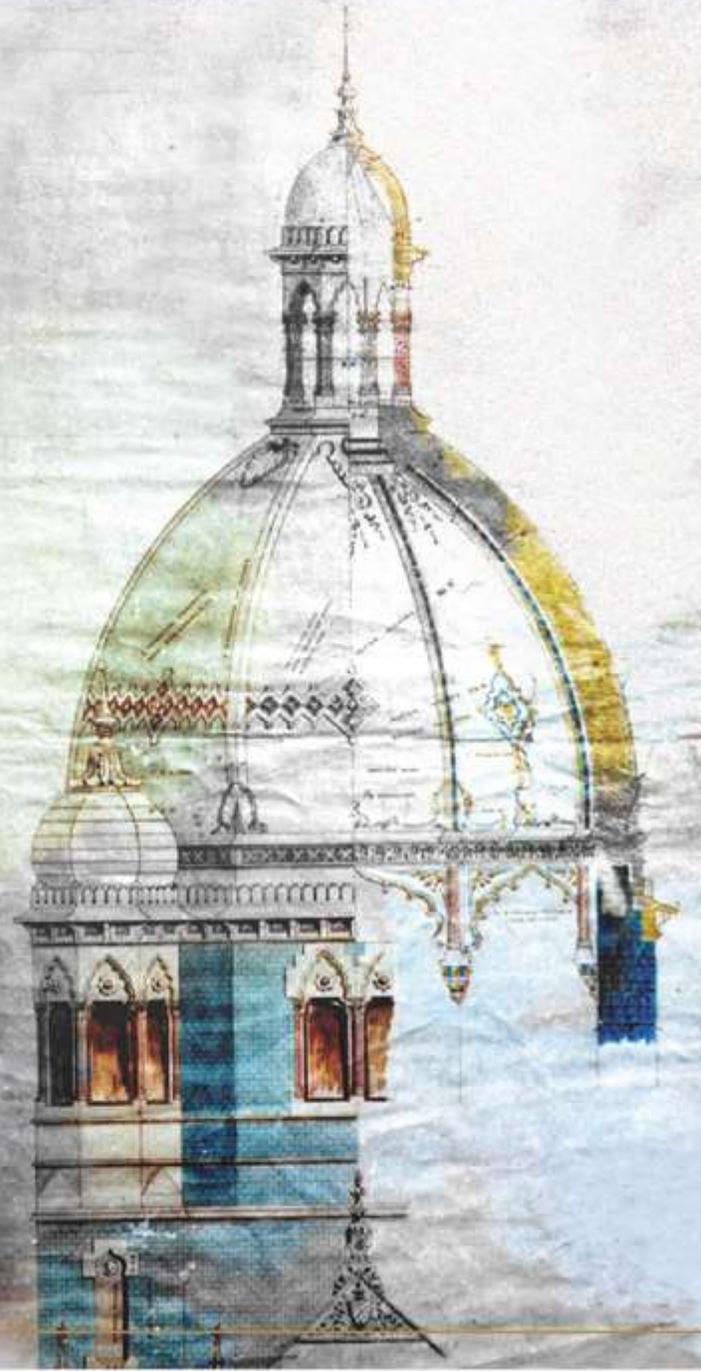


The image shows the Taj Palace Hotel in New Delhi at night. The hotel is a large, curved building with many floors, each with numerous balconies and windows, all of which are illuminated from within, creating a warm glow. In the foreground, there is a large, rectangular swimming pool with a checkered tile pattern on the bottom. The pool is also illuminated, and its surface reflects the lights from the hotel. The sky is dark blue, suggesting twilight. The overall scene is a well-lit, luxurious outdoor space.

TAJ  
PALACE  
NEW DELHI

THE CAPITAL'S PALACE SINCE 1983

WORLD'S  
STRONGEST  
TAJ HOTEL  
BRAND



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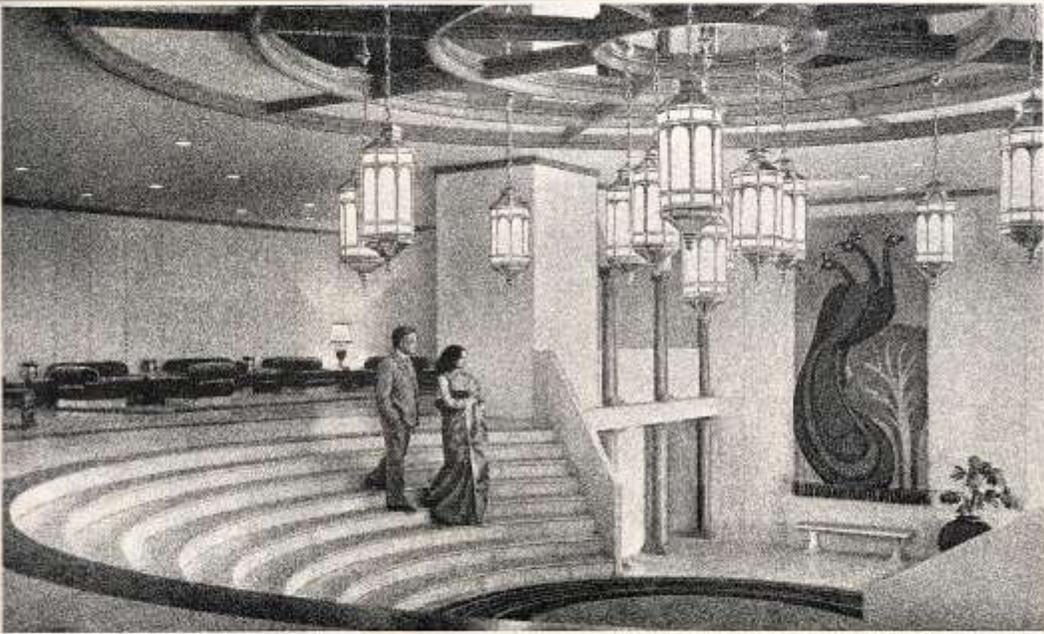
[CONTACT US](#)

# THE CAPITAL'S PALACE SINCE 1983

Nestled amidst the heart of the Indian capital, the iconic Taj Palace, New Delhi has held a distinguished position amongst the finest hotels of the world for close to four decades. Spread over six acres of lush gardens, the landmark hotel is synonymous with timeless luxury and unmatched hospitality. With panoramic views of the city's protected greens, the hotel offers an inimitable confluence of epitomising elements of Indian art, warm, personalised service and unmatched luxury.

Four award-winning restaurants, a stylish bar, nine-hole putting greens, a temperature-controlled swimming pool, an expansive Jiva Spa and a highly specialised electronic air filtration system make Taj Palace, New Delhi, a true urban oasis.

NOBODY CREATES A GRAND HOTEL  
AS WELL AS THE TAJ.



In the perfect grace of a serene marble lobby, fine restaurants and cheerful rooms, the Taj Palace Hotel recreates a lifestyle you thought you were born too late to know.

The Taj Palace Hotel is like few other hotels you've seen. Beginning with a vast marble lobby of understated magnificence and extending right through to its 300 rooms and two glittering restaurants: Handi the delightfully different Indian restaurant, and Isfahan, New Delhi's new 24-hour eatery with a Persian flavour. Nobly complemented with a health club, swimming pool, jogging trail and India's first truly independent Conference Centre. Discover it...



THE TAJ GROUP OF HOTELS

**TAJ PALACE**  
HOTEL, NEW DELHI



## 1903:

Jamsetji Tata, industrialist, visionary, philanthropist, made a gift beyond price to his beloved city—the Taj Mahal Palace Hotel, Bombay, then as now, first among India's fine hotels.



## 1983:

In an indomitable gesture worthy of the memory of the founder, our Chairman, Mr. J. R. D. Tata, recreated an historic episode. Fifty years after he pioneered India's first airmail service, he repeated the performance in October 1982, flying a Leopard Moth from Karachi to Bombay.

We are singularly honoured to dedicate to him the Taj Palace Hotel, New Delhi.

**TAJ  
PALACE**  
HOTEL, NEW DELHI  
THE TAJ GROUP OF HOTELS

*FW - Germany (Convention Industry) May-June 1983 issue*

## 1978

The Taj Group of Hotels made its debut in India's capital with the 350-room, 5-star deluxe Taj Mahal Hotel. Today the finest hotel in New Delhi.

## 1983

A second hotel in New Delhi from the Taj Group of Hotels: the 500-room Taj Palace Hotel. First in India with the finest convention facilities under one roof.



The Taj Group offers conference organisers an 850-room residential capacity at the two hotels in New Delhi, India and an independent convention centre at the 500-room Taj Palace Hotel — located near the posh Diplomatic Enclave area. The Convention Centre has an independent entrance with direct access from the main road and is connected to the hotel with escalators leading to the main lobby. The Taj Palace Hotel offers a variety of conference and banqueting venues: eight magnificently appointed conference and banquet halls, a modern mini-theatre and two outdoor landscaped gardens.

• Two large halls (one accommodates 1500; the other 900 persons) in the auditorium style. Each is equipped to provide simultaneous translation in 5 languages on 35mm film projection.

- Two pre-function rooms adjacent to the two large halls, serve as registration areas for large conventions.
- Three other halls accommodate between 75 and 300 persons in the auditorium style.
- A special hall of over 900 sq. mtrs. for exhibitions and displays — with a separate entrance to facilitate mobility of equipment and vehicles.
- A 48-seat mini-theatre offers facilities for 35mm and 16mm film projection.

**TAJ  
PALACE**  
HOTEL, NEW DELHI

THE TAJ GROUP OF HOTELS, INDIA.

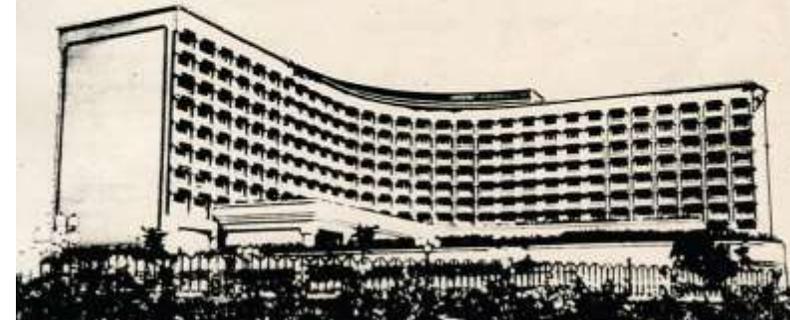
• The Convention Centre is also backed by a separate Business Centre. Together they offer specialised convention equipment and services.

Among others:

- + audio-visual equipment
- + complete reprographic services
- + word processors
- + podiums, lecterns, blackboards, easels and markers
- + appointment co-ordination and message centre
- + secretarial assistance
- + the services of specialised personnel.

For further details, contact:  
Sales & Marketing Dept.  
The Taj Group of Hotels,  
Taj Mahal Inter-Continental,  
Apollo Bunder,  
Bombay—400 039, India.  
Telephone: 242524, 243366.  
Telex: 11-3791 TAJ/IN  
Cable: TAJGROUP

**India's finest  
convention centre and a  
luxurious 5-star deluxe hotel  
now share the same address...  
Taj Palace Hotel, New Delhi!**



New Delhi. Capital of a country full of history, beauty and a rich and royal heritage. Just ideal to host a convention or conference. And so that you can be free to enjoy the event, the people and the place, the Taj Group offers you Taj Palace... a hotel that looks after your every need, whether business or pleasure.

Located in the elite Diplomatic Enclave, the Taj Palace is tastefully furnished and welcomes you with 5-star deluxe facilities and the warmth of Indian hospitality. It is the first hotel in India to offer a superbly equipped independent Convention Centre of its own, with a capacity to organise conferences for 100 to 1600 people!

You'll agree that, now, hosting a conference is a very simple affair. You just check-in your delegates. And leave the rest to the Taj Palace Hotel, New Delhi!

**TAJ  
PALACE**  
HOTEL, NEW DELHI

Sardar Patel Marg, Diplomatic Enclave, New Delhi 110 021, India.  
Telephone: 344900 Telex: 31-5151 TAJ/IN

**THE TAJ GROUP OF HOTELS**



*Tajness*

A COMMITMENT RESTRENGTHENED



## TATA SUITE: A TRIBUTE TO OUR FOUNDER

The grand presidential Tata Suite is a symbol of Indian hospitality. It offers a fusion of superlative service and contemporary luxury embellished in an ambience of stateliness. It encompasses elements of contemporary design and decorative accents from Mughal heritage. It remains the preferred residence for Heads of States and celebrities.



