

  
TAJ  
PALACE  
NEW DELHI

THE CAPITAL'S PALACE SINCE 1983



WORLD'S  
STRONGEST  
TAJ HOTEL  
BRAND



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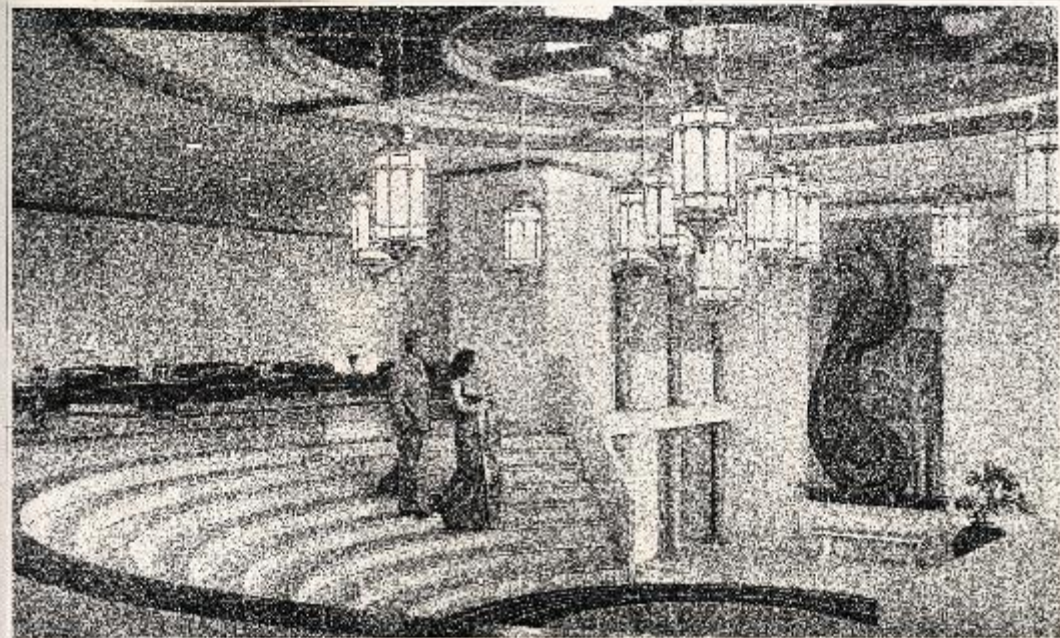
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# THE CAPITAL'S PALACE SINCE 1983

Nestled amidst the heart of the Indian capital, the iconic Taj Palace, New Delhi has held a distinguished position amongst the finest hotels of the world for close to four decades. Spread over six acres of lush gardens, the landmark hotel is synonymous with timeless luxury and unmatched hospitality. With panoramic views of the city's protected greens, the hotel offers an inimitable confluence of epitomising elements of Indian art, warm, personalised service and unmatched luxury.

Four award-winning restaurants, a stylish bar, nine-hole putting greens, a temperature-controlled swimming pool, an expansive Jiva Spa and a highly specialised electronic air filtration system make Taj Palace, New Delhi, a true urban oasis.

NOBODY CREATES A GRAND HOTEL  
AS WELL AS THE TAJ.



In the perfect grace of a serene marble lobby, fine restaurants and cheerful rooms, the Taj Palace Hotel recreates a lifestyle you thought you were born too late to know.

The Taj Palace Hotel is like few other hotels you've seen. Beginning with a vast marble lobby of understated magnificence and extending right through to its 300 rooms and two glittering restaurants: Handi, the delightfully different Indian restaurant,

THE TAJ GROUP OF HOTELS

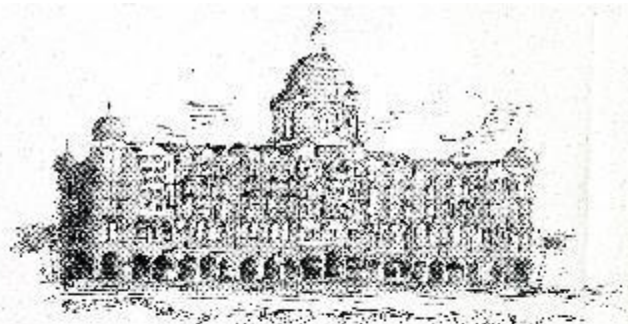
and Isfahan, New Delhi's new 24-hour eatery with a Persian flavour. Nobly complemented with a health club, swimming pool, jogging trail and India's first truly independent Conference Centre. Discover it...



**TAJ**  
**PALACE**  
HOTEL, NEW DELHI II

*Tajness*

A COMMITMENT RESTRENGTHENED



## 1903:

Jamsetji Tata, industrialist, visionary, philanthropist, made a gift beyond price to his beloved city—the Taj Mahal Palace Hotel, Bombay, then as now, first among India's fine hotels.



## 1983:

In an indomitable gesture worthy of the memory of the founder, our Chairman, Mr. J.R.D. Tata, recreated an historic episode. Fifty years after he pioneered India's first airmail service, he repeated the performance in October 1982, flying a Leopard Moth from Karachi to Bombay.

We are singularly honoured to dedicate to him the Taj Palace Hotel, New Delhi.

**TAJ**  
**PALACE**  
HOTEL, NEW DELHI  
THE TAJ GROUP OF HOTELS

*FW - Germany (Convention Industry) may-june 1983 issue*

## 1978

The Taj Group of Hotels made its debut in India's capital with the 350-room, 5-star deluxe Taj Mahal Hotel. Today the finest hotel in New Delhi.

## 1983

A second hotel in New Delhi from the Taj Group of Hotels: the 500-room Taj Palace Hotel. First in India with the finest convention facilities under one roof.



The Taj Group offers conference organisers an 850-room residential capacity at the two hotels in New Delhi, India and an independent convention centre at the 500-room Taj Palace Hotel — located near the park Diplomatic Enclave area.

The Convention Centre has an independent entrance with direct access from the main road and is connected to the hotel with walkways leading to the main lobby. The Taj Palace Hotel offers a variety of conference and banquet venues, elegantly appointed conference and banquet halls, a modern club, theatre and two outdoor landscaped gardens.

Two large halls accommodate 1500 (the other 900 persons in the auditorium style). Each is equipped to provide simultaneous translation in 21 languages on 200x35mm film projection.

- Two pre-function rooms adjacent to the two large halls, serve as registration areas for large conventions.
- Three other halls accommodate between 75 and 300 persons in the auditorium style.
- A special hall of over 900 sqm, for exhibits and displays — with a separate entrance to facilitate mobility of equipment and services.
- A 48-seat mini-theatre offers facilities for 35mm and 16mm film projection.

**TAJ**  
**PALACE**  
HOTEL, NEW DELHI

THE TAJ GROUP OF HOTELS, INDIA.

- The Convention Centre is also backed by a separate Business Centre. Together they offer specialised convention equipment and services.
- Among other:
- audio-visual equipment
  - complete reprographic services
  - word processors
  - podiums, lecterns, blackboards, maps and markers
  - appointment administration and message centre
  - secretarial assistance
  - the services of specialized personnel.

For further details, contact:  
Sales & Marketing Dept.  
The Taj Group of Hotels,  
Taj Mahal Inter-Continental,  
Apollo Bunder,  
Bombay-400 056, India.  
Telephone: 242524, 243366.  
Telex: 11-3751 TAJ IN  
Cable: TAJGROUP

India's finest  
convention centre and a  
luxurious 5-star deluxe hotel  
now share the same address...  
**Taj Palace Hotel, New Delhi!**



New Delhi, Capital of a country full of history, beauty and a rich and royal heritage. Just ideal to host a convention or conference. And so that you can be free to enjoy the event, the people and the place, the Taj Group offers you Taj Palace... a hotel that looks after your every need, whether business or pleasure.

Located in the elite Diplomatic Enclave, the Taj Palace is tastefully furnished and welcomes you with 5-star deluxe facilities and the warmth of Indian hospitality. It is the first hotel in India to offer a superbly equipped independent Convention Centre of its own, with a capacity to organise conferences for 100 to 1600 people!

You'll agree that, now, hosting a conference is a very simple affair. You just check-in your delegates. And leave the rest to the Taj Palace Hotel, New Delhi!

