PERMITTED PETS

Small pets below 15 pounds
01 pet in a room

NOT PERMITTED PETS

Pit Bull  German Shepherd  Chow Chow
Rottweiler  Doberman  Boxer
Dalmatian  Great Dane
PET ALLOWED ROOMS

Deluxe Courtyard View Room - 101, 103, 105 & 109

Premium Valley View Room – 102, 104, 106 & 108

PET ACCOMODATION PRICE

A non-refundable fee of INR 5000 plus taxes per night will be applicable as pet charges, shall be collected on arrival.

PET FRIENDLY RESERVATION

- Guest to be briefed on the allowed pets and categories of room available which are allowed with pets.
- Do's & Don't to be circulated along with confirmation letter.

GUEST ARRIVAL WITH PET

- Security will receive the guest along with the pet at the gatehouse.
- Guest will be brought to lobby for check, 01 guest to stay back in car till the check in process is complete
  - Staying back guest to be offered refreshment / water in car.
- Follow normal FIT check in procedures.
- Introduce the guest to the various facilities available in the hotel for pets.
  - Facilities like pet menu, information on veterinary doctors etc. must definitely be conveyed.
- Attached annexure along with indemnity clause should be signed by the guest.
  - All clauses should be clearly explained.
- Escort the guest along with the pet/s up to the room, entry will be through the North gardens ramp to the first floor.
  - In case of rain / snow guest will take the banquet elevator and door to North Garden near activity room.
- Pet in room signage must immediately be put outside the room
- Housekeeping, food and beverage service and security to be immediately informed about the pets.

P5: Non Resident guest pets will be in car till the time they are in our resort, vehicle to be parked closer to gate house and security to take frequent rounds.

PET AMENITIES AND SERVICES

- Pet food bowls
- Pet toys
- Leashes
- Contacts of veterinary doctors – Duty manager to keep ready
- Pet in Room signage for rooms
- Pet bed / blankets

PRE REQUISITES ON DEPARTURE

- Room to be kept on OOO for 02 day's post departure.
- All bedding, including the duvet cover, feather topper, duvet insert, pillows, and blankets, is removed, dry cleaned, and replaced
- The mattress is checked and mattress protector replaced
- Carpet is heavily vacuumed and thoroughly shampooed
- Windows are left open to allow for proper ventilation
- All upholstery is completely dry-cleaned
- Air-cleaning/purifying machine, is used to clean, disinfect, and remove all odour.