Grand Entrance



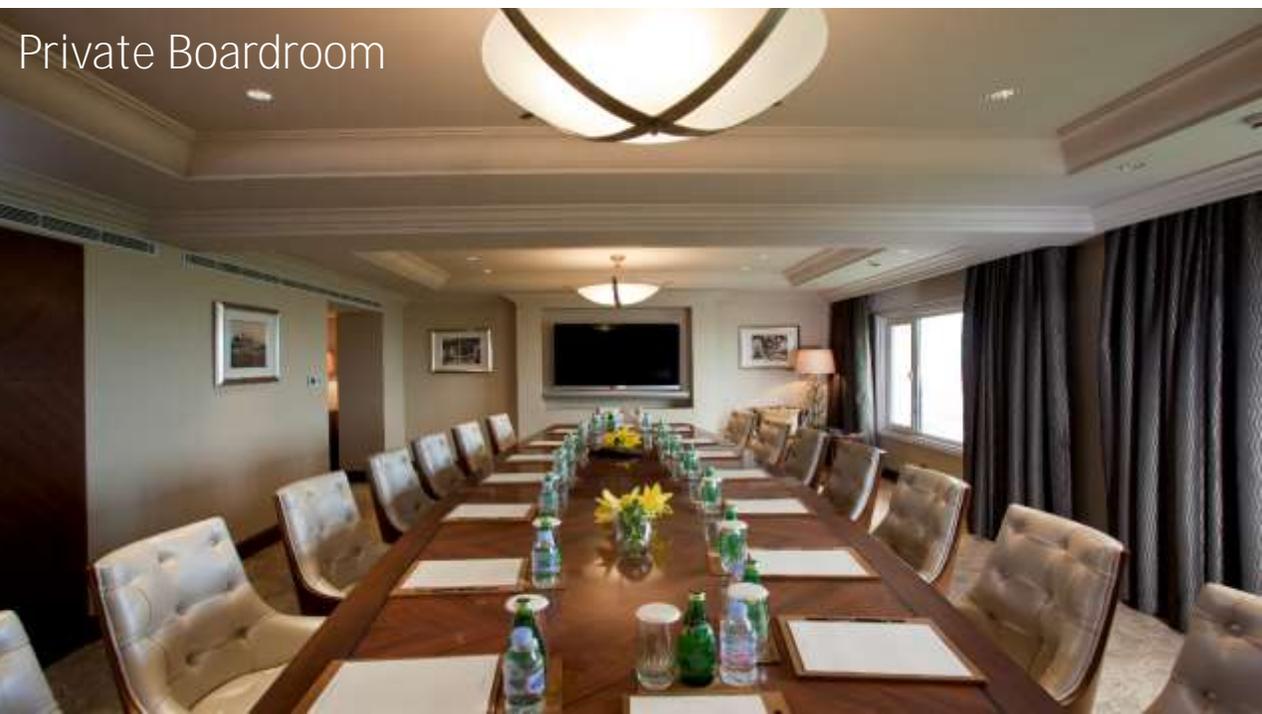
Dining Area



[Index](#)



Living Room



Private Boardroom

Private Study



Walk-In Wardrobe



Index

Fitness Centre & Spa





Master Bedroom



Junior Bedroom





## PRESIDENTIAL SUITE

The Presidential Suite is a vast expanse of luxury and comfort decked in rich taupe tones with exotic zebrawood and ebony accents. An opulent palette of fabrics adds polish and grace to the truly exclusive interiors. The overall effect is handsome and contemporary, with subtle decorative accents of Mughal Delhi.









## GARDEN PRESIDENTIAL SUITE

The Garden Presidential Suites offer an exclusive experience of a private terrace garden along with an exquisitely designed living room and two luxurious bedrooms. The rich interiors boast of antique Mughal-era inspired wooden carvings, panels and floral motifs. Taj Club benefits and round-the-clock butler service augment the experience.







## GARDEN LUXURY SUITE

The Luxury Suites with garden offer you the exclusive experience of having a private garden attached to the living room while on the first floor of the hotel. The interiors boast of mellow interiors, rust drapes and floral motifs. Choose from ethnic or contemporary designs as per your mood and preference.







## LUXURY SUITE

The combination of wooden panels and marble, decadent silk furnishings and fine carpeting give the Luxury Suites a relaxed and sophisticated ambience. Paired with the benefits of Taj Club, these suites are ideal for the modern, business traveller.











## EXECUTIVE SUITE

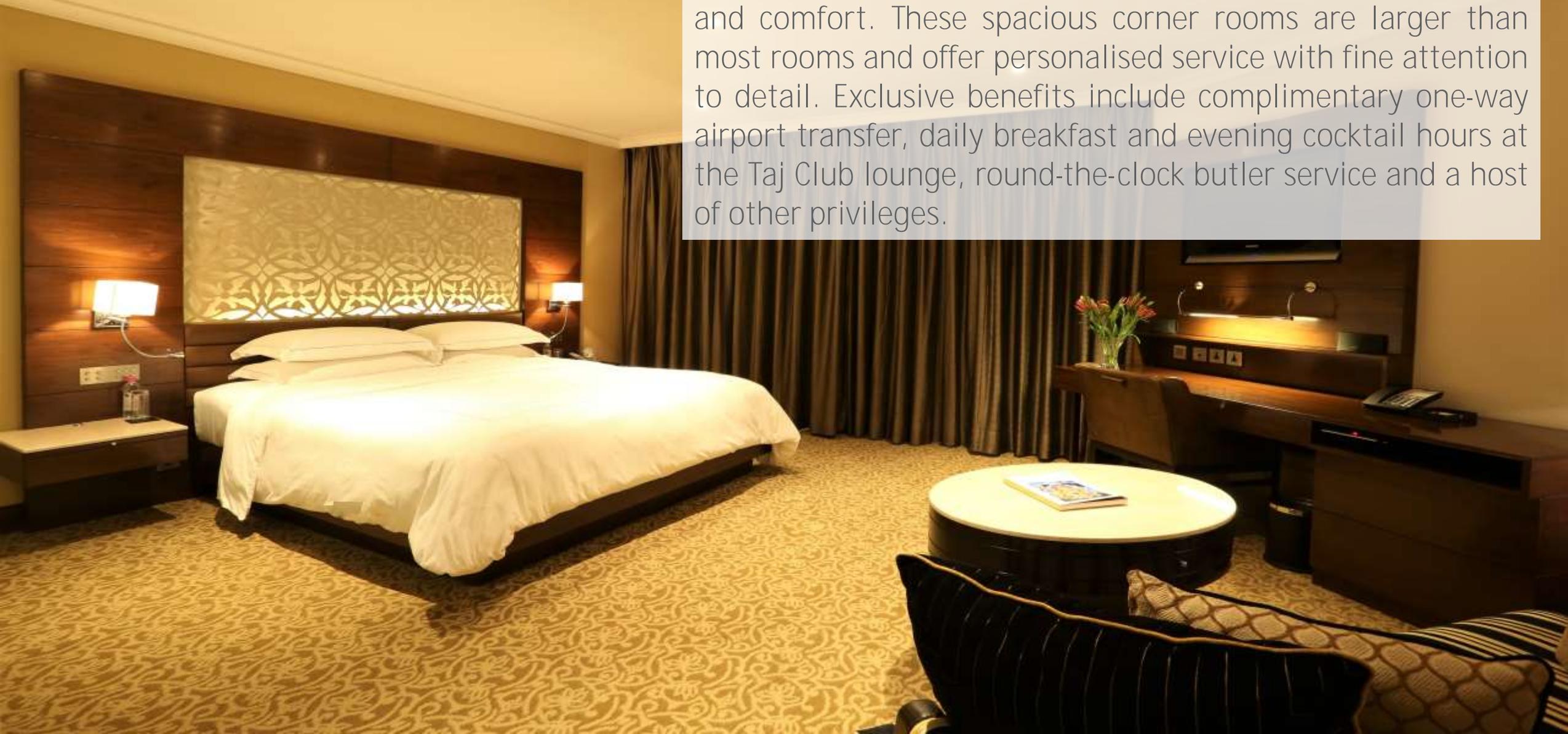
With rich palettes of fabrics, warm veneers and sophisticated interiors, the Executive Suites exemplify style and elegance. Exclusive benefits include access to the Taj Club lounge, round-the-clock butler service, one-way airport transfer, evening cocktail hours at the lounge and usage of meeting rooms.





## TAJ CLUB PREMIUM ROOM

Our signature Taj Club Premium Rooms are a haven of luxury and comfort. These spacious corner rooms are larger than most rooms and offer personalised service with fine attention to detail. Exclusive benefits include complimentary one-way airport transfer, daily breakfast and evening cocktail hours at the Taj Club lounge, round-the-clock butler service and a host of other privileges.



## TAJ CLUB ROOM

Perched on the top floors of the hotel, the Taj Club rooms offer impeccable service with fine attention to detail. Exclusive benefits include complimentary one-way airport transfer, daily breakfast and evening cocktail hours at the Taj Club lounge, round-the-clock butler service and a host of other privileges.



## DELUXE ROOM

Adorned with elements of art and exquisite Indian motifs, our cherished Deluxe Rooms offer calming views of the lush cityscape. Unwind amidst sheer comfort and sophistication whether **you're** on holiday or on business.



## SUPERIOR ROOM

With classic interiors that exemplify timelessness and calming views of the city, the elegantly designed Superior Rooms are the perfect retreat, whether **you're** travelling for leisure or for work.







## BENEFITS & INCLUSIONS

- Continental breakfast at the Taj Club Lounge
- One-way airport pick-up or drop by a luxury sedan
- Wi-fi internet for up to four devices
- Exclusive check-in and check-out at the Taj Club Reception and access to the The Taj Club Lounge
- Early check-in at 0900 hrs and late check-out until 1800 hrs, subject to availability, at no additional charge
- Evening cocktails with a selection of hors d'oeuvres at The Taj Club Lounge
- Tea and coffee service throughout the day at The Taj Club Lounge
- Two hours of boardroom usage, per stay, subject to availability
- Round-the-clock butler service
- Complimentary ironing of one garment set per night of stay

\*Conditions Apply

TAJ  
PALACE  
NEW DELHI







# OUR ICONIC RESTAURANTS



Award-winning, exquisite  
French cuisine



*spicy duck*

The finest Cantonese and  
Sichuan flavours



Masala  
Art

Timeless and authentic  
North Indian delicacies



CAPITAL KITCHEN

Comfort food from across  
the globe



Themed around the legendary train that travels across Europe, this award-winning restaurant serves the finest European cuisine in a setting similar a compartment of the Orient Express. The menu consists of hors d'oeuvres, entrees, sorbets and desserts—cuisines of the countries that the train passes through.

**Cuisine:** European

**Timings:** 19:00 to 23:45

**Covers:** 36 (carriage) + 35 (bar area)





# spicy duck

Spicy Duck offers the finest, authentic flavours from the Canton and Sichuan provinces of China in a contemporary setting. It gains inspiration from *Duck that* signifies freedom, happiness and fidelity in China. Duck has been served in China since the Northern and Southern dynasties and is a central feature to Chinese cuisine over centuries.

**Cuisine:** Chinese

**Timings:** 12:30 to 15:00 and 19:00 to 23:45





## CAPITAL KITCHEN

The city's favourite all-day dining destination, Capital Kitchen invokes a sense of nostalgia and timelessness, with decadent creations of Indian, European and Asian cuisines prepared at theatre kitchens. The restaurant embraces notes of a relaxed and tranquil environment with warm service.

**Cuisine:** Indian, Asian, Western

**Timings:** Round-the-clock

**Covers:** 96 indoors + 54 alfresco





# Masala Art

Experience the intricate nuances of the finest Indian culinary offerings at Masala Art. Freshly ground spices, perfectly roasted breads and authentic delicacies prepared live at our show kitchens, ensure that you have a splendid North Indian meal.