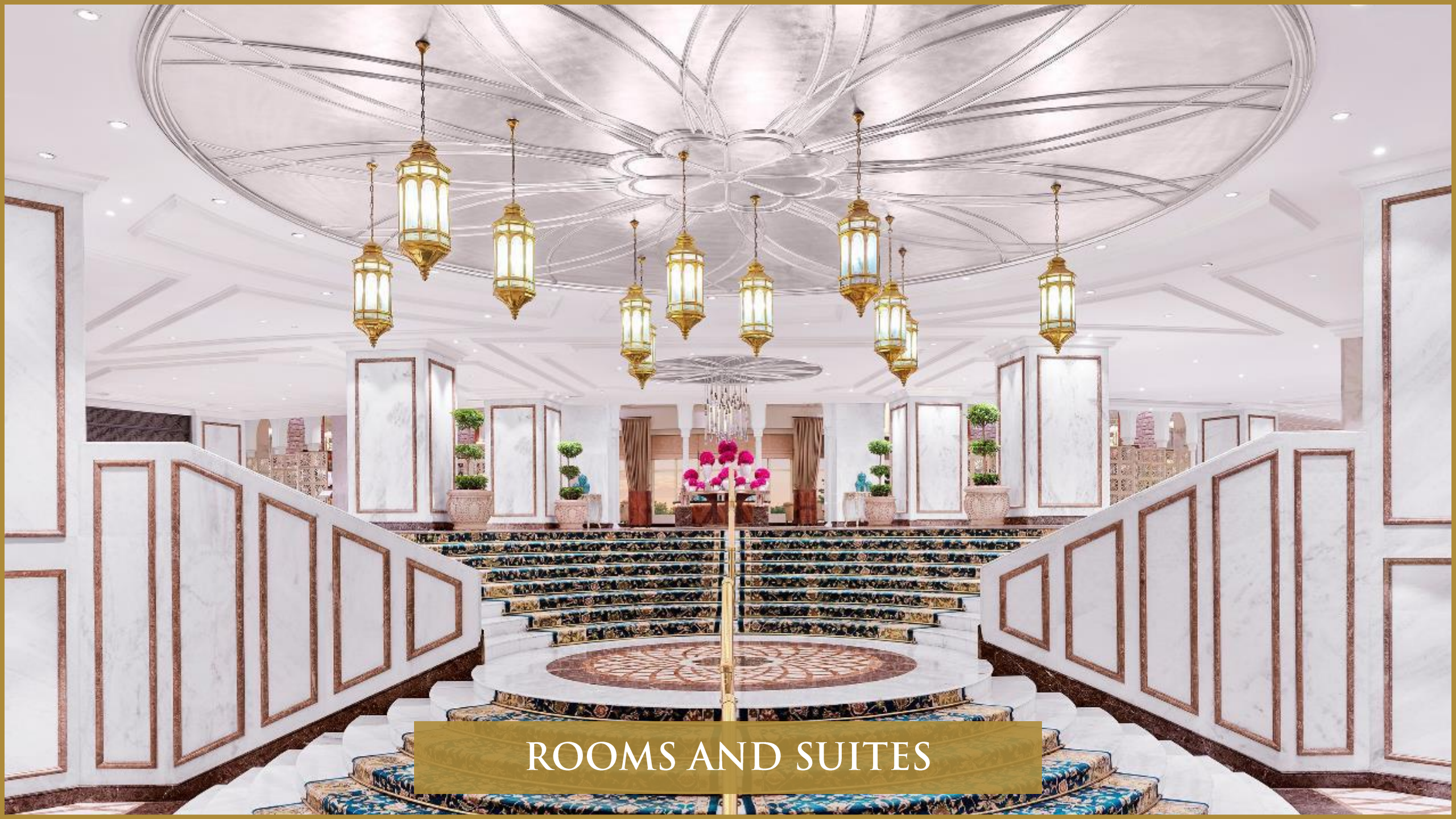
**TAJ**  
**PALACE**  
HOTEL, NEW DELHI

Sardar Patel Marg, Diplomatic Enclave, New Delhi 110 021, India.  
Telephone: 344900 Telex: 31-5151 TAJ IN

**THE TAJ GROUP OF HOTELS**

*Tajness*

A COMMITMENT RESTRENGTHENED



## ROOMS AND SUITES

# TATA SUITE: A TRIBUTE TO OUR FOUNDER

The grand presidential Tata Suite is a symbol of Indian hospitality. It offers a fusion of superlative service and contemporary luxury embellished in an ambience of stateliness. It encompasses elements of contemporary design and decorative accents from Mughal heritage. It remains the preferred residence for Heads of States and celebrities.





Grand Entrance



Dining Area

[Index](#)



Living Room



Private Boardroom



Private Study



Walk-In Wardrobe



Index

Fitness Centre & Spa





Master Bedroom



Junior Bedroom



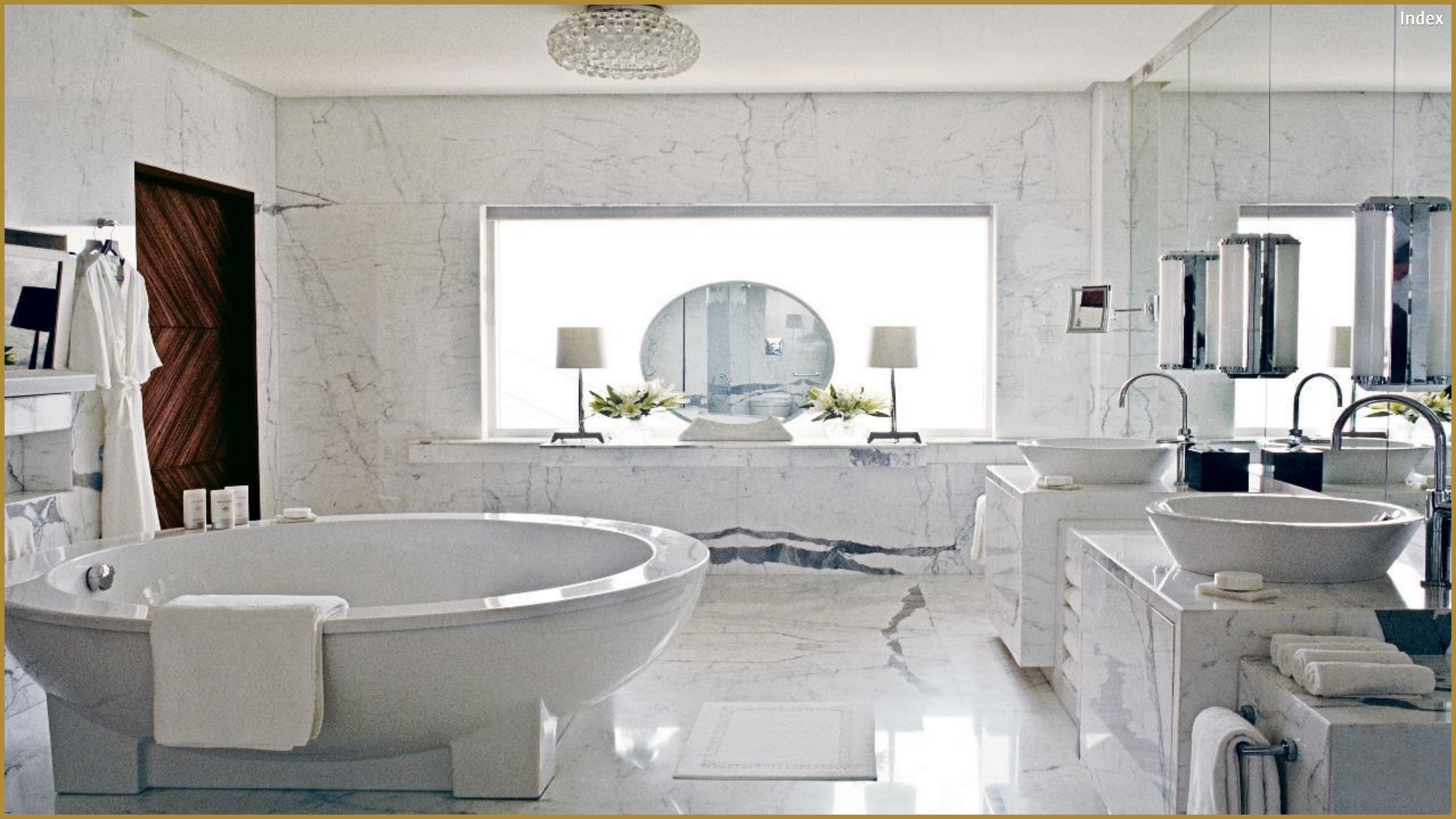


# PRESIDENTIAL SUITE

The Presidential Suite is a vast expanse of luxury and comfort decked in rich taupe tones with exotic zebrawood and ebony accents. An opulent palette of fabrics adds polish and grace to the truly exclusive interiors. The overall effect is handsome and contemporary, with subtle decorative accents of Mughal Delhi.









## GARDEN PRESIDENTIAL SUITE

The Garden Presidential Suites offer an exclusive experience of a private terrace garden along with an exquisitely designed living room and two luxurious bedrooms. The rich interiors boast of antique Mughal-era inspired wooden carvings, panels and floral motifs. Taj Club benefits and round-the-clock butler service augment the experience.









## GARDEN LUXURY SUITE

The Luxury Suites with garden offer you the exclusive experience of having a private garden attached to the living room while on the first floor of the hotel. The interiors boast of mellow interiors, rust drapes and floral motifs. Choose from ethnic or contemporary designs as per your mood and preference.







# LUXURY SUITE

The combination of wooden panels and marble, decadent silk furnishings and fine carpeting give the Luxury Suites a relaxed and sophisticated ambience. Paired with the benefits of Taj Club, these suites are ideal for the modern, business traveller.







