

Accessibility Statement - The Pierre, A Taj Hotel

We aim to extend genuine hospitality to all guests and visitors of our hotel. The Pierre is committed to ensuring accessibility for all persons with disabilities. The property is ADA compliant in accordance with the pre-1991 construction statutes of the ADA (Department of Justice ADA Title III Regulation 28CFR Part 36, 1991).

The following is an overview of our on-site accessibility features:

The building main entrance door provides a 32 inch" clear opening width.

The route to the registration desk is unobstructed and accessible from the main entrance, elevator and guest rooms. Hotel staff provide equivalent facilitation to guests who use wheelchairs and others that are unable to reach the high counter at the elevator.

Accessible suites and all accommodations can be reached via an unobstructed route from the registration desk, by taking the elevator.

The elevator doors provide a 32 inch" opening. There is an unobstructed route from the entrance door and the registration desk to the elevators. In addition, the hotel features full time elevator operators as a guest service.

Standard Suite entrance and bathroom doors provide a clear opening width of 31 inches".

The hotel has 8 accessible rooms and suites. These rooms are held for guests with mobility impairments, including guests who use wheelchairs.

Accessible Rooms And Suite Features:

- Accessible rooms and suites have entrance doors and bathroom doors that provide a clear opening width of greater than 32 inches".
- Roll in shower, transfer shower or bathtub
- Grab bars at toilet and bathing fixtures
- Sinks that allow a wheelchair to make a forward approach
- Flashing light for alarm
- TTY capabilities
- Lowered safety box
- Communication features

To reserve an accessible suite please call 212-838-8000 or email thepierreresv.ny@tajhotels.com for assistance. Our reservation specialists will be pleased to assist you.

The Pierre has a separate desk that is ADA compliant in the lobby that is used by concierge and front desk. The entrance doors to the Perrine Restaurant and 2E Bar & Lounge are accessible with a width greater than 32". There is an unobstructed route to the Restaurant & Lounge from the main entrance, registration desk and guest rooms.

The Fitness Center entrance door is accessible with a width greater than 32". There is an unobstructed route to the Fitness Center from the main entrance, registration desk and guest rooms.

The Business Center entrance door is accessible, with a width greater than 32". There is an unobstructed route to the Business Center from the main entrance, registration desk and guest rooms.

The MOD (Manager On Duty) office entrance door width is less than 32". However, guests who use wheelchairs will be attended by staff in an alternative location.

The property is equipped with visual smoke detectors for the hearing impaired. Staff is available to assist the sight impaired.

Service animals are welcome at The Pierre, A Taj Hotel.

If you do encounter problems learning about our hotel or booking a stay, we encourage you to contact us by telephone or email. Our helpful staff will be delighted to assist you:

Phone: 212-838-8000

Email: thepierre.ny@tajhotels.com

Mailing Address: 2 East, 61st Street At 5th Ave, New York, NY 10065

With respect to digital accessibility, our goal is to make it as effortless as possible for everyone, including persons with disabilities, to access information about our hotel and to book a stay. We are committed to providing an easy-to-use online experience for all guests, including those using assistive technology such as screen readers, font magnification, translation or voice recognition software).

The Pierre's website has been designed to comply with the Level AA success criteria of the Website Content Accessibility Guidelines 2.0 (WCAG 2.0), an international standard measure of accessibility success. Our website and digital marketing programs thoughtfully adhere to these guidelines, and are continuously updated and enhanced to make our technology more accessible and user-friendly. We have tested and continue to test our hotel's website to confirm that we meet or exceed Level AA of the WCAG 2.0 Standard. You can learn more about W3C's Web Accessibility Initiative (WAI) [HERE](#).

Note that The Pierre website may contain links to or material from third party websites, including social media sites, which may provide additional content about our property, facilities and services. These third-party sites may have accessibility issues that are beyond our control and Taj Hotels disclaims any liability for the accessibility of those third party websites.

In addition, our full site was tested using SiteImprove, a third party authority in web accessibility. The website is routinely tested to ensure that any new or newly edited content conforms with the most up-to-date accessibility guidelines, as reported by the SiteImprove tool.

If you have questions relating to the accessibility features of our website, please contact Thomas Trudo at thomas.trudo@tajhotels.com or Jessica Rebello at rebello.jessica@tajhotes.com

Browser Help

Optimize the way you view your web browser. If you are experiencing difficulty reading the Pierre Hotel's website on your screen, changing the settings on your browser may help to improve the readability and visibility of each page:

Find out more about the accessibility features of these leading Internet Browsers through the links below:

Mozilla Firefox : Click here for [Mozilla Firefox Accessibility Features](#)

Google Chrome : Click here for [Google Accessibility Features](#)

Internet Explorer : Click here for [Microsoft Internet Explorer Ease of Access Options](#)

Apple Safari: Click here for [Apple Accessibility Support](#)

Hotel Website Accessibility Features

The website for the Pierre Hotel was developed to be fully accessible to all site visitors and is designed according to W3C Web Content Accessibility Guidelines (WCAG) 2.0. It conforms to most priority checkpoints which entail some of the following elements:

Navigation Shortcut

To navigate our website, use the tab key to explore the elements of each page and the enter key to activate a highlighted link.

Structured, Semantic Markup

HTML heading tags are used to convey document structure. Navigation menus are tagged as HTML maps so that the menu title can be read, and the menu items are presented as a group. Please see our sitemap for easy navigation at: [{Link to Sitemap}](#).

Images Visibility

All content images include descriptive ALT attributes.

Standards Compliance

The website is designed to conform to Level AA compliance, as specified by the Web Content Accessibility Guidelines. All pages validate as XHTML 1.0 and use structured semantic markup.

Accessibility Software and Services

The following free tools and services are available to assist you with viewing and interacting with our hotel website:

Click here for [HTML Validator](#), a free service for checking that web pages conform to published HTML standards.

Click here for [Web Page Backward Compatibility Viewer](#), a tool for viewing web pages without a variety of modern browser features.

Click here for [Lynx](#), a free text-only web browser.