**Cuisine:** North Indian

**Timings:** 12:30 to 15:00 and 19:00 to 23:45

**Covers:** 80

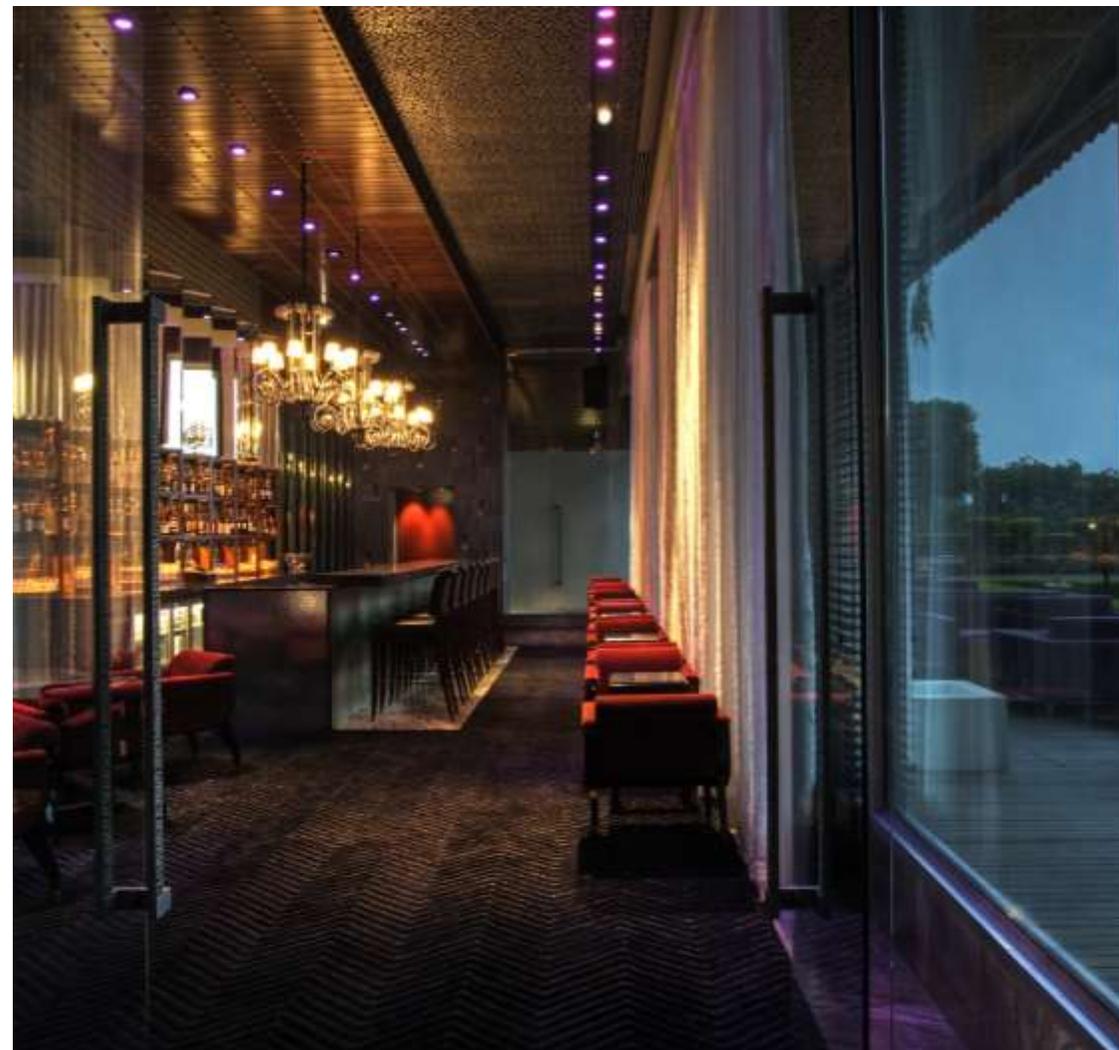




the  
blue  
bar

As one of the **capital's** finest, The Blue Bar boasts of an exclusive selection of premium vintages, spirits and beers. World famous bartender, Joel Scholtens' cocktail menu with South East Asian inspired infusions creates a dazzling experience. The high energy vibe of the bar indoors and alfresco overlooking the putting greens and swimming pool

**Timings:** 17:00 to 01:00 (Sun-Thu)  
17:00 to 02:00 (Fri-Sat)





## THE TEA LOUNGE

Experience traditional English high tea at The Tea Lounge. With over 90 varieties of single estate teas and over 14 different single origin coffees, this lounge allows you to indulge in English High Tea, the truly elegant way. Pair your brew with an array of savouries and exquisite patisserie handcrafted fresh every day by our Master Pâtissier.

**Timings:** 09:00 to 22:00





# OUR CULINARY EXPERTS



RAJESH WADHWA  
Executive Chef

A culinary veteran with over 37 illustrious years of unparalleled experience



ATUL UPADHYAY  
Executive Sous Chef

A progressive culinary professional with profound knowledge of an array of cuisines



SURENDRA NEGI  
Master Pâtissier

One of the capital's finest Pastry experts known for his incredible craftsmanship

# OUR CREATIVE MIXOLOGISTS



JOEL SCHOLTENS  
 LINDSAY



DILBAR SINGH RAWAT





An Extraordinary Legacy...



# DURBAR

The magnificent pillarless chandelier-bedecked, Durbar, is undisputedly, the **capital's** most coveted venue for large scale events, global leadership summits and gala soirées.



Total Area	L X W X H (Metres)	Seating Style	Capacity
1190 sq m	34 X 35 X 4.2	Cocktail	1100
		Theatre	1000
		Classroom	500
		Cluster	450
		U-Shaped	100

# SHAHJEHAN

An ode to the Mughal emperor, the pillarless Shahjehan reflects grandeur whilst opening up an array of possibilities. It is the perfect choice for conferences, sit-down affairs or social receptions.

Total Area	L X W X H (Metres)	Seating Style	Capacity
748 sq m	34 x 22 x 4.2	Cocktail	800
		Theatre	700
		Classroom	300
		Cluster	250
		U-Shaped	100



# MUMTAZ

Inspired by the mystique of the fabled empress, this plush venue is accentuated with rich tapestry and crystal chandeliers. It is ideal for seminars, workshops and private events.



Total Area	L X W X H (Metres)	Seating Style	Capacity
264 sq m	24 x 11 x 2.7	Cocktail	175
		Theatre	175
		Classroom	80
		Cluster	90
		U-Shaped	50

# SHEESH MAHAL

Cerulean shades of turquoise and blue in antique hues create an exquisite setting at Sheesh Mahal, reminiscent of the pavilions from the Mughal era.

Total Area	L X W X H (Metres)	Seating Style	Capacity
91 sq m	13 x 7 x 2.7	Cocktail	40
		Theatre	50
		Classroom	30
		Cluster	25
		U-Shaped	25



# ROSHANARA

Turquoise tapestry and rich woodwork embellish this medieval themed venue. It is perfect for business events and intimate celebrations.



Total Area	L X W X H (Metres)	Seating Style	Capacity
	Pentagonal	Cocktail	60
		Theatre	60
		Classroom	35
		Cluster	40
		U-Shaped	25

# JAHANARA

Jahanara is an intimate venue decorated in aquamarine hues. It is ideal for confidential meetings and private events.



Total Area	L X W X H (Metres)	Seating Style	Capacity
77 sq m	13.5 x 5.7 x 2.7	Cocktail	40
		Theatre	50
		Classroom	30
		Cluster	25
		U-Shaped	25

# JEHANGIR

Ornate woodwork along with rich shades of burgundy create a sense of opulence at Jehangir. Conveniently partitionable into two separate venues, it is ideal for private events, exhibitions, art shows and experiential workshops.

Total Area	L X W X H (Metres)	Seating Style	Capacity
210 sq m	21 x 10 x 2.7	Cocktail	90
		Theatre	100
		Classroom	60
		Cluster	60
		U-Shaped	50



# VAZIR

An extension of Durbar, Vazir can be used independently for intimate gatherings or as a private VIP lounge or a pre-function area.



Total Area	L X W X H (Metres)	Seating Style	Capacity
100 sq m	10 x 10 x 2	Cocktail	40
		Theatre	40
		Classroom	20
		Cluster	30
		U-Shaped	25

# ALAMGIR

An extension of Shahjehan, Alamgir can be used independently for intimate gatherings or as a private VIP lounge or a pre-function area.

Total Area	L X W X H (Metres)	Seating Style	Capacity
100 sq m	10 x 10 x 2	Cocktail	40
		Theatre	40
		Classroom	20
		Cluster	30
		U-Shaped	25



# Nizwan

Boasting of regal indulgences and modern comforts, Nizwan combines history with the contemporary. Intricate architectural details adapted from those at the Rashtrapati Bhavan and artwork reminiscent of **Lutyen's** Delhi create an unparalleled majestic aura. The adjoining terrace offers a picturesque glimpse of the outdoors with the resplendence of the hotel in tow.



# RAJA BAGH AND RANI BAGH

The lush green lawns of Raja and Rani Bagh offer the perfect setting for auspicious wedding nuptials, thematic functions and cocktail receptions. With the addition of German hangars, these can also be used for exhibitions and events.

