

PET POLICY

Dear Guest,

We are delighted to have you and your pet as our guests.

The hotel management reserves the right for admission. Pets are allowed with prior approval from the hotel management. Please e-mail bookmahal.lucknow@tajhotels.com to enable us process your pet reservation.

While at the hotel, to ensure a comfortable stay for yourself and fellow guests, we would appreciate if you would please observe the following guidelines:

- Your pet should be house trained.
- More than one pet can be allowed on the discretion of the hotel management. Please do check with the hotel in advance.
- As part of check-in formalities we request you to carry pet vaccination card with you at the time of check in.
- A non-refundable fee of INR 2000 + taxes per night per pet will be levied upon check in.
- Pets must be restrained (on a leash for dogs) at all times while leaving the room and in the garden or lift.
- Muzzle is recommended, whenever the pet is taken out of the room.
- Pets are not allowed in our restaurants, banquet areas, lounge, lobby, pool, fitness center and spa.
- The hotel has beautiful lush green gardens beyond the pool which are pet friendly and ideal for your pet's daily walks. The area can be accessed through the pool gates.
- Please contact Guest Services when you require your room to be serviced.
- You are required to be present if your pet is in your room when any service is provided.
- You are responsible for cleaning up after your pet on the hotel premises and in the neighborhood.
- You are expected to sign the Pet Declaration Form on arrival.
- Please place the Pet door hanger outside your door, when your pet is in the room.

We wish you and your pet an enjoyable stay.