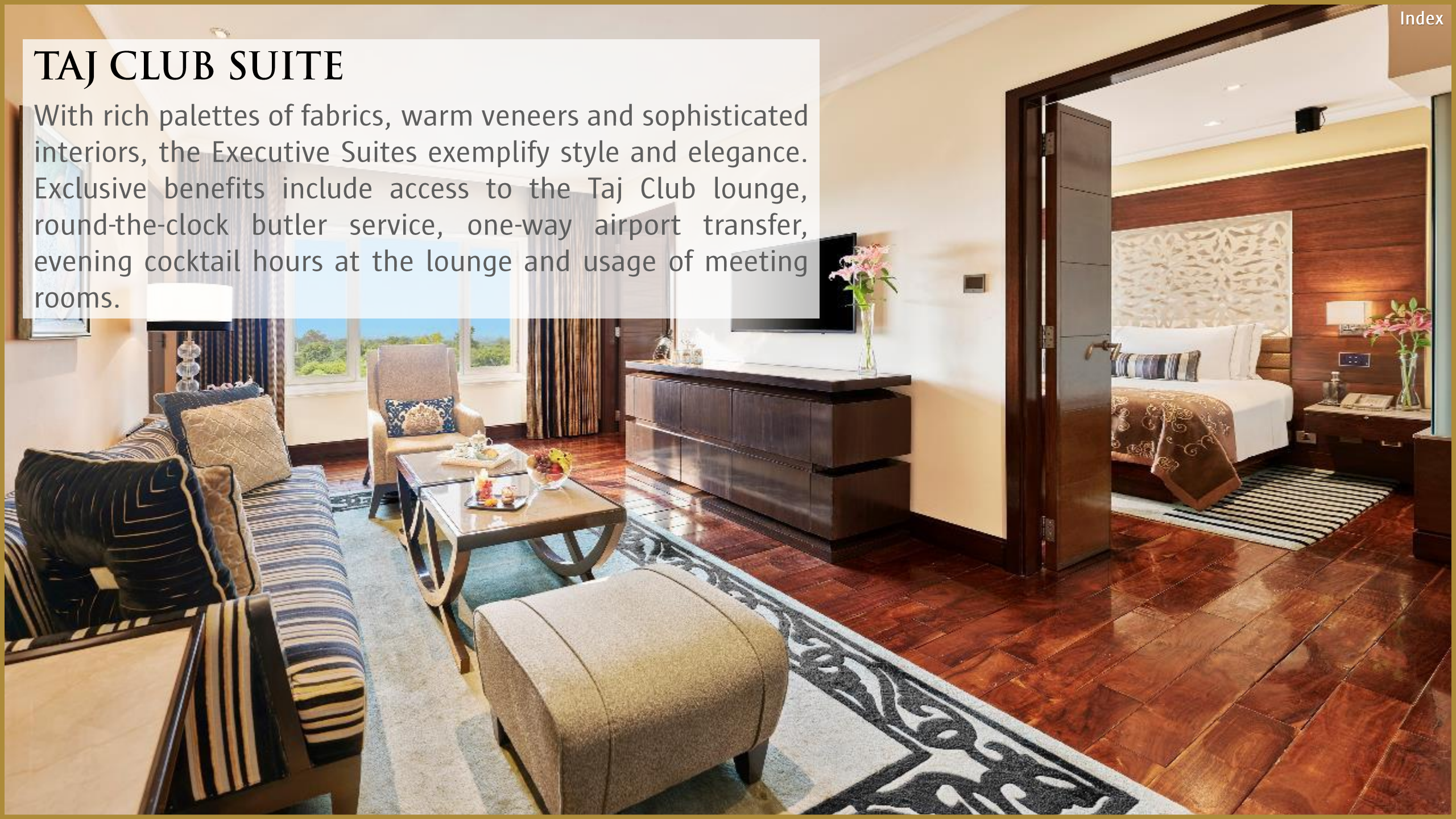






## TAJ CLUB SUITE

With rich palettes of fabrics, warm veneers and sophisticated interiors, the Executive Suites exemplify style and elegance. Exclusive benefits include access to the Taj Club lounge, round-the-clock butler service, one-way airport transfer, evening cocktail hours at the lounge and usage of meeting rooms.







## TAJ CLUB PREMIUM ROOM

Our signature Taj Club Premium Rooms are a haven of luxury and comfort. These spacious corner rooms are larger than most rooms and offer personalised service with fine attention to detail. Exclusive benefits include complimentary one-way airport transfer, daily breakfast and evening cocktail hours at the Taj Club lounge, round-the-clock butler service and a host of other privileges.









## TAJ CLUB ROOM

Perched on the top floors of the hotel, the Taj Club rooms offer impeccable service with fine attention to detail. Exclusive benefits include complimentary one-way airport transfer, daily breakfast and evening cocktail hours at the Taj Club lounge, round-the-clock butler service and a host of other privileges.





## DELUXE ROOM

Adorned with elements of art and exquisite Indian motifs, our cherished Deluxe Rooms offer calming views of the lush cityscape. Unwind amidst sheer comfort and sophistication whether you're on holiday or on business.



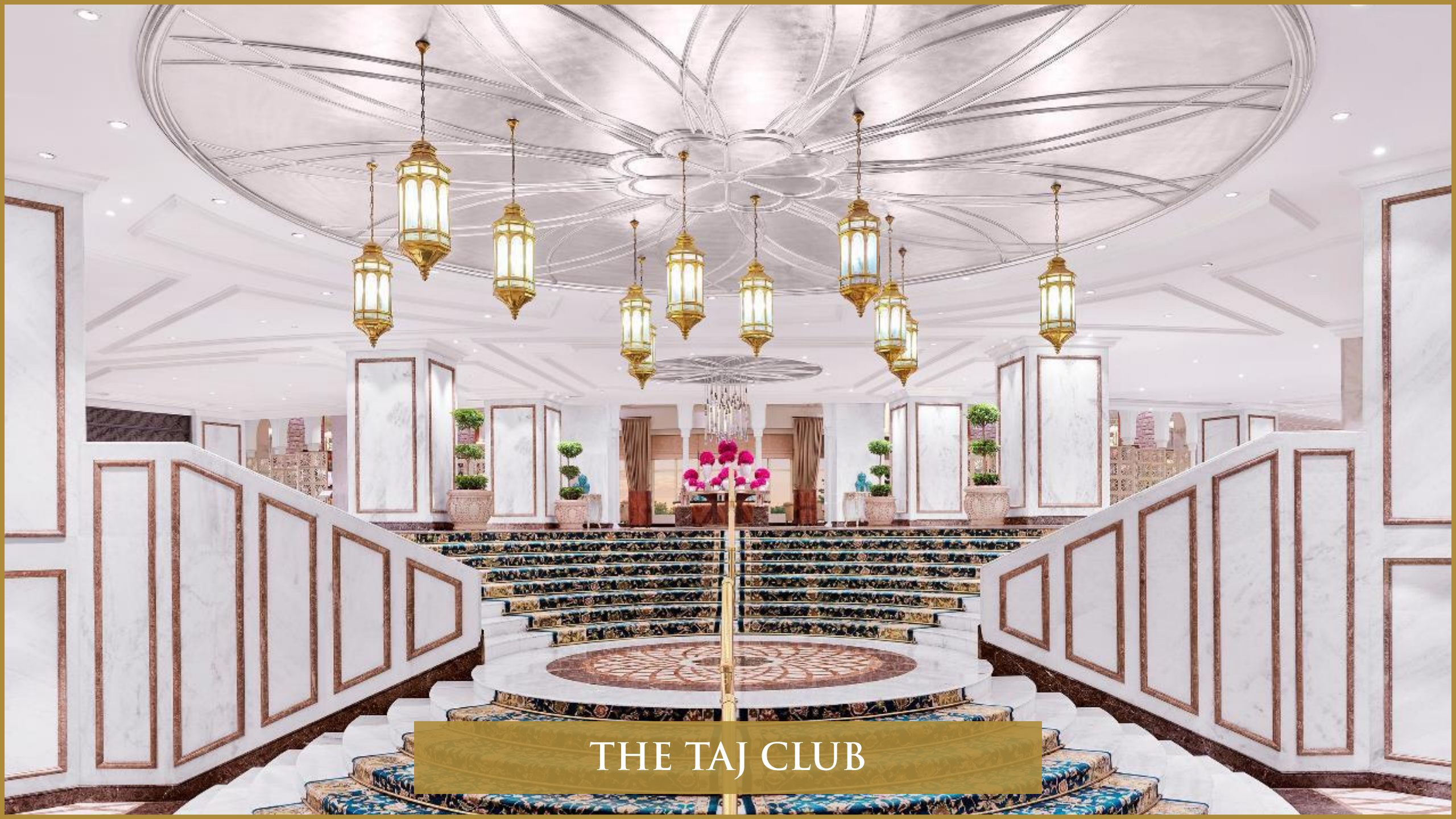


## SUPERIOR ROOM

With classic interiors that exemplify timelessness and calming views of the city, the elegantly designed Superior Rooms are the perfect retreat, whether you're travelling for leisure or for work.