Total Area – Rani Bagh

860 sq m

Seating Style

Cocktail

Capacity

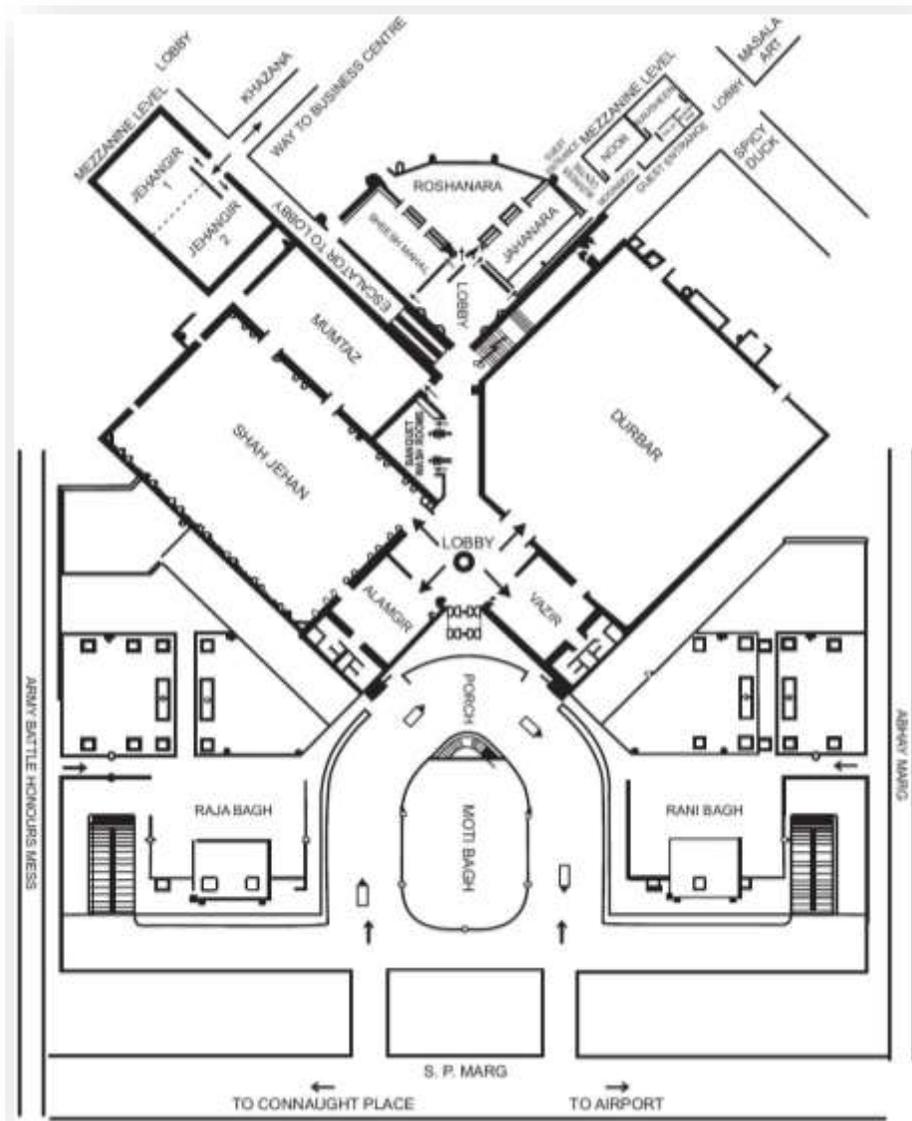
800

Total Area – Raja Bagh

860 sq m



# CONVENTION CENTRE LAYOUT





International Conferences & Global Summits





Bespoke Sit-Down Experiences





Media Summits





Corporate Conferences, Events & Seminars





Car Launches





Fashion Events





Luxury Exhibitions





Outdoor Events





Outdoor Catering





# TIMELESS WEDDINGS



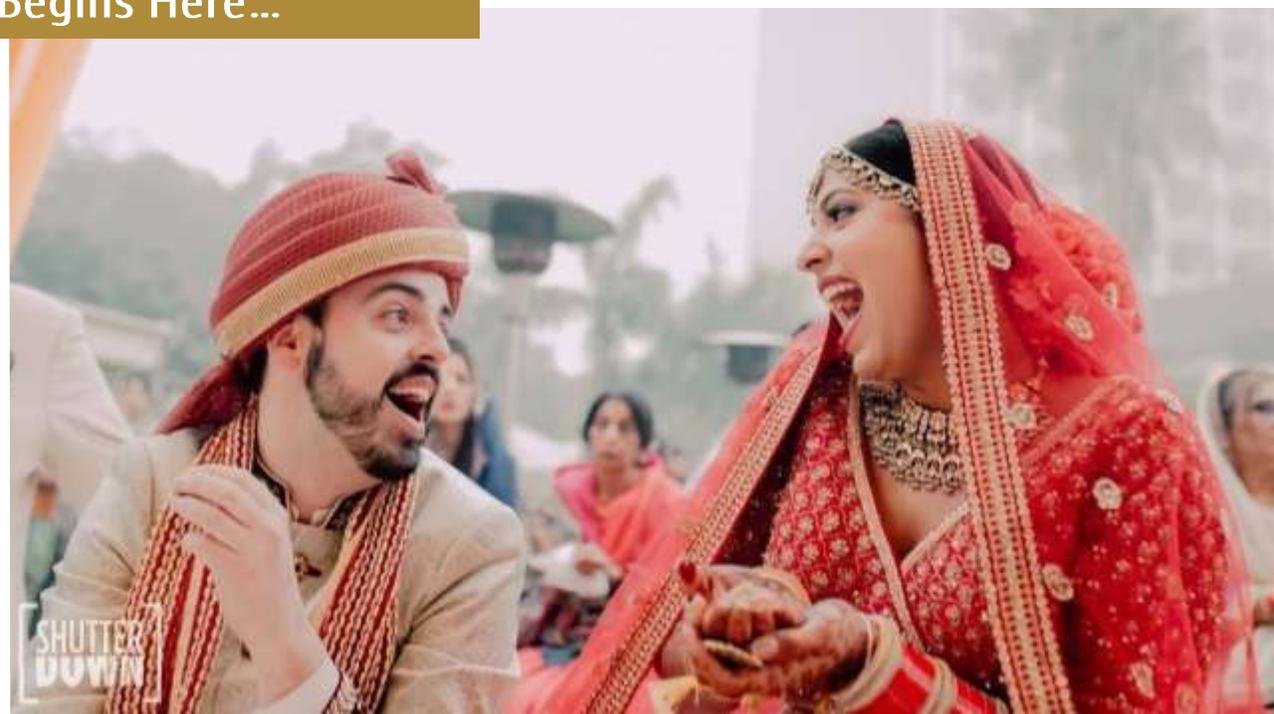
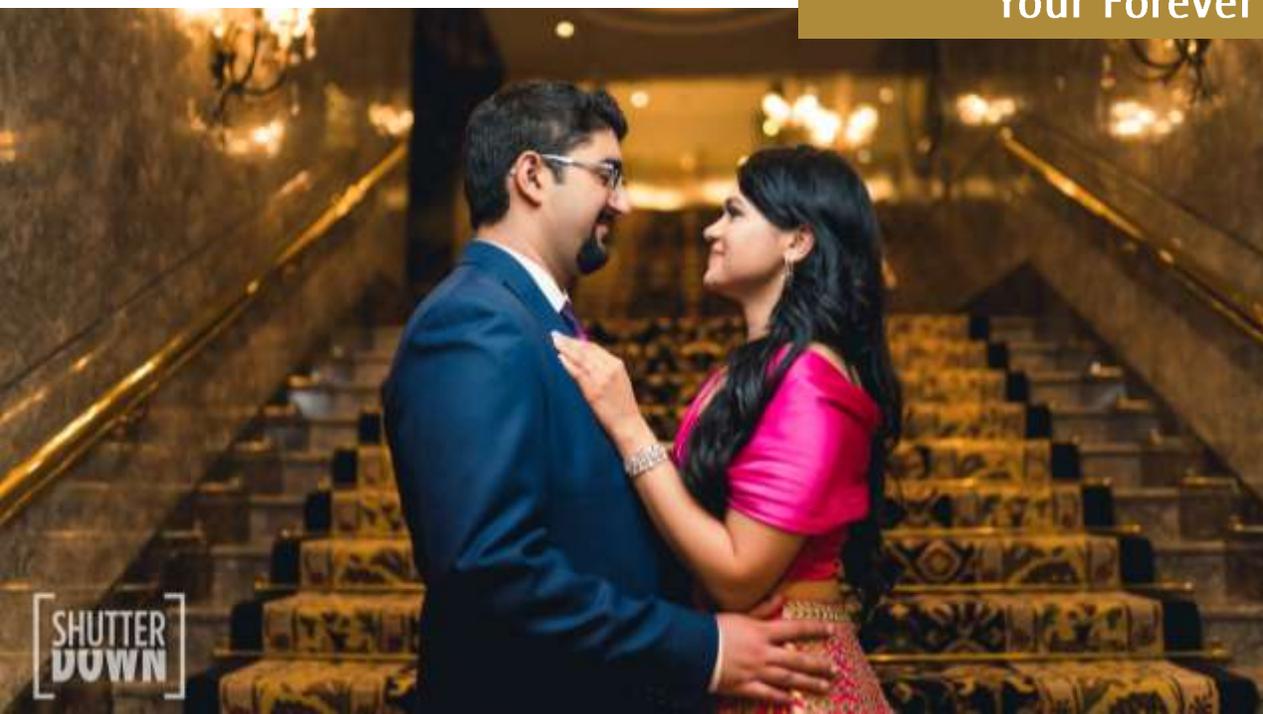


Timeless Weddings & Celebrations





Your Forever Begins Here...







The JIVA Grande Spa at Taj Palace, New Delhi is the capital city's finest holistic wellness destination. It embraces a host of treatment rooms, a yoga studio, vitality pools, a well-appointed fitness centre and a salon. With a philosophy that is deeply rooted in Indian healing traditions wisdom, the JIVA Grande Spa brings deep understanding of the body, mind and soul into its offerings along with the comforts of a modern luxury spa experience.

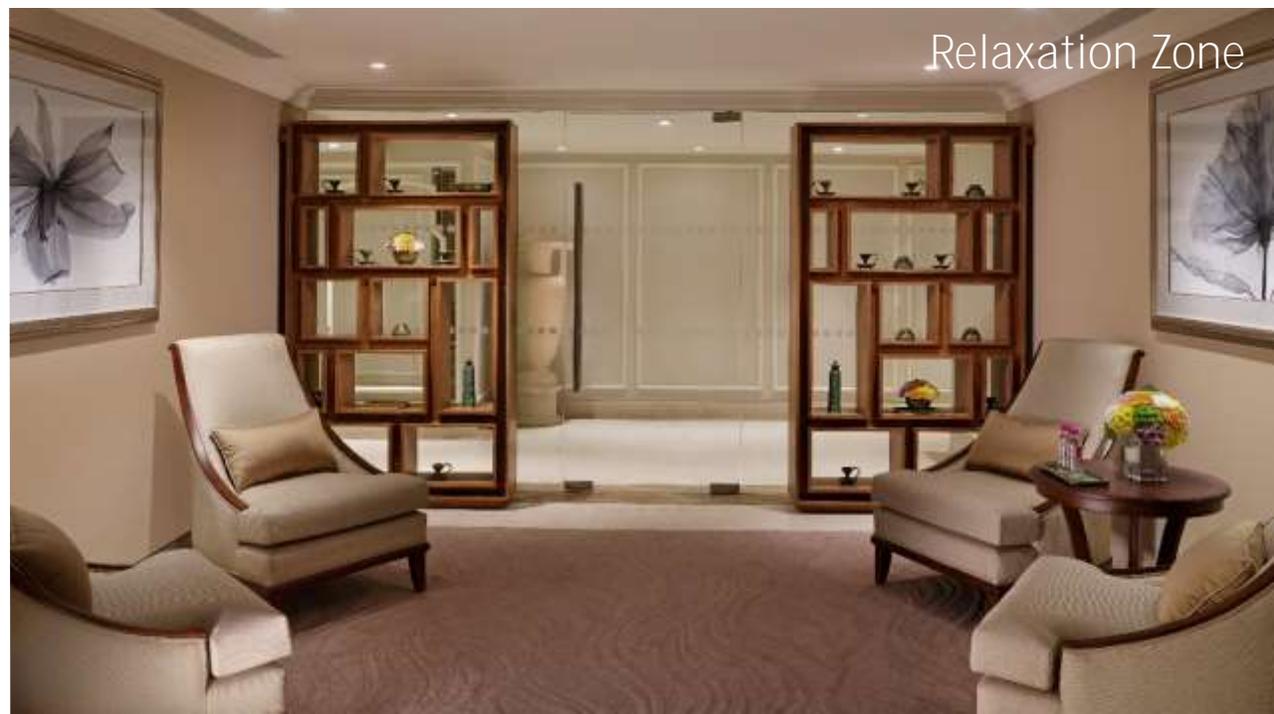








Steam Room



Relaxation Zone

Yoga Studio



Fitness Centre











# SUSTAINABILITY FIRST



Earthcheck Platinum  
Certification



SHARECARE Verified by  
Forbes Travel Guide



HRS GreenStay Certified



Organic waste used for  
biogas production



Temperature  
maintained at ~24°C to  
prevent energy losses



Chiller plant  
management



Smart lighting & power  
control system for  
energy conservation



Water treatment and  
bottling plant



State-of-the-art sewage  
treatment plant



Aerators, sensor taps &  
flush and dual flushing  
systems



Smart energy  
monitoring system



A state-of-the-art air filtration system installed in the air handling units of the hotel ensures that the air quality index of the hotel's 403 guestrooms, is in accordance with prescribed international standards. This world class system uses advanced electrostatic air cleaners to filter out pollutants such as fine dust, smoke particles, pollens, mould spores and bacteria from ambient contaminated air, resulting in pure, filtered, clean air and promises a safe, healthy, comfortable and sustainable environment.





## DINETTE DINING

We offer private dining in mesmeric settings, with handcrafted menus and impeccable service. Engage all your senses with these intricately curated experiences. A personal butler to indulge you with impeccable service and a handcrafted menu created by our culinary experts paired with Champagne and vino from our cellar create an unparalleled experience.





## ABODE INDULGENCE

Experience the magic of Tajness with our exquisite packages for intimate celebrations at home. From curated feasts from our signature restaurants and personalised monogrammed accessories to celebratory cakes, gift hampers and sweets for your loved ones.



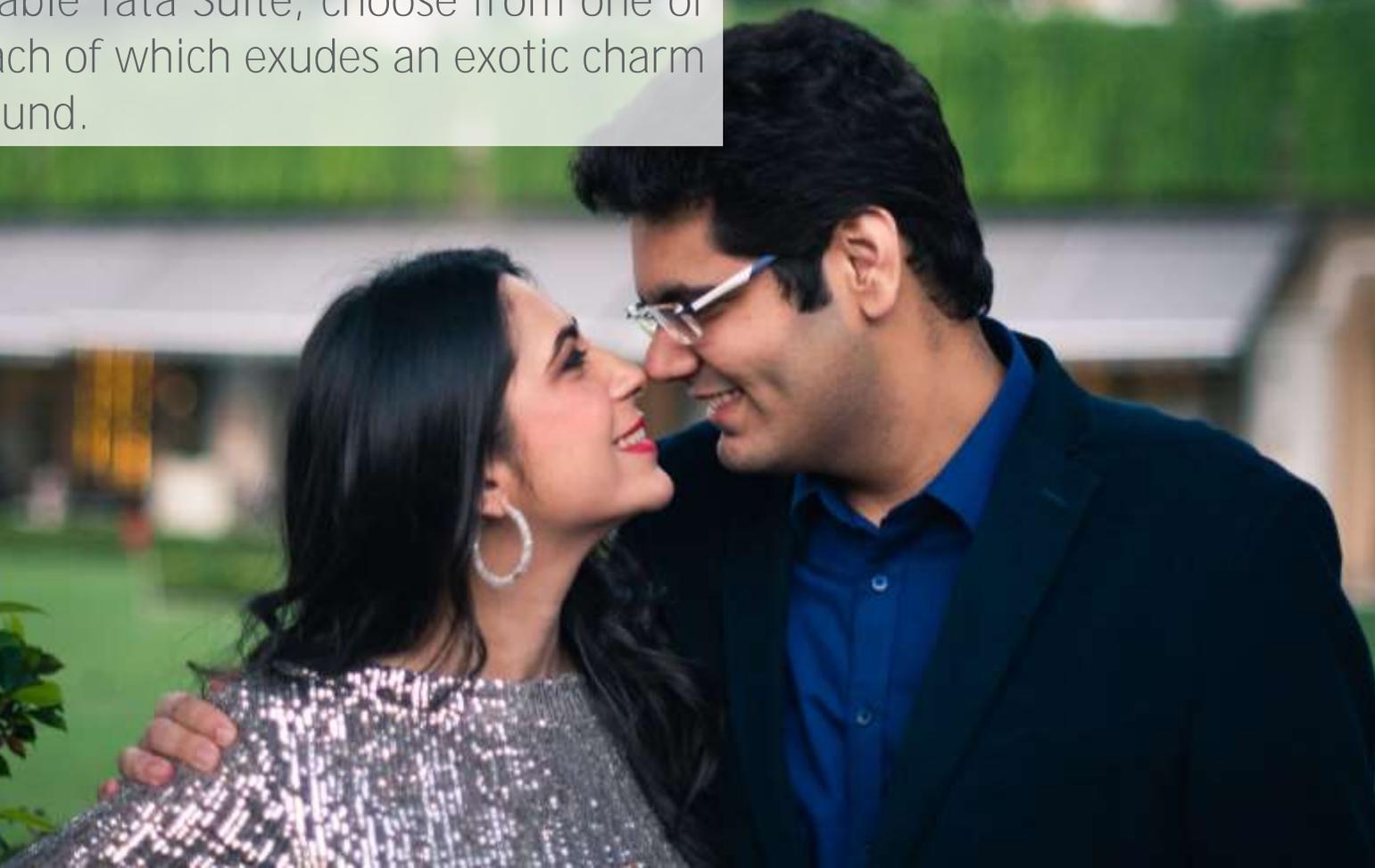
## BESPOKE GIFT HAMPERS

Our thoughtfully curated selection of signature gift hampers feature an array of homemade artisanal confectioneries, exquisite gourmet treats, limited edition accessories and the finest luxury collectibles. Customisable on request.



## MAGICAL PROPOSALS

Pop the question as we create the perfect setting for you and your beloved. Allow our artisans to weave in their magic, customised just for your eternal moments. Right from the magnificence of our lobby and grand staircase to stunning spaces such as the inimitable Tata Suite, choose from one of our handpicked venues each of which exudes an exotic charm that will have you spellbound.



## THE CHEF'S STUDIO EXPERIENCE

The **Chef's Studio** combines the finesse of fine dining with our personalised service. A by-appointment- only space located at the heart of the hotel near the main kitchen, the studio offers a custom-made experience with fine attention to detail. The en-suite studio kitchen gives an opportunity to interact with your private chef. A custom-made menu complemented with fine wines creates an unmatched dining experience.



## SPICE TOUR & MASTERCLASS

Begin with a tour of Old Delhi's famous Spice Market – Khari Baoli with our chef. Soak up the vivacity and charm of the historic city as you engage with the local community and spice traders. Select your choice of spices with your chef and bring them back with you to our beloved Indian culinary destination – Masala Art. Don the **chef's** hat and learn the fine art of cuisine at the **restaurant's** live kitchen as you incorporate freshly bought spices and the choicest of ingredients. Culminate the experience with an exquisite lunch personalised to your preference.



## ART OF MIXOLOGY WITH JOEL

A unique experience at the award-winning Blue Bar with our liquid chef from Down Under, Joel Scholtens Lindsay. Having travelled extensively across the globe, Joel's liquid symphonies stand testament to his prolific knowledge and experience. Learn the art of mixology from the master himself as he takes you through an array of concoctions. While you understand the technical nuances, this tutorial gets you behind the bar with Joel as he allows you to experiment and concoct your own signature liquid creations.



## SOIRÉE DE LUXE

A post-dinner, after-hours experience, Soirée de Luxe is an experiential confluence of the finest luxury indulgences such as cigars, cognacs, petit fours, handcrafted chocolates, single-origin teas and specialty coffees, live music and a mesmeric setting overlooking the verdant putting greens at the Tea Lounge alfresco. The experience can be customised as per preference and is the perfect epilogue to any dinner or evening celebration.



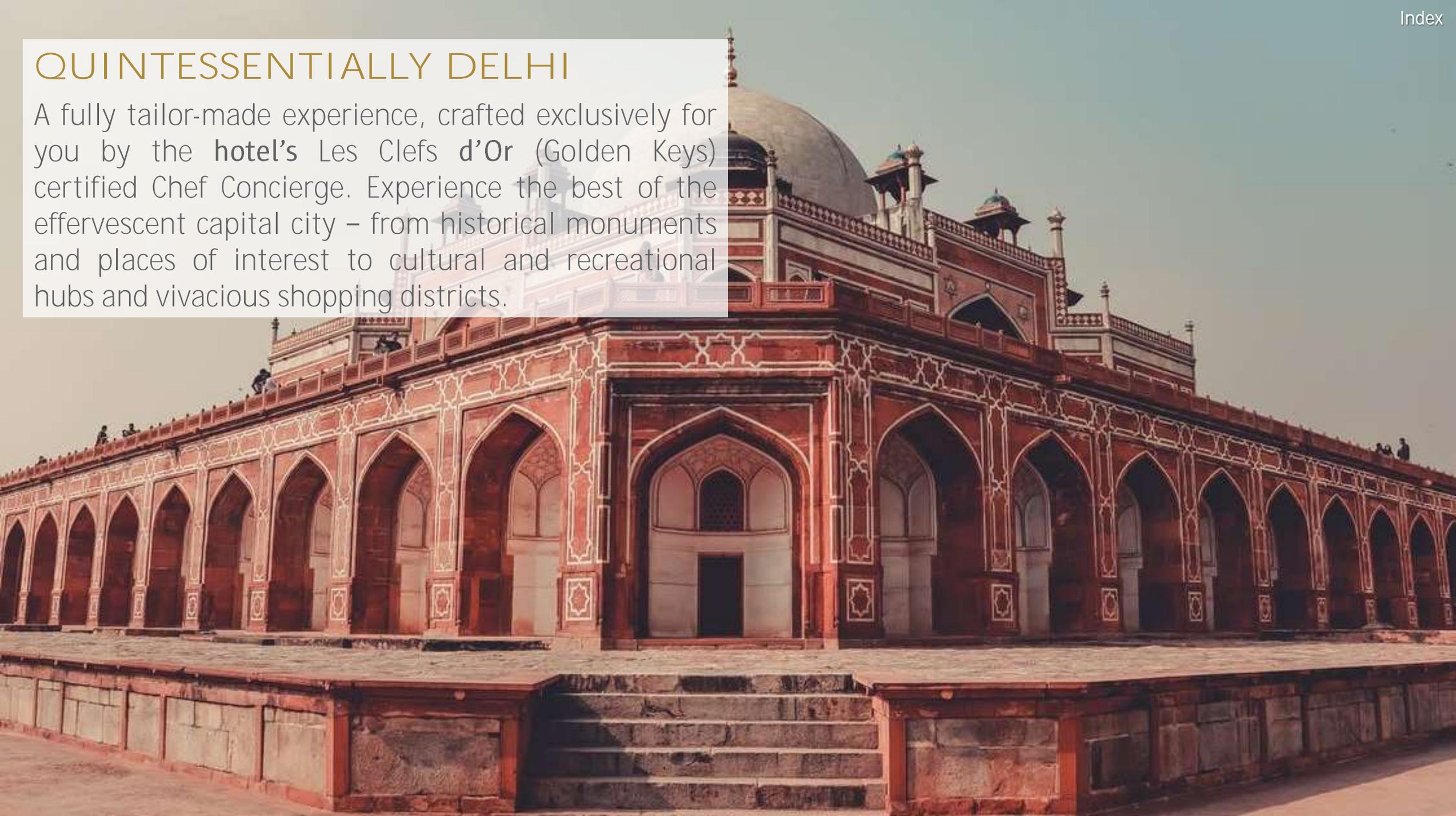
## KIDS AT TAJ

Kids@Taj is specially designed for the guests of tomorrow. It is all about pampering our young guests with tailormade experiences. These range from exploring the destination, cooking tutorials engaging in exciting activities and tie ups with exciting partners for fun filled days.



## QUINTESSENTIALLY DELHI

A fully tailor-made experience, crafted exclusively for you by the **hotel's** Les Clefs **d'Or** (Golden Keys) certified Chef Concierge. Experience the best of the effervescent capital city – from historical monuments and places of interest to cultural and recreational hubs and vivacious shopping districts.



## SUSHUPTI

An indulgent two-hour treatment for deep relaxation and glowing skin, Sushupti commences with an aromatic footbath and pampers you with the richness of natural blend of 22 herbs, green gram flour, honey and fresh cream. A heavenly scalp massage calms your mind as a warm bath of nourishing raw milk, enhanced with rose essence and rose petals washes away the traces of the wrap. Complete your experience with a face massage leaving you languid and thoroughly pampered from head to toe.





## BUSINESS CENTRE

The Business Centre at Taj Palace, New Delhi provides seamless meeting and conference services to ensure highest levels of creativity, convenience and efficiency for every business requirement.



## GOLDEN KEYS CONCIERGE

At your service, our warm and welcoming concierge are knowledgeable hosts, taking care of each guest personally. They can arrange dinners, spa treatments, tickets and tours. Absolutely anything, from a shopping excursion to a relaxing bath at the end of the day, can be tailor-made to create a unique, individual experience.

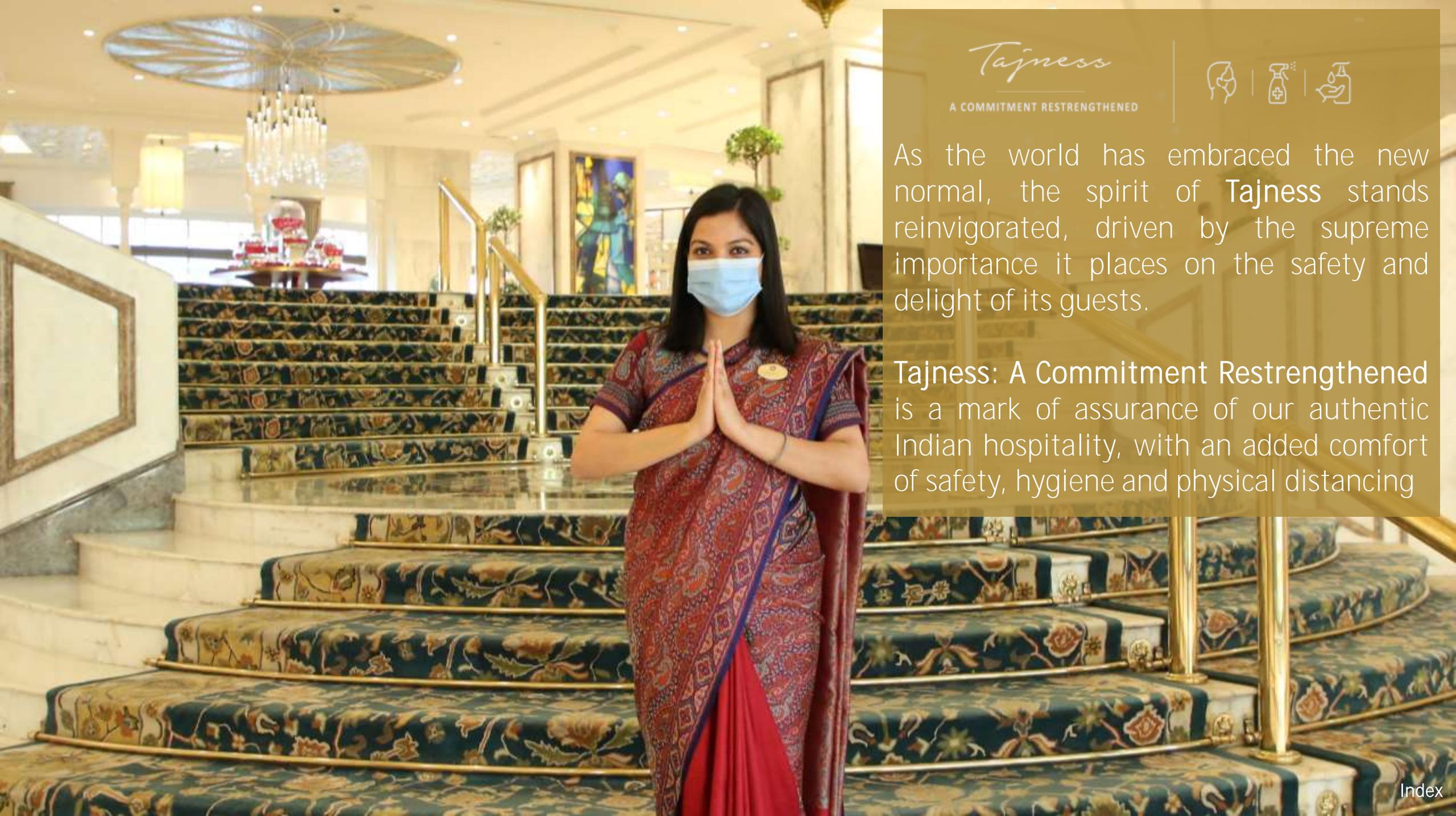


## KHAZANA

Khazana represents the best of India – lifestyle, art, fashion and jewellery. The literal meaning of Khazana is a treasure trove and this is reflected in the eclectic array of carefully curated products at the store. It is a collection of living traditions that have been nurtured in the interiors of India for centuries and expresses the creativity of its people communities. Be it traditional sarees, exquisite jewelery, handicrafts or artefacts – beauty in all its forms, is celebrated here.







Tajness

A COMMITMENT RESTRENGTHENED



As the world has embraced the new normal, the spirit of **Tajness** stands reinvigorated, driven by the supreme importance it places on the safety and delight of its guests.

**Tajness: A Commitment Restrengthened** is a mark of assurance of our authentic Indian hospitality, with an added comfort of safety, hygiene and physical distancing

# GETTING BETTER WITH BEST PRACTICES

Keeping the well-being of our guests and associates at heart, enhanced and exacting safety protocols have been developed in accordance with the norms laid down by World Health Organization (WHO), Food Safety & Standards Authority of India (FSSAI) and the Government of India.

We have also partnered with leading organisations and experts in the domain of safety & hygiene for best practices and to source high-grade protective equipment and disinfectants for use at our hotel.