THE TAJ CLUB



## BENEFITS & INCLUSIONS

- Continental breakfast at the Taj Club Lounge
- One-way airport pick-up or drop by a luxury sedan
- Wi-fi internet for up to four devices
- Exclusive check-in and check-out at the Taj Club Reception and access to the The Taj Club Lounge
- Early check-in at 0900 hrs and late check-out until 1800 hrs, subject to availability, at no additional charge
- Evening cocktails with a selection of hors d'oeuvres at The Taj Club Lounge
- Tea and coffee service throughout the day at The Taj Club Lounge
- Two hours of boardroom usage, per stay, subject to availability
- Round-the-clock butler service
- Complimentary ironing of one garment set per night of stay

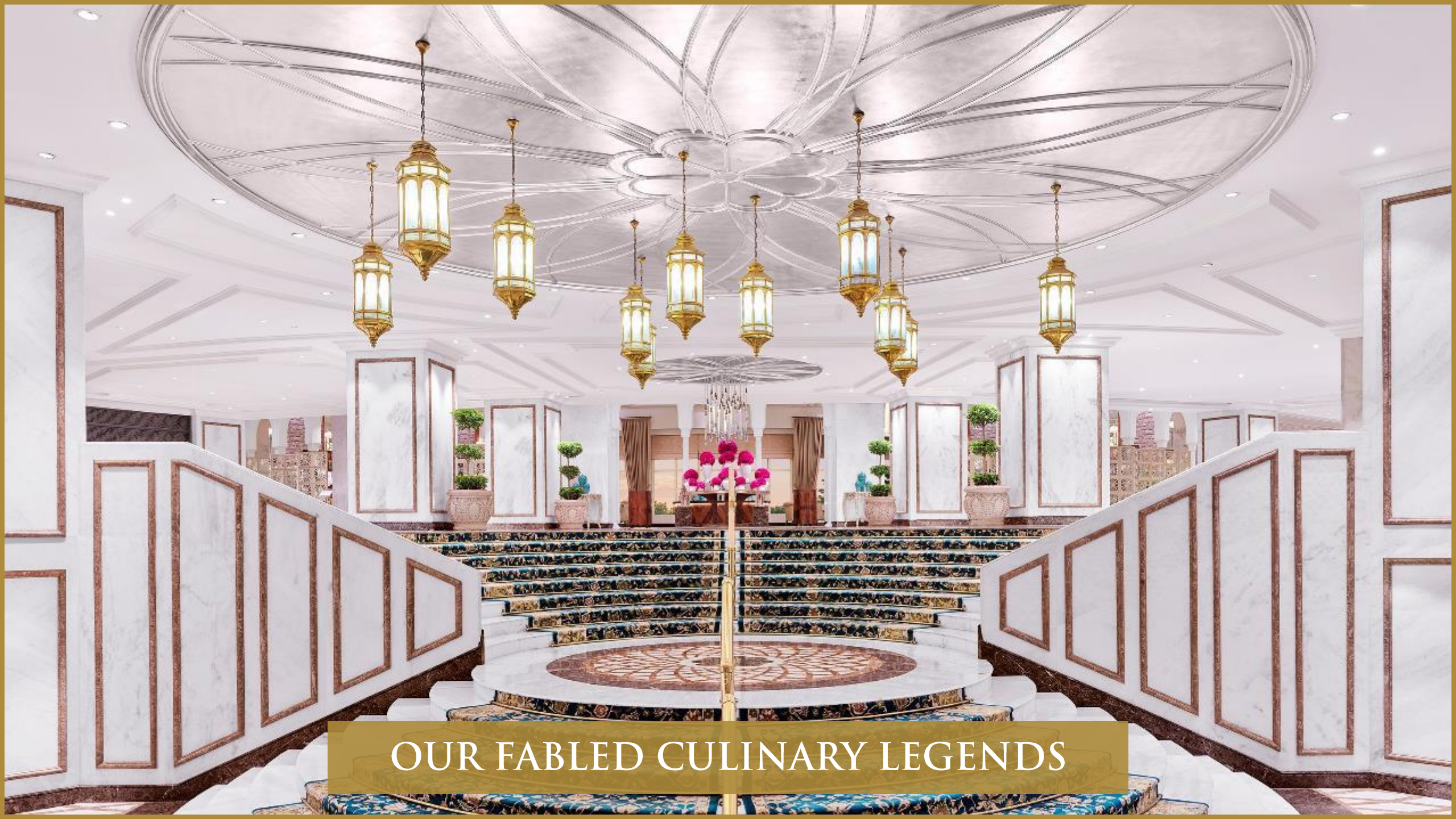
\*Conditions Apply

TAJ  
PALACE  
NEW DELHI









OUR FABLED CULINARY LEGENDS




Themed around the legendary train that travels across Europe, this award-winning restaurant serves the finest European cuisine in a setting similar a compartment of the Orient Express. The menu consists of hors d'oeuvres, entrees, sorbets and desserts—cuisines of the countries that the train passes through.



*Orient  
Express*



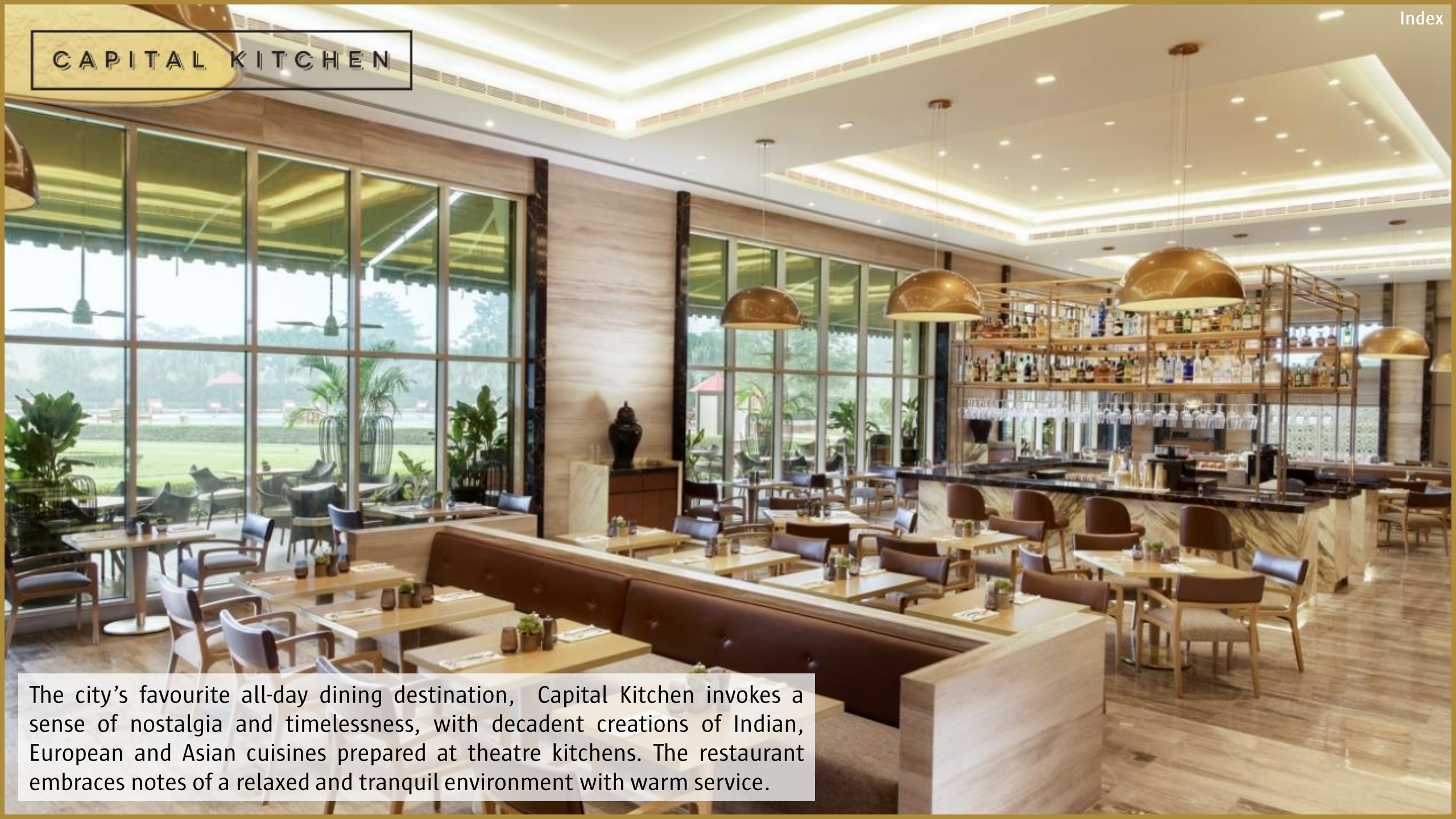
# *spicy duck*



Spicy Duck offers the finest, authentic flavours from the Canton and Sichuan provinces of China in a contemporary setting. It gains inspiration from Duck that signifies freedom, happiness and fidelity in China. Duck has been served in China since the Northern and Southern dynasties and is a central feature to Chinese cuisine over centuries.