## TRAINING TO DELIGHT, SAFELY

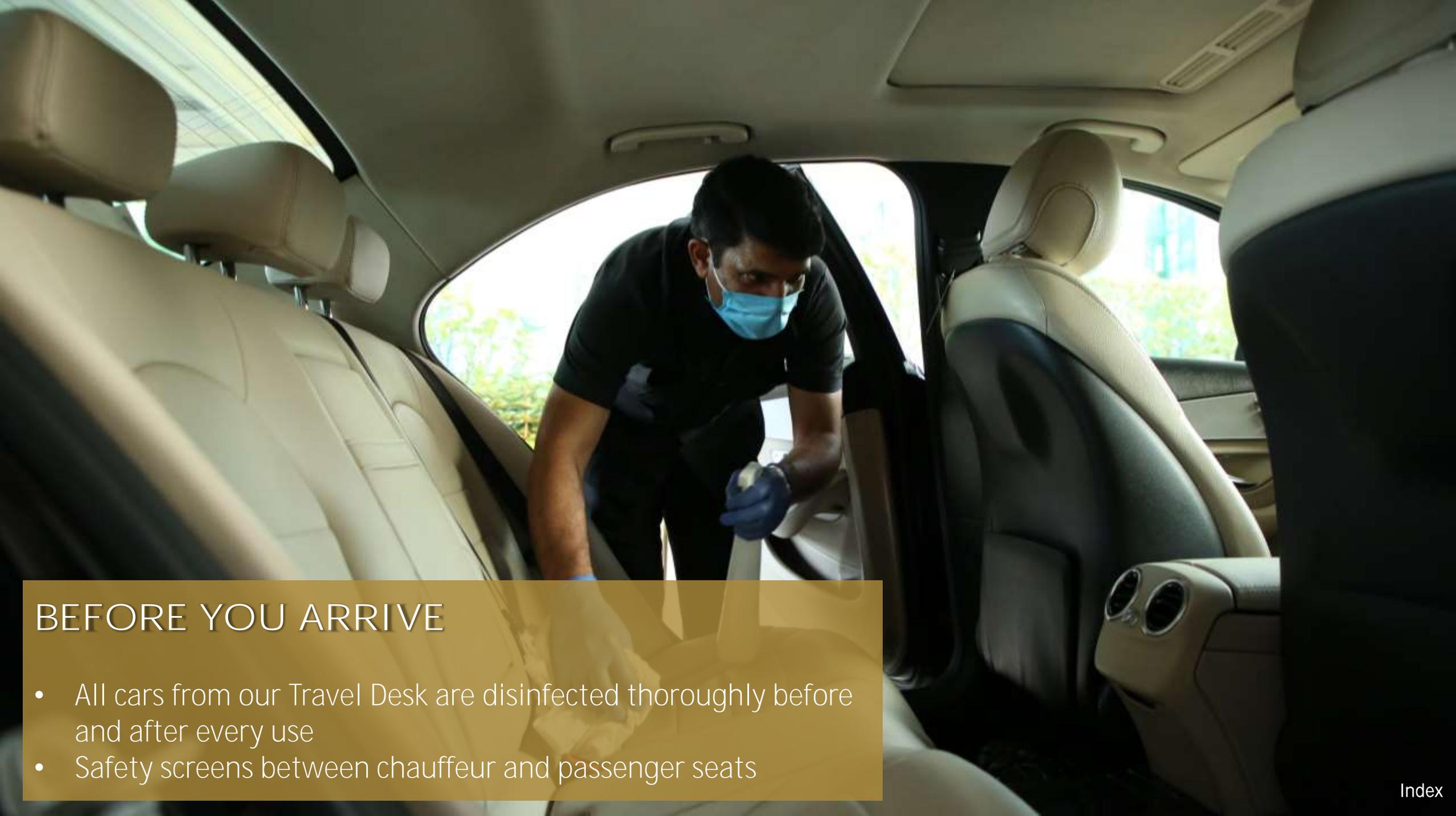
Our associates are extensively trained on safety, hygiene and physical distancing norms to ensure guests' well-being and delight, every time.





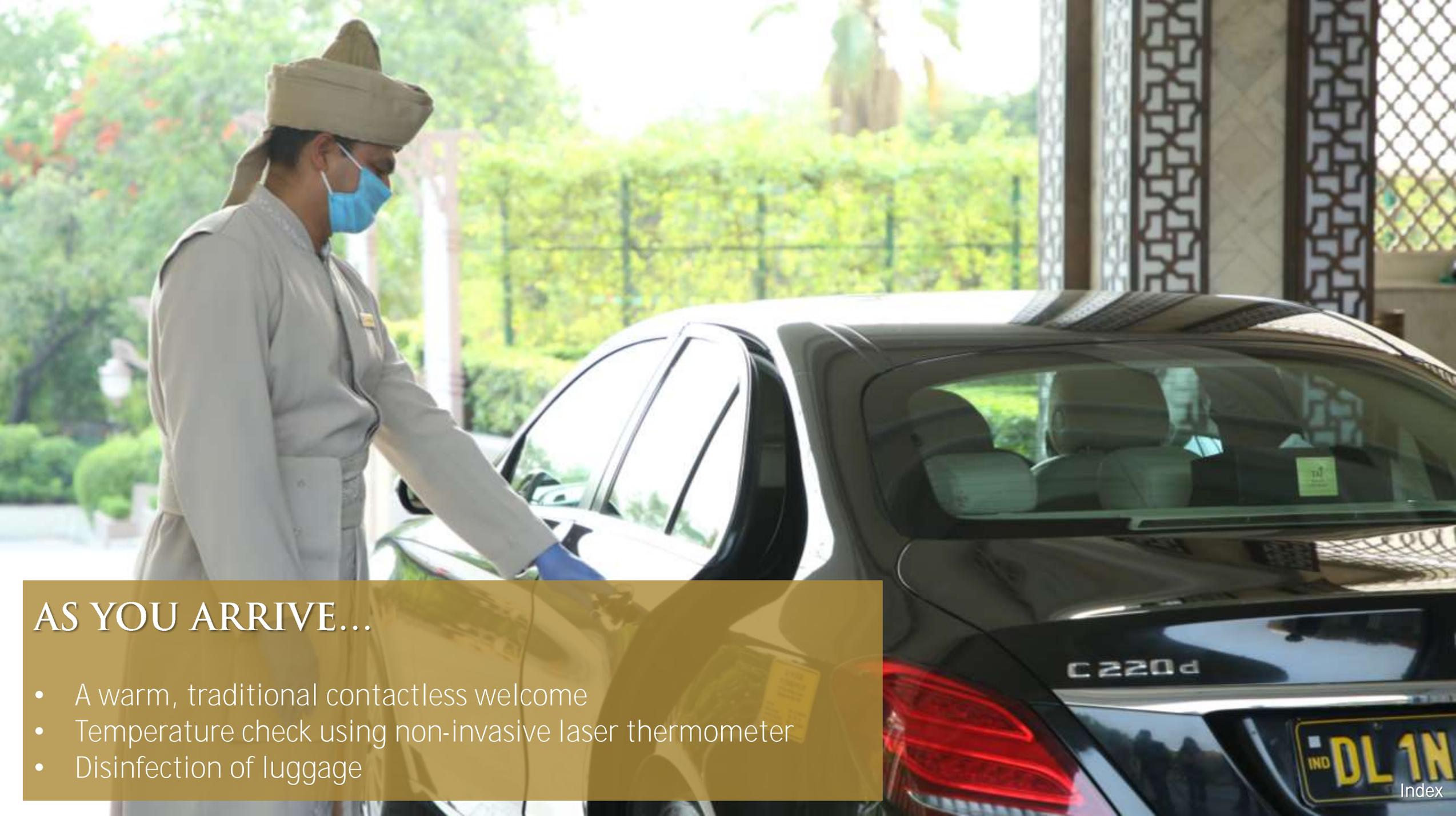
## BEFORE YOU ARRIVE

- Pre-arrival registration and health declaration forms are sent to your registered email address to facilitate contactless check-in
- For group bookings, ID cards and pre-arrival forms are solicited from your Group Coordinator



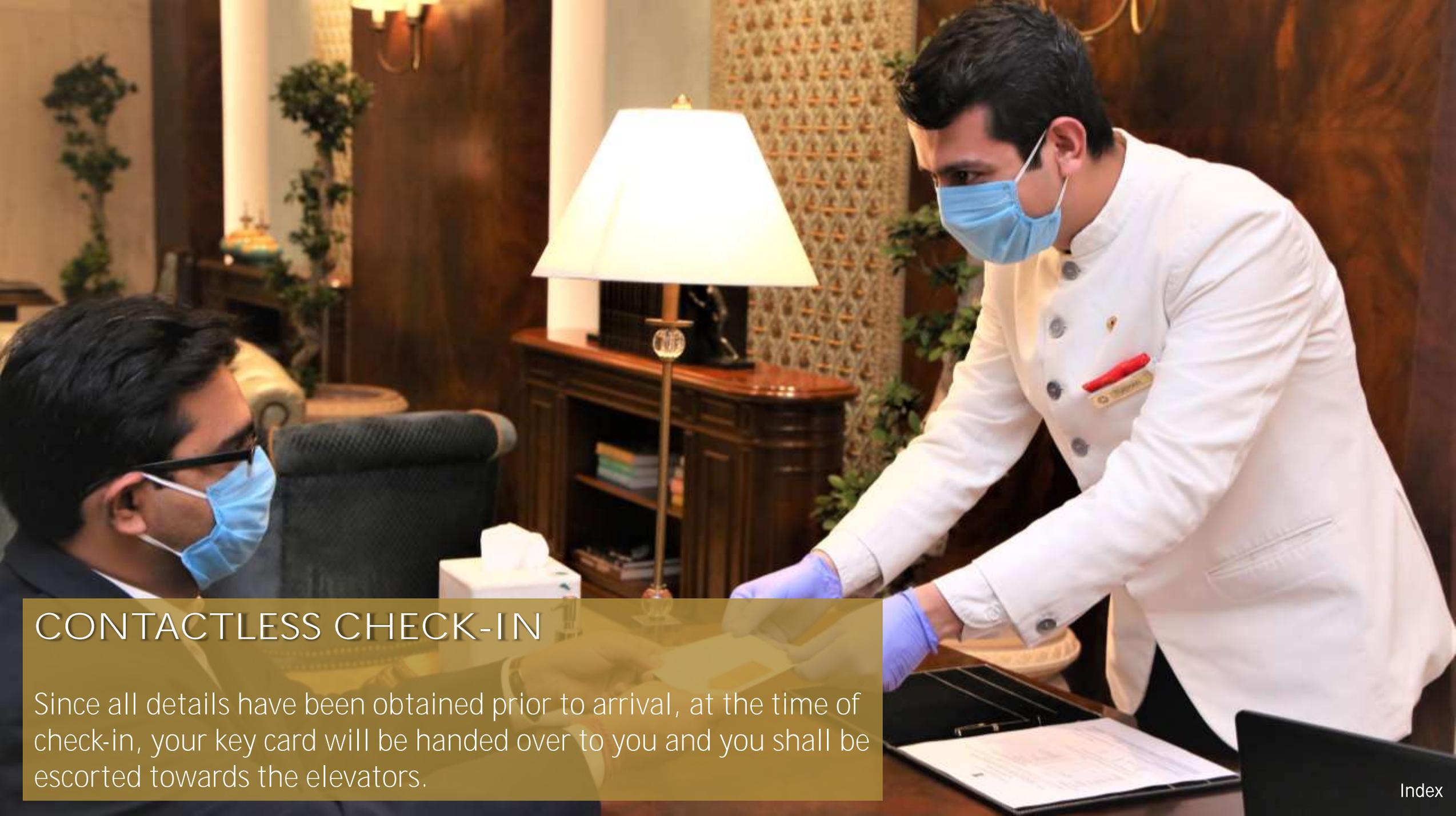
## BEFORE YOU ARRIVE

- All cars from our Travel Desk are disinfected thoroughly before and after every use
- Safety screens between chauffeur and passenger seats



## AS YOU ARRIVE...

- A warm, traditional contactless welcome
- Temperature check using non-invasive laser thermometer
- Disinfection of luggage



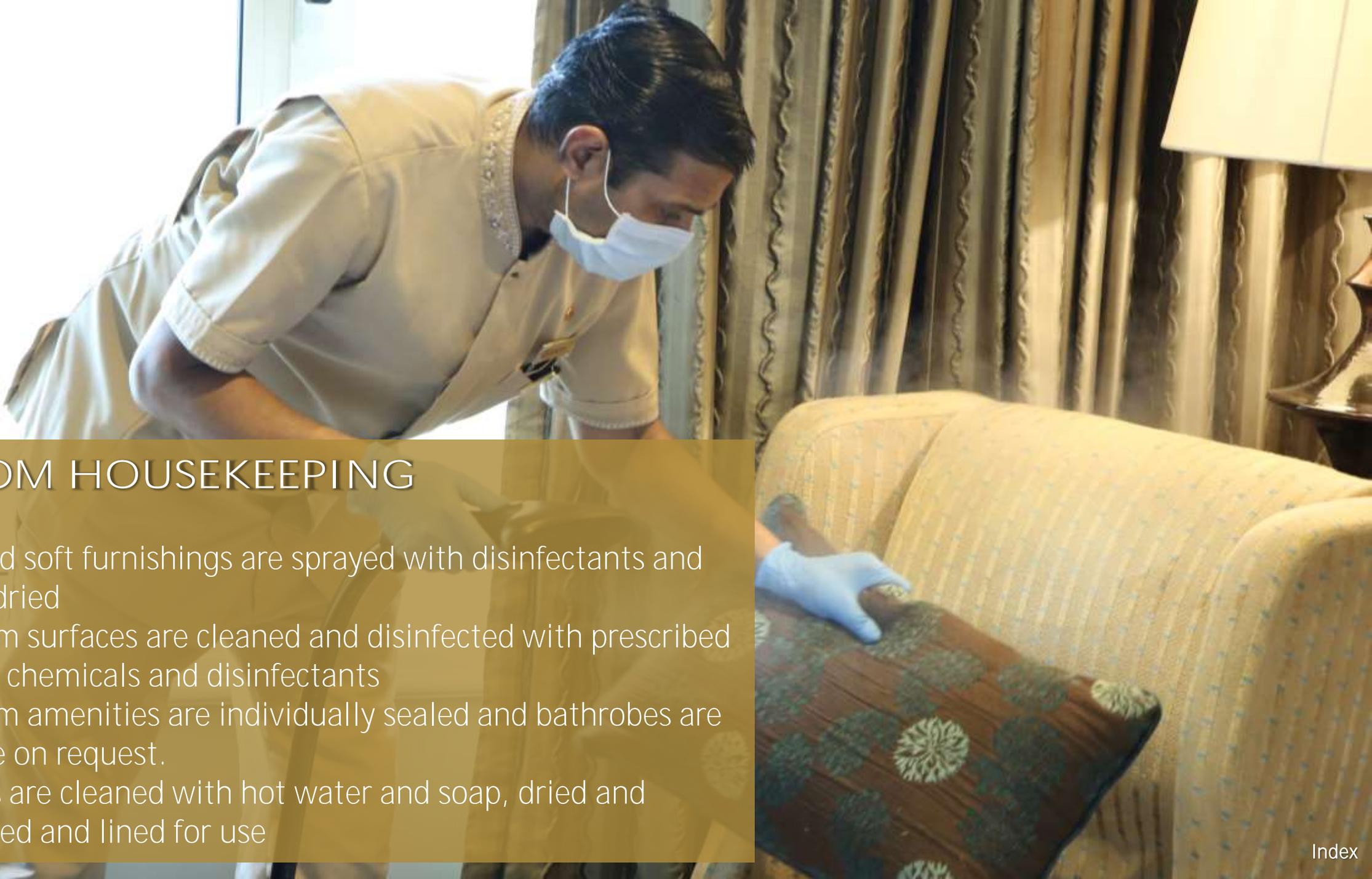
## CONTACTLESS CHECK-IN

Since all details have been obtained prior to arrival, at the time of check-in, your key card will be handed over to you and you shall be escorted towards the elevators.



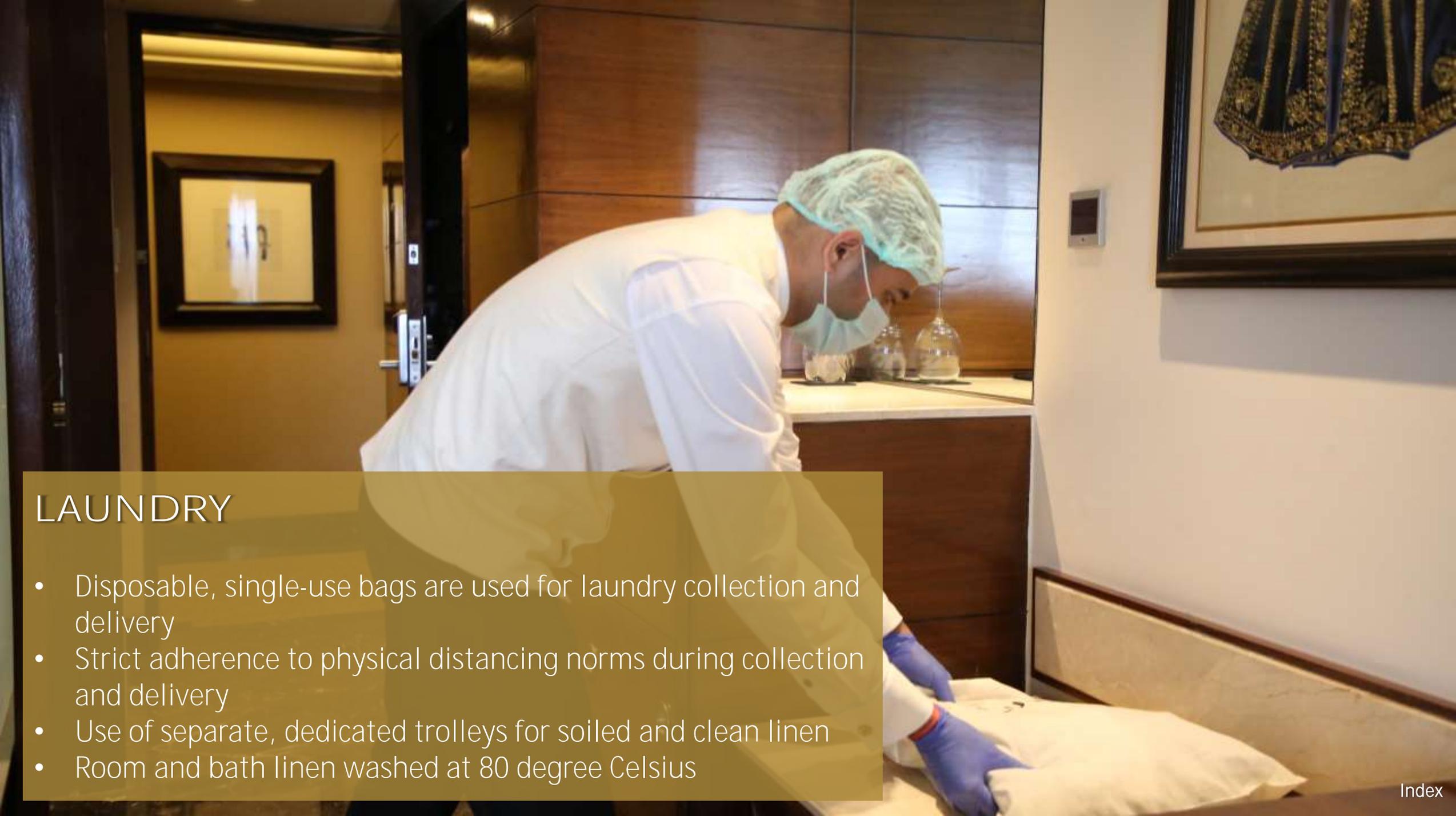
## IN-ROOM HOUSEKEEPING

- Intensive disinfection of rooms using fogging machine
- Thorough cleaning and disinfection of high touch points including switches, door handles/knobs, drawers, tables, luggage rack, electronic safe, windows, door, remotes etc. using prescribed agents
- Curtains, sofas are steamed and carpeted areas are thoroughly vacuumed, sprayed with disinfectant and then air dried or shampooed.



## IN-ROOM HOUSEKEEPING

- Linen and soft furnishings are sprayed with disinfectants and tumble-dried
- Bathroom surfaces are cleaned and disinfected with prescribed cleaning chemicals and disinfectants
- Bathroom amenities are individually sealed and bathrobes are available on request.
- Dustbins are cleaned with hot water and soap, dried and disinfected and lined for use



## LAUNDRY

- Disposable, single-use bags are used for laundry collection and delivery
- Strict adherence to physical distancing norms during collection and delivery
- Use of separate, dedicated trolleys for soiled and clean linen
- Room and bath linen washed at 80 degree Celsius



## RESTAURANT EXPERIENCE

- Prior reservations are recommended
- Contactless dining through digital menus on QR codes
- Physical distancing enabled layouts
- Cleaned, disinfected and individually sealed cutlery
- Disinfection of tables and chairs after every use



## IN-ROOM DINING

- Digital menus available through QR codes and orders are telephonically placed
- Contactless delivery to the doorstep of your room
- Use of prescribed personal protective equipment by In-Room Dining associates



## FOOD HANDLING AND PREPARATION

- Strict adherence to food safety norms laid down by FSSAI, WHO, Government of India
- Disinfection of all areas at regular intervals

The image shows a large, opulent ballroom with a high, vaulted ceiling featuring intricate architectural details and several large, multi-tiered chandeliers. The room is filled with round tables covered in white cloths, each surrounded by white chairs. The tables are set with glassware, plates, and centerpieces, indicating a formal event or banquet. The lighting is warm and ambient, highlighting the grandeur of the space.

## MEETINGS AND EVENTS

- Display of COVID-19 protocol communication posters
- Presence of hygiene kits at multiple locations
- Physical distancing enabled layouts
- Periphery buffet setup to ensure unidirectional movement
- Queue managers for buffets and for physical distancing
- Multiple food counters depending on the size of the gathering
- Individually packed condiments and toothpicks
- Safety & Security briefing for guests before event begins

A large, ornate ballroom with multiple chandeliers and round tables set for an event. The room features a high ceiling with intricate moldings and recessed lighting. The walls are dark wood-paneled with decorative sconces. The floor is covered in a red and gold patterned carpet. Round tables are arranged throughout the room, each with a white tablecloth, black chairs, and a centerpiece of yellow flowers. The overall atmosphere is formal and elegant.

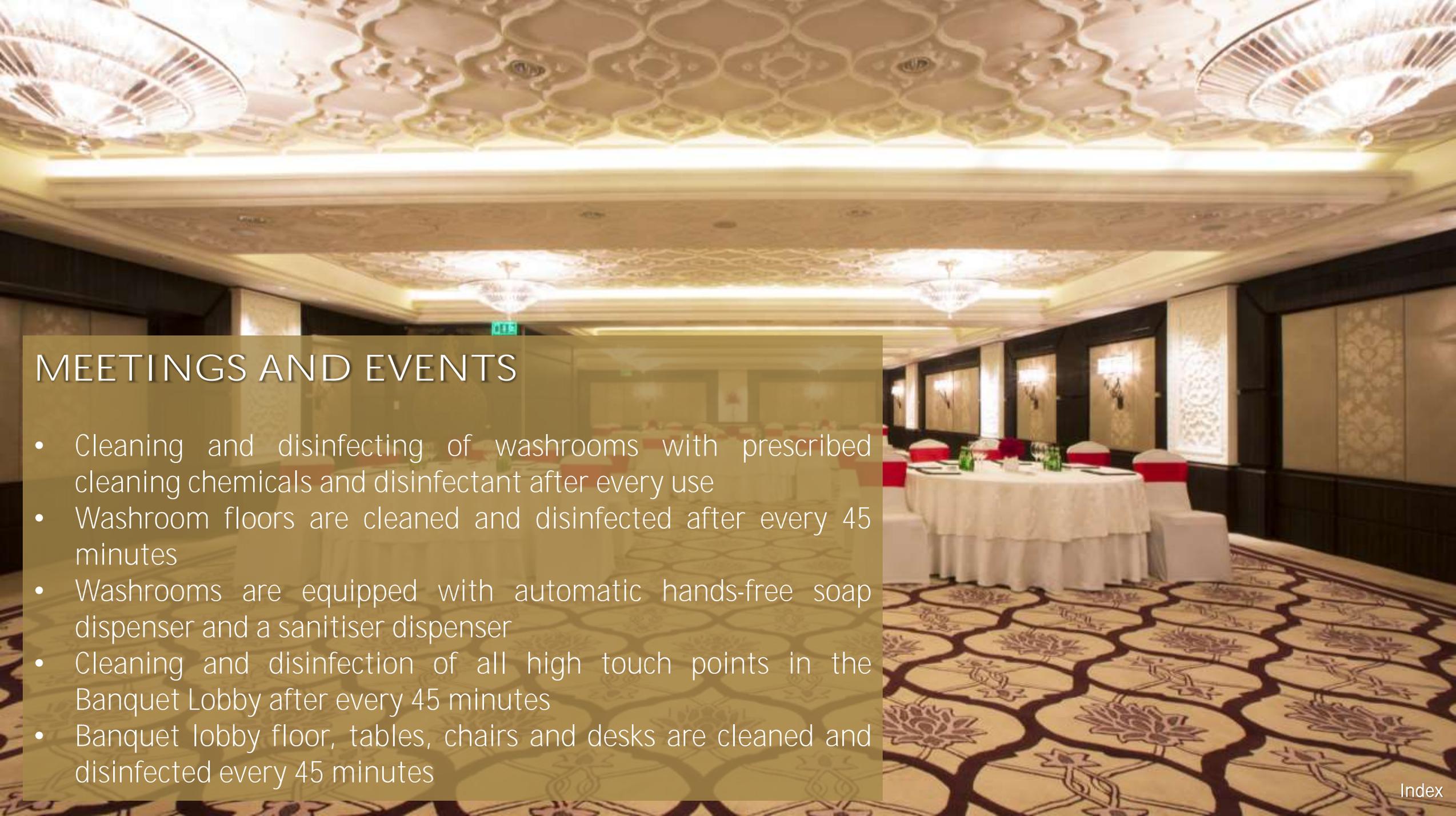
## MEETINGS AND EVENTS

- Air handling units (AHU) are equipped with EAC with  $> 90.4\%$  cleaning efficiency of microbes
- EAC coil washed every three months using certified chemicals, followed by disinfection
- AHU filters being cleaned and disinfected every fortnight



## MEETINGS AND EVENTS - VENDORS

- Checking of Aarogya Setu App status, thermal temperature screening, hands sanitization before entry
- Sanitisation of vehicles before entry
- Safety & Security briefing for vendors before setup begins