## CAPITAL KITCHEN


The image shows the interior of Capital Kitchen, a restaurant with a modern and warm aesthetic. The space is characterized by large floor-to-ceiling windows on the left side, which offer a view of a lush green golf course. The dining area is furnished with light-colored wooden tables and dark brown leather-upholstered chairs. A prominent feature is a long, dark brown leather tufted booth that runs along the wall. In the background, a well-stocked bar with a black countertop and a metal shelving unit for bottles is visible. The ceiling is a multi-tiered design with recessed lighting and several large, gold-colored dome pendant lights hanging over the dining area. The overall atmosphere is bright, airy, and sophisticated.

The city's favourite all-day dining destination, Capital Kitchen invokes a sense of nostalgia and timelessness, with decadent creations of Indian, European and Asian cuisines prepared at theatre kitchens. The restaurant embraces notes of a relaxed and tranquil environment with warm service.



CAPITAL KITCHEN




The Blue Bar logo, consisting of the words "the blue bar" in a white, lowercase, sans-serif font, set against a solid blue square background.A photograph of the interior of The Blue Bar. The bar is the central focus, featuring a long counter with a row of dark wooden bar stools. Behind the bar is a large, multi-tiered shelving unit filled with various bottles of spirits and beers. The bar is illuminated by several ornate, multi-tiered chandeliers hanging from the ceiling. The ceiling is made of dark wood panels. To the left, there are large windows with a view of the outdoors. In the foreground, there are red upholstered armchairs and a dark wooden table. The overall atmosphere is sophisticated and elegant.

As one of the capital's finest, The Blue Bar boasts of an exclusive selection of premium vintages, spirits and beers. World famous bartender, Joel Scholtens' cocktail menu with South East Asian inspired infusions creates a dazzling experience. The high energy vibe of the bar complements the baroque interiors while the alfresco offers stunning views of the putting greens and the poolside.



# THE TEA LOUNGE

The image shows a spacious and elegant tea lounge. The room features a curved ceiling with intricate, patterned light fixtures. Several large, cylindrical pendant lights hang from the ceiling. The walls are light-colored with arched architectural details. In the background, there is a bar area with a counter and shelves displaying various bottles. The foreground is filled with comfortable seating, including tufted sofas and armchairs, arranged around small tables. Large windows on the right side offer a view of the outdoors. The overall atmosphere is sophisticated and inviting.

Experience traditional English high tea at The Tea Lounge. With over 90 varieties of single estate teas and over 14 different single origin coffees, this lounge allows you to indulge in English High Tea, the truly elegant way. Pair your brew with an array of savouries and exquisite patisserie handcrafted fresh every day by our Master Pâtissier.



# OUR CULINARY MAESTROS



**RAJESH WADHWA**  
Executive Chef

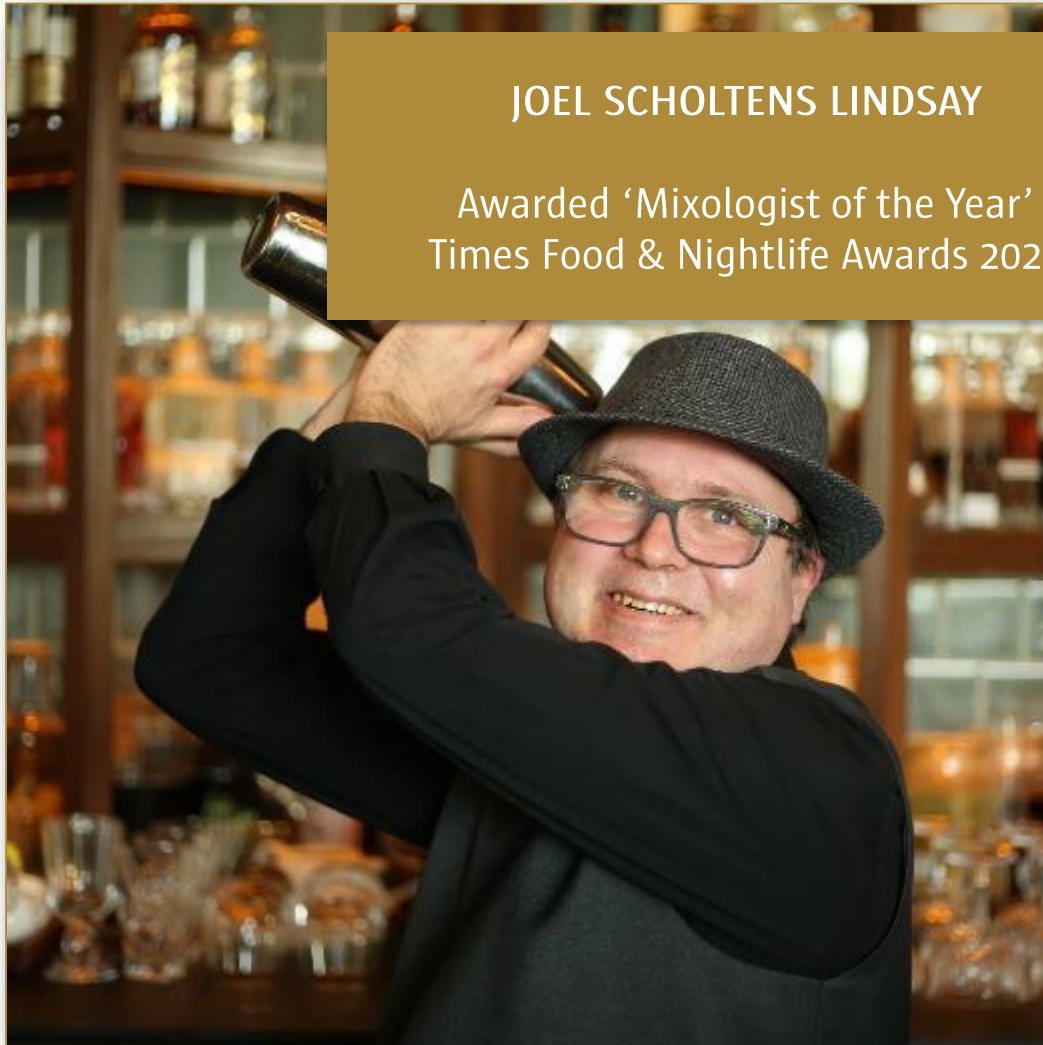
A culinary veteran with over 38 illustrious years of experience



**SURENDRA NEGI**  
Executive Sous Chef and Master Pâtissier

Known for his extraordinary craftsmanship and progressive culinary design

# OUR AWARD-WINNING MIXOLOGISTS



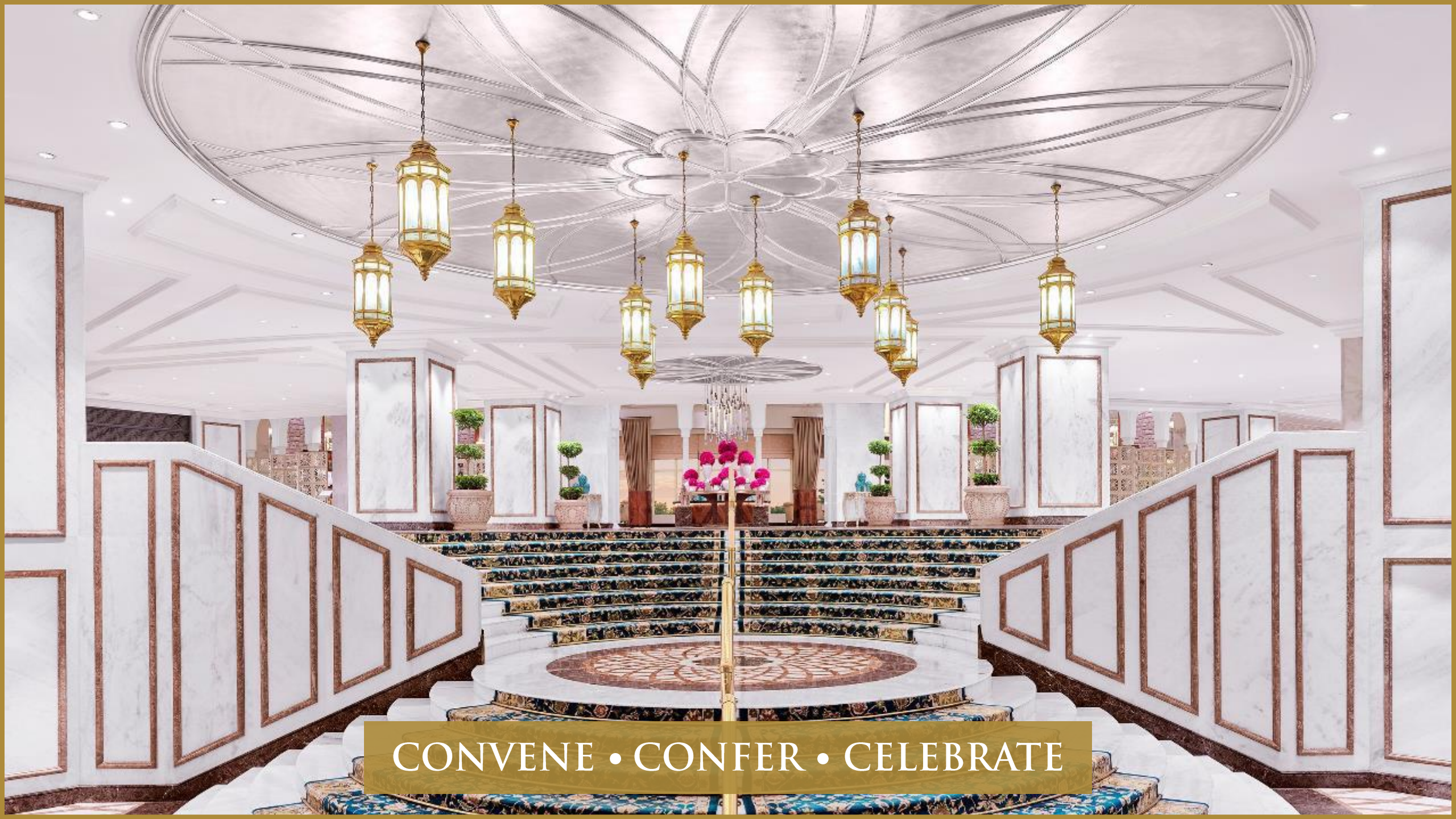
**JOEL SCHOLTENS LINDSAY**

Awarded 'Mixologist of the Year'  
Times Food & Nightlife Awards 2021



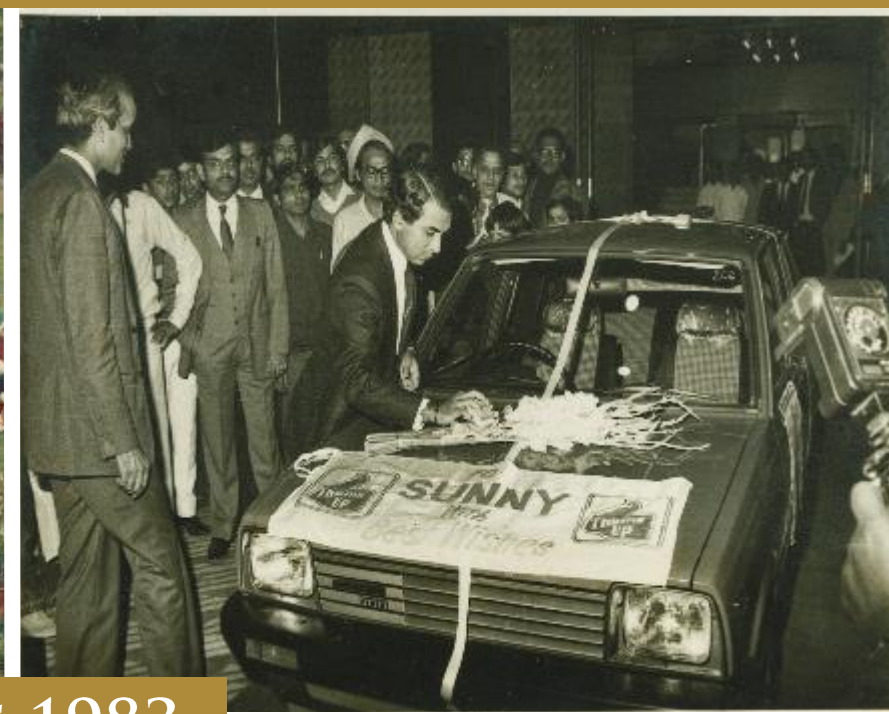
**DILBAR SINGH RAWAT**

Platinum Award Winner for  
Trendsetting Menu Design  
WeddingSutra Influencer Awards 2020