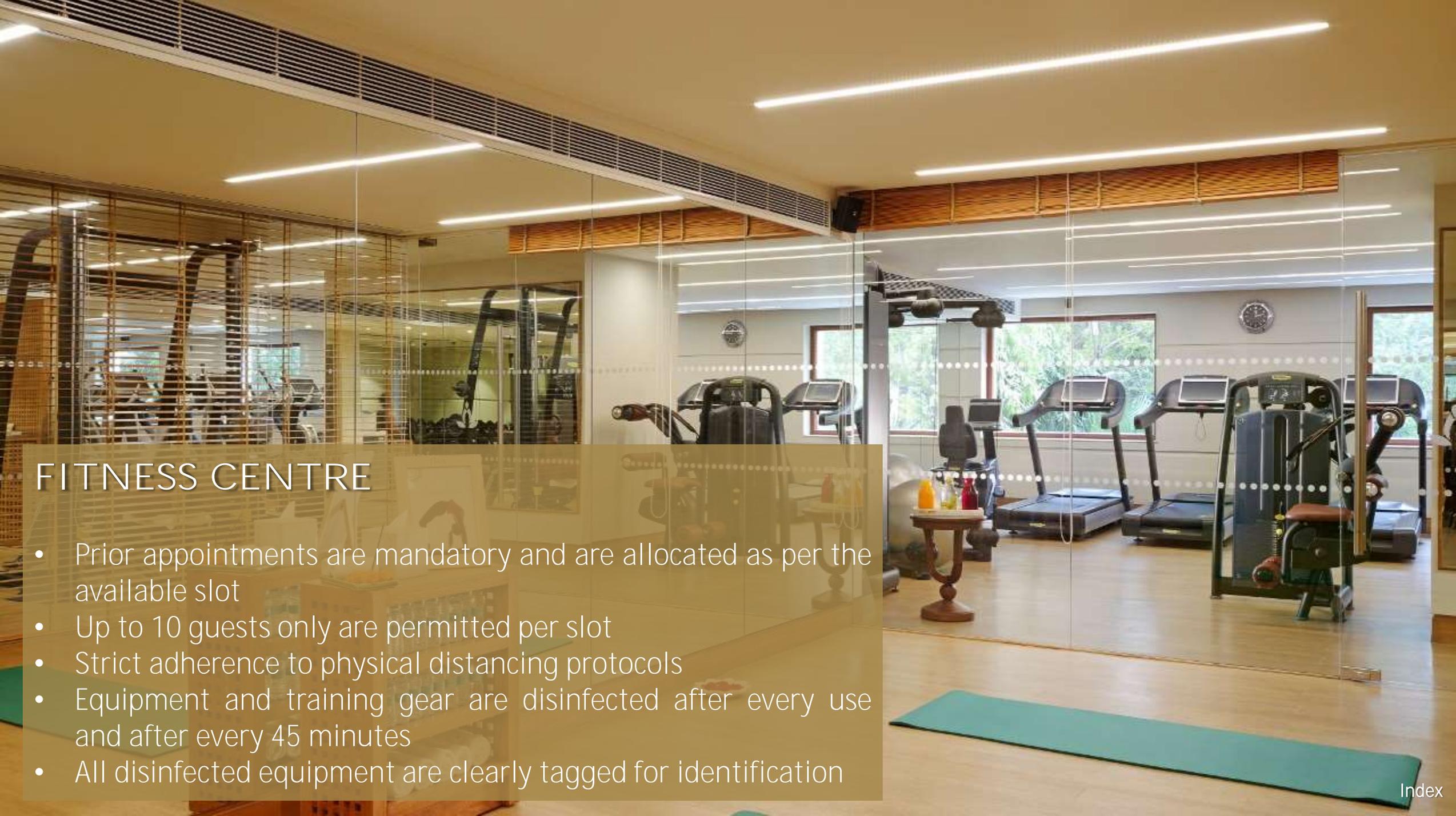
## MEETINGS AND EVENTS

- Cleaning and disinfecting of washrooms with prescribed cleaning chemicals and disinfectant after every use
- Washroom floors are cleaned and disinfected after every 45 minutes
- Washrooms are equipped with automatic hands-free soap dispenser and a sanitiser dispenser
- Cleaning and disinfection of all high touch points in the Banquet Lobby after every 45 minutes
- Banquet lobby floor, tables, chairs and desks are cleaned and disinfected every 45 minutes



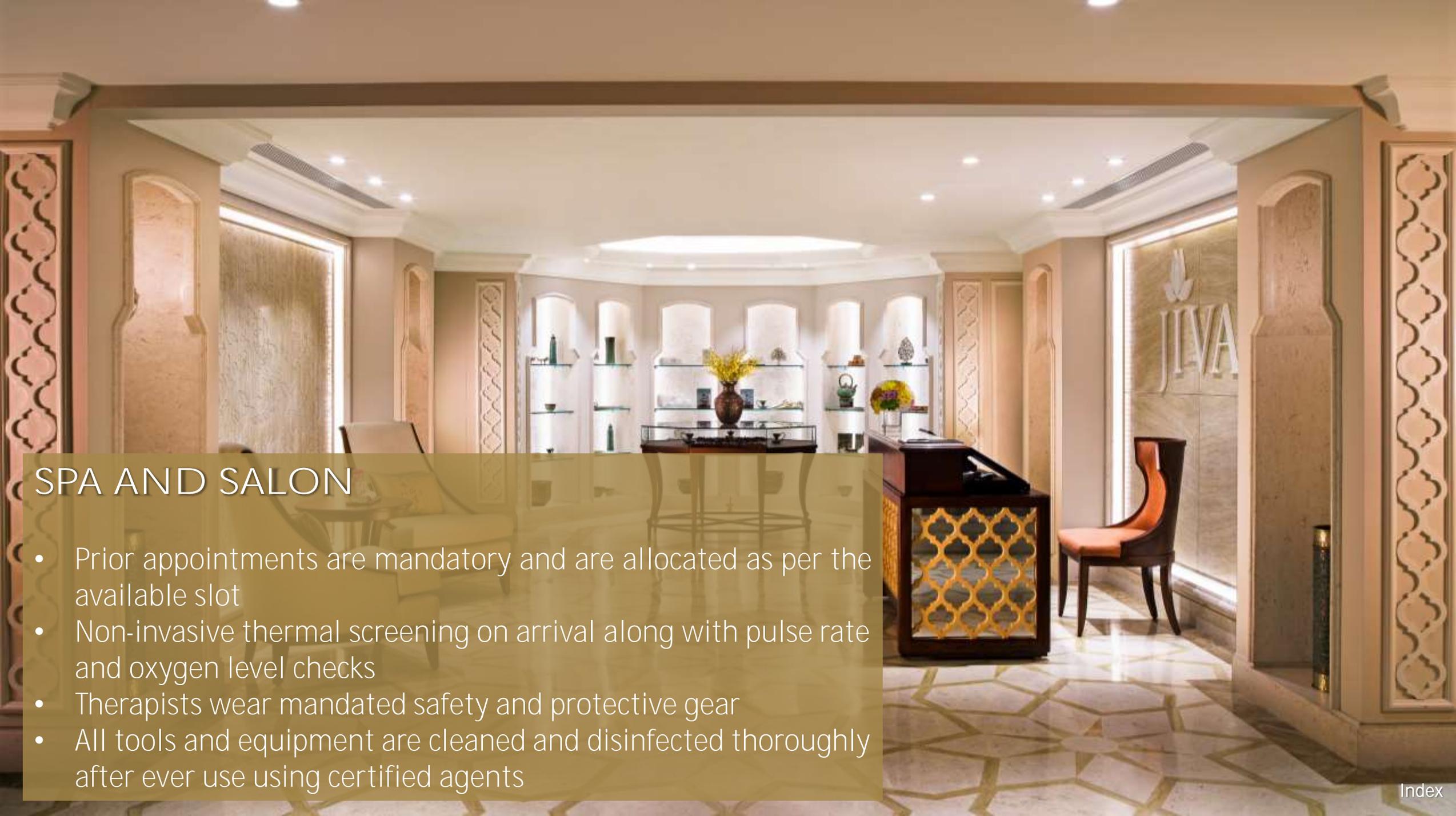
## LOBBY AND COMMON AREAS

- Disinfection of scanner machine and hygiene station at the main porch at regular intervals
- Disinfection of all high-touch areas at regular intervals
- Rearrangement of seating to ensure physical distancing

A modern fitness center with glass walls, treadmills, and exercise machines. The room is well-lit with recessed ceiling lights and has a clean, professional appearance. A green mat is visible on the floor in the foreground.

## FITNESS CENTRE

- Prior appointments are mandatory and are allocated as per the available slot
- Up to 10 guests only are permitted per slot
- Strict adherence to physical distancing protocols
- Equipment and training gear are disinfected after every use and after every 45 minutes
- All disinfected equipment are clearly tagged for identification



## SPA AND SALON

- Prior appointments are mandatory and are allocated as per the available slot
- Non-invasive thermal screening on arrival along with pulse rate and oxygen level checks
- Therapists wear mandated safety and protective gear
- All tools and equipment are cleaned and disinfected thoroughly after every use using certified agents



## CONTACTLESS CHECK-OUT

- Billing details are sent to registered email address
- Post approval, a CC Avenue link is sent to the guest prior to your check-out, through which payment can be made
- Final invoice is mailed post check-out
- In case of group bookings, the process is tailor-made as per desired billing instructions



## PRECAUTIONARY MEASURES FOR OUR ASSOCIATES

- Vaccinated for our and your safety
- Personal protective equipment and daily temperature checks
- Mandated frequent handwashing and sanitisation



# OUR DISTINGUISHED GUESTS

HE Mark Rutte, PM of Netherlands

HE Shinzō Abe, PM of Japan

HE Giuseppe Conte, PM of Italy

HE António Costa, PM of Portugal

HE Frank-Walter Steinmeier, President of Germany

HRH Queen Máxima of Netherlands

HRH Jigme Khesar Namgyel Wangchuck

HE Cyril Ramaphosa, President of South Africa

His Imperial Majesty Emperor Akihito & Her Imperial Majesty  
Empress Michiko of Japan

HE Theresa May, PM of the United Kingdom

HE David Cameron, Former PM of United Kingdom

HE Li Keqiang, Premier of China

HE Benjamin Netanyahu, PM of Israel

HE Nicholas Sarkozy, Former President of France

HE François Hollande, Former President of France

HE Edgar Chagwa Lungu, President of Zambia









# AWARDS AND ACCOLADES

## 2021

Travel + Leisure 500 Best Hotels of the World  
 Luxury Lifestyle Awards: Best Luxury Hotel in New Delhi  
 Booking.com Traveller Review Award 9.0 / 10  
 Hotels.com Loved by Guests Award: 9.0 / 10  
 Sharecare **VERIFIED™ with Forbes Travel Guide**  
 TripAdvisor **Travellers' Choice Award**  
 Joel Scholtens Lindsay: Mixologist of the Year, Times Food  
 and Nightlife Awards

## 2020

Travel+Leisure **World's Best: Top 20 City Hotels in Asia**  
 South Asian Travel Awards: Leading Luxury Hotel – Silver  
 Award & Leading F&B Hotel – Silver Award  
**Conde Nast Traveller India Readers' Travel Awards: #2**  
 Favourite Bar in a Hotel – The Blue Bar  
 TripAdvisor Travellers' Choice Award: 10th Year In A Row  
 Booking.com: 9.1 / 10 – Traveller Review Award  
 Expedia: 4.6 / 5 Guest Rating - Superb  
 Hotels.com Loved By Guests Award: 9.2 out of 10  
 MakeMyTrip Star Partners Awards: Best Luxury Hotel  
 Orbitz: 4.7 / 5 Guest Rating - Exceptional  
 Orbitz: 100% Recommendation by Guests  
 Wotif: 4.5 / 5 Guest Rating - Superb

## 2019

TripAdvisor Hall of Fame and Certificate of Excellence  
 World Travel Awards : **India's Leading Conference Hotel**  
 South Asian Travel Awards: Leading Luxury Hotel in South  
 Asia, Leading Luxury Hotel in North India, Leading F&B Hotel  
 North India, Leading Business Hotel in India  
 Booking.Com: 9.1 / 10 – Traveller Review Award  
 Hotels.com: 9.0 / 10 Guest Rating - Superb  
 Hotels.com: Loved By Guests - Best Business Hotel Award  
 EarthCheck Gold Certification  
 Greenotels Awards: Silver Award (Extra Large Hotel)  
 EazyDiner Foodie Awards: Best Special Occasion Restaurant -  
 Orient Express  
**Outlook Traveller India's Best New Restaurants: Spicy Duck**  
**The Week India's Best Restaurants:**  
 Orient Express, Masala Art  
 Fitness Excellence Awards: Best Fitness Centre in a Hotel

## 2018

Travel+Leisure: Top 20 City Hotels in the World  
 BW Hotelier: Best MICE Hotel (Luxury Category)  
 Booking.Com: 9.1 / 10 – Traveller Review Award  
 Goibibo Travellers Review Award: Best Luxury Hotel  
 Hotels.Com: 9.2 / 10 Loved By Guests - Most Wanted Hotel  
 MakeMyTrip: 4.6 out of 5 – Top Rated Hotel

## 2017

Condé Nast Traveler: **World's 50 Best Hotels**  
 & Top 20 Hotels in India  
 Booking.com: 9.1 / 10 – Traveller Review Award  
 Goibibo Travellers Review Award: Best Luxury Hotel  
 Hotels.com: 4.6 / 5 – Loved By Guest  
 Ministry of Power, Government of India: National Energy  
 Conservation Award  
 World Travel Awards 2017: India's Leading Conference Hotel  
**CNN International: 30 World's Best Bars-The Blue Bar**

## 2016

World Travel Awards 2016: India's Leading Conference Hotel  
 World Travel Brands: Best Luxury Business Hotel  
 Booking.com: 9.1 out of 10 – Traveller Review Award  
 Hotels.com: 4.7 out of 5 – Loved By Guests Gold Award  
 MakeMyTrip Star Partners Award: Best Luxury Hotel

## 2015

Travel+Leisure: 500 World's Best Hotels – Asia  
 TTG Travel Awards: Best City Hotel, New Delhi  
 Booking.com: 9.2 out of 10 – Traveller Review Award  
**CNN International's List of World 30 Best Bars: The Blue Bar**



TAJ  
PALACE  
NEW DELHI

THANK YOU

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