CONVENE • CONFER • CELEBRATE

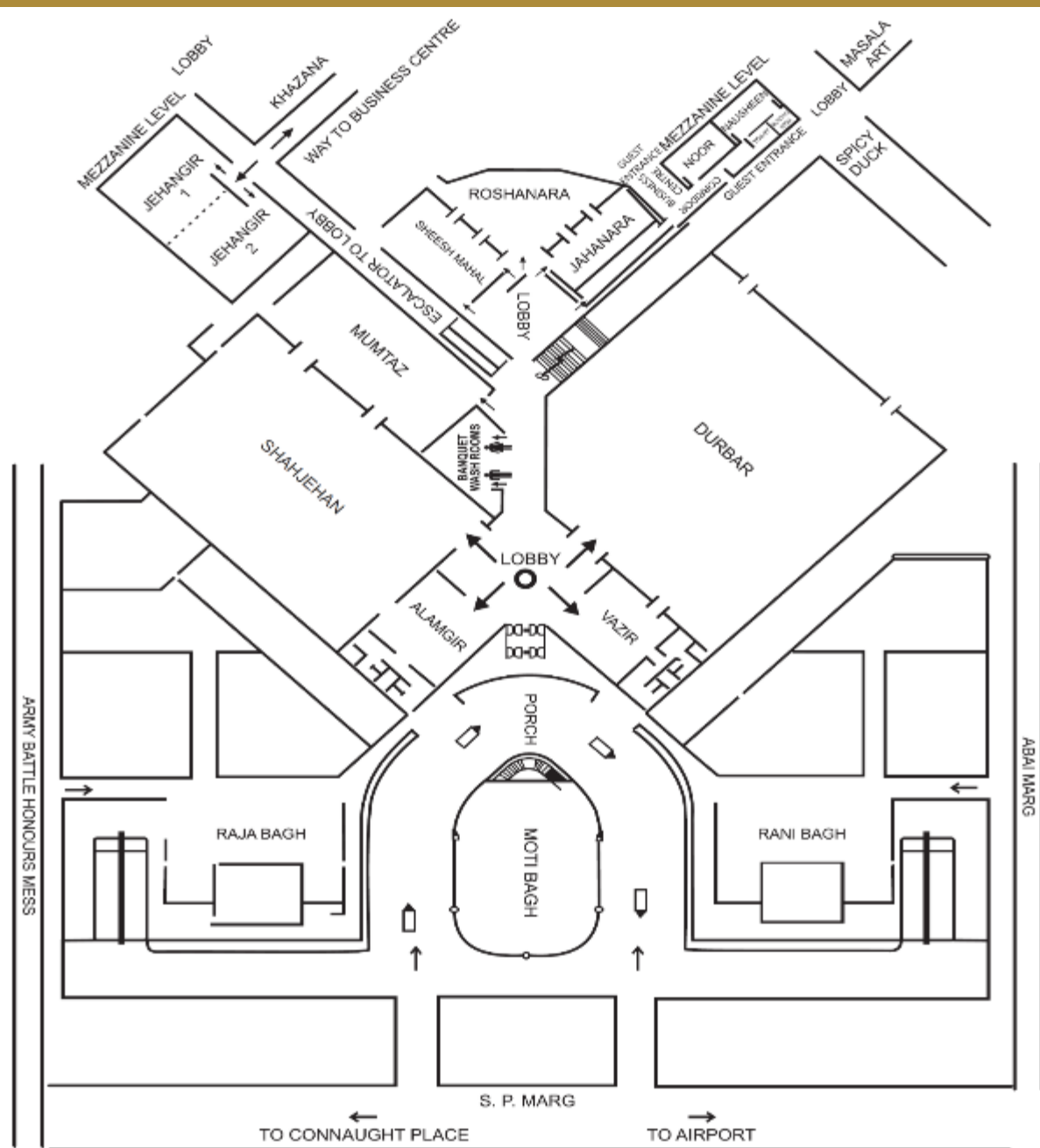




CREATING MEMORIES SINCE 1983

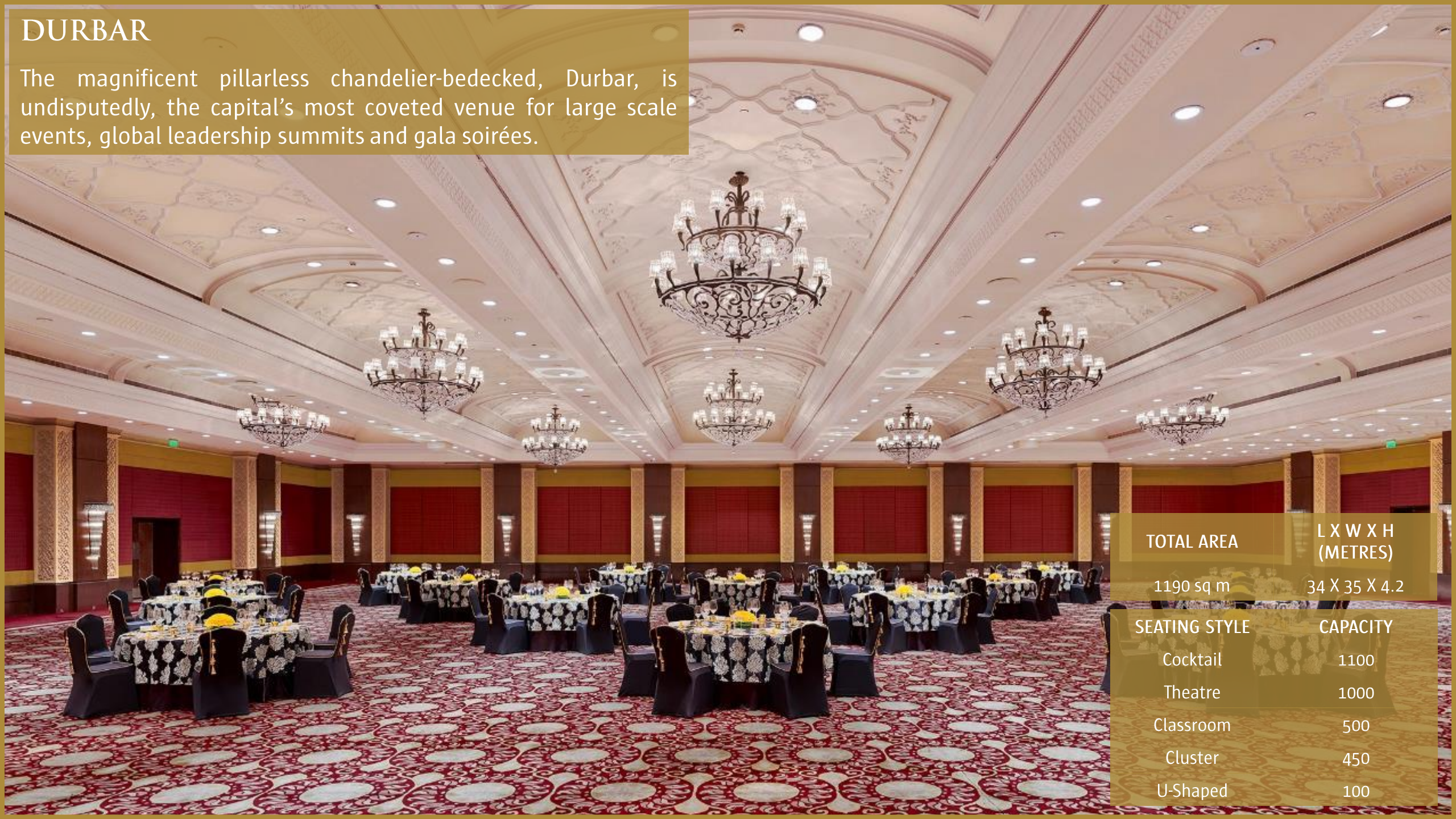


# THE CONVENTION CENTRE



# DURBAR

The magnificent pillarless chandelier-bedecked, Durbar, is undisputedly, the capital's most coveted venue for large scale events, global leadership summits and gala soirées.



<b>TOTAL AREA</b>	<b>L X W X H (METRES)</b>
1190 sq m	34 X 35 X 4.2
<b>SEATING STYLE</b>	<b>CAPACITY</b>
Cocktail	1100
Theatre	1000
Classroom	500
Cluster	450
U-Shaped	100



# Stadium-Style Theatre



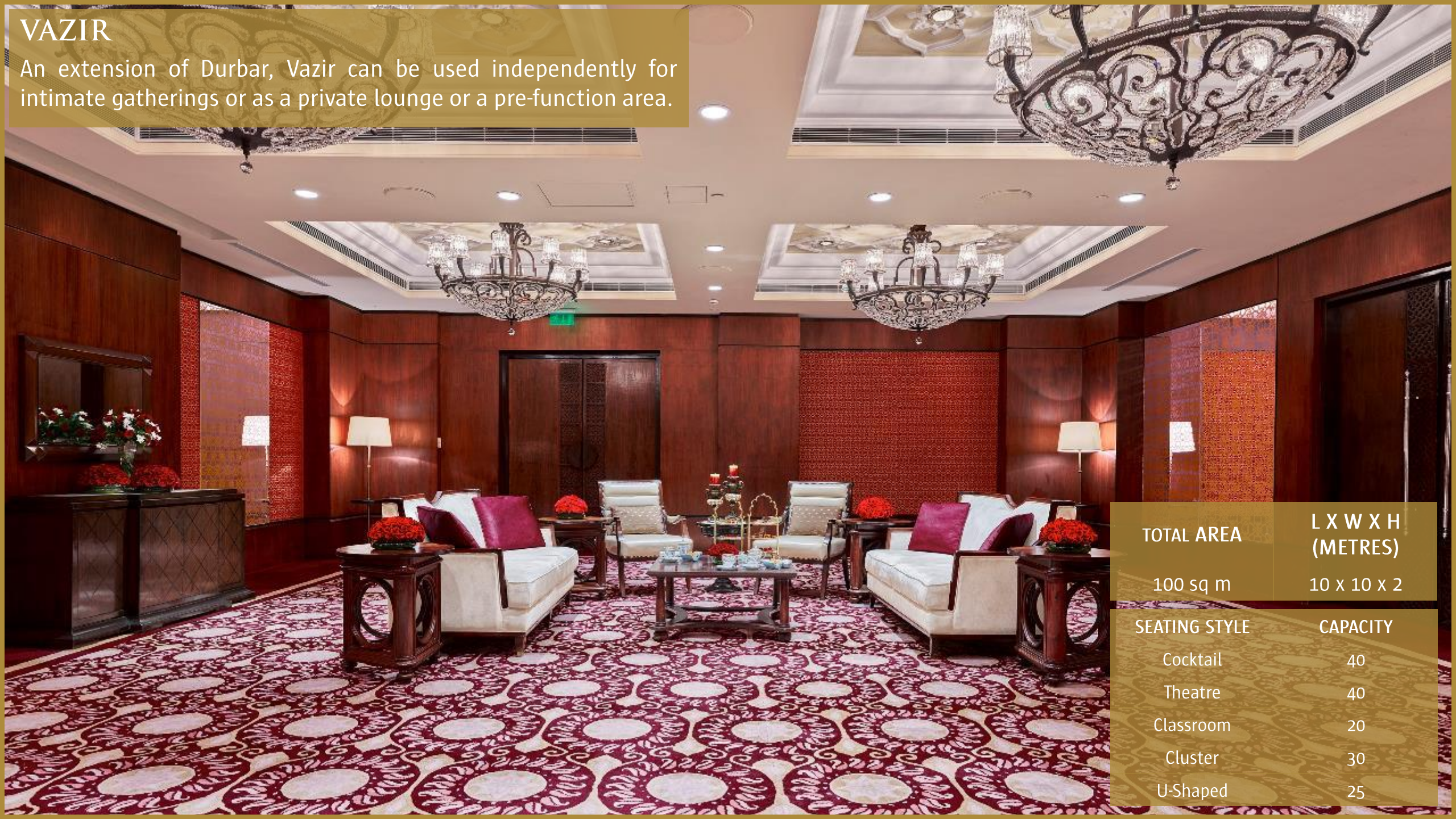
Curved Classroom





# VAZIR

An extension of Durbar, Vazir can be used independently for intimate gatherings or as a private lounge or a pre-function area.



**TOTAL AREA**

100 sq m

**L X W X H  
(METRES)**

10 x 10 x 2

**SEATING STYLE**

Cocktail

Theatre

Classroom

Cluster

U-Shaped

**CAPACITY**

40

40

20

30

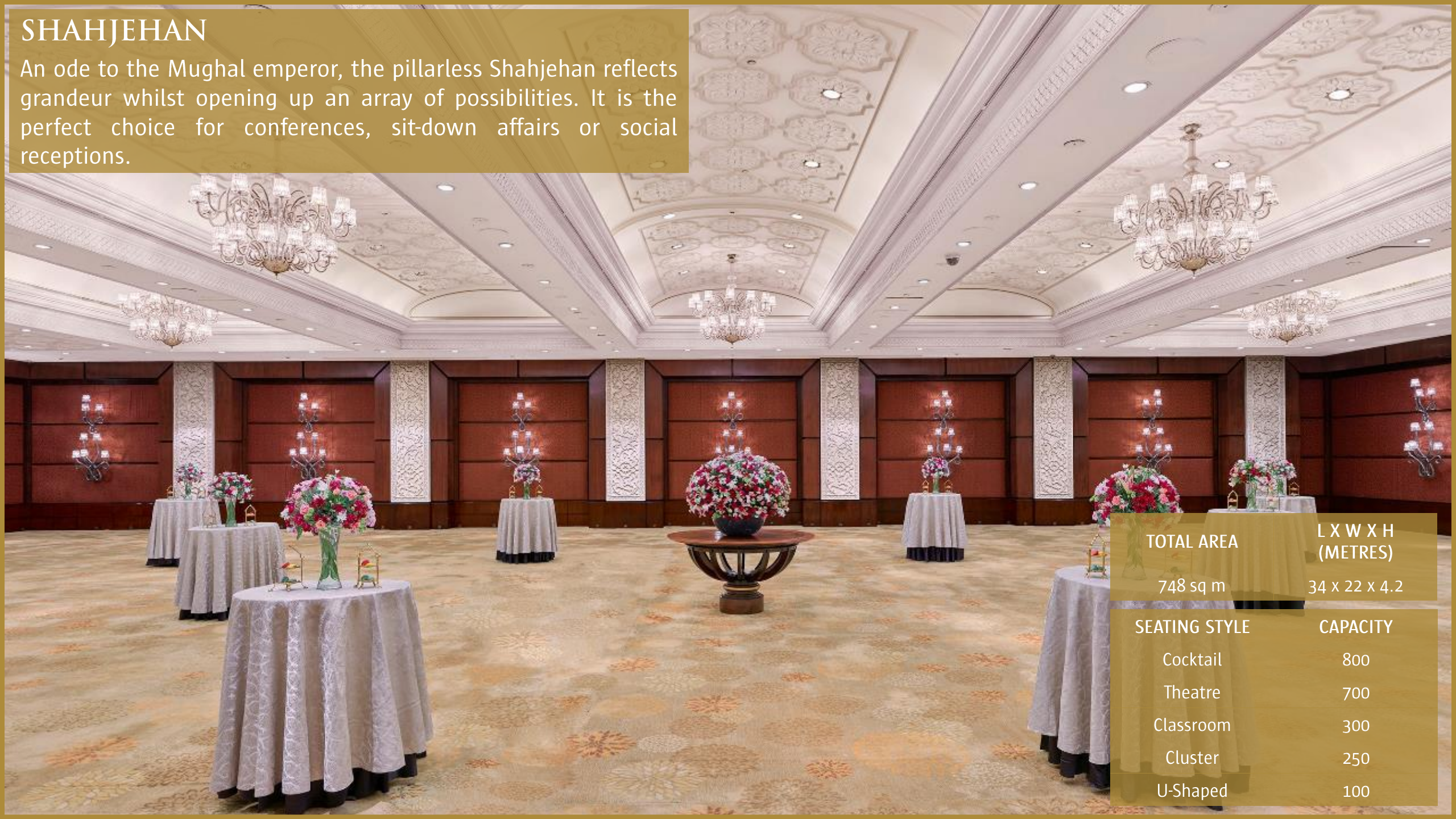
25





# SHAHJEHAN

An ode to the Mughal emperor, the pillarless Shahjehan reflects grandeur whilst opening up an array of possibilities. It is the perfect choice for conferences, sit-down affairs or social receptions.



## TOTAL AREA

748 sq m

## L X W X H (METRES)

34 x 22 x 4.2

## SEATING STYLE

Cocktail

Theatre

Classroom

Cluster

U-Shaped

## CAPACITY

800

700

300

250

100



# U-Shaped Conference



# ALAMGIR

An extension of Shahjehan, Alamgir can be used independently for intimate gatherings or as a private VIP lounge or a pre-function area.



**TOTAL AREA**

100 sq m

**L X W X H  
(METRES)**

10 x 10 x 2

**SEATING STYLE**

Cocktail

Theatre

Classroom

Cluster

U-Shaped

**CAPACITY**

40

40

20

30

25

# MUMTAZ

Inspired by the mystique of the fabled empress, this plush venue is accentuated with rich tapestry and crystal chandeliers. It is ideal for seminars, workshops and private events.



## TOTAL AREA

264 sq m

## L X W X H (METRES)

24 x 11 x 2.7

## SEATING STYLE

Cocktail

Theatre

Classroom

Cluster

U-Shaped

## CAPACITY

175

175

80

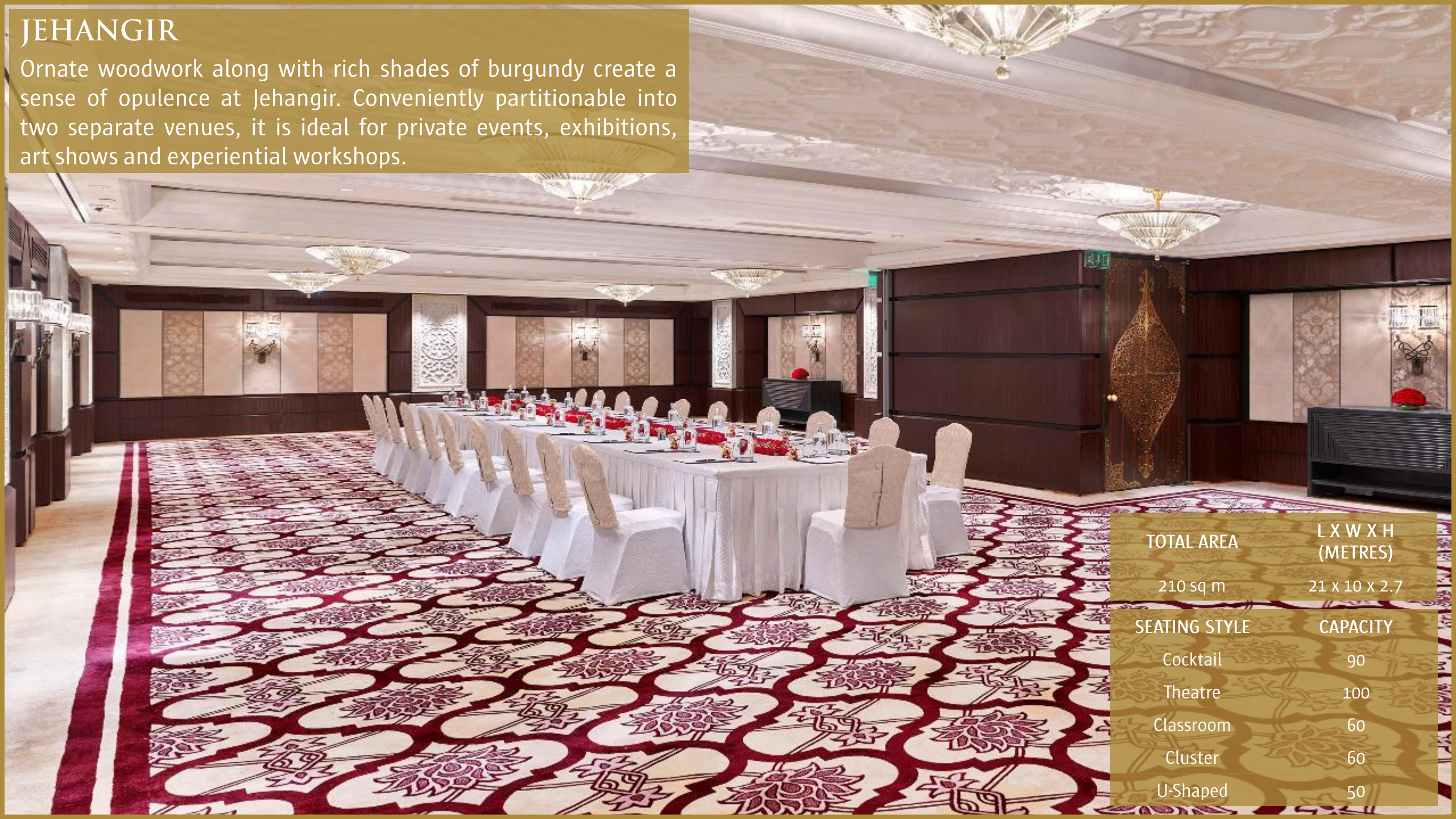
90

50



# JEHANGIR

Ornate woodwork along with rich shades of burgundy create a sense of opulence at Jehangir. Conveniently partitionable into two separate venues, it is ideal for private events, exhibitions, art shows and experiential workshops.



**TOTAL AREA**

210 sq m

**L X W X H  
(METRES)**

21 x 10 x 2.7

**SEATING STYLE**

Cocktail

Theatre

Classroom

Cluster

U-Shaped

**CAPACITY**

90

100

60

60

50



# U-Shaped Conference



# ROSHANARA

Turquoise tapestry and rich woodwork embellish this medieval themed venue. It is perfect for business events and intimate celebrations.



SEATING STYLE	CAPACITY
Cocktail	60
Theatre	60
Classroom	35
Cluster	40
U-Shaped	25



# JAHANARA

Jahanara is an intimate venue decorated in hues of jade. It is ideal for confidential meetings and private events.



**TOTAL AREA**

77 sq m

**L X W X H  
(METRES)**

13.5 x 5.7 x 2.7

**SEATING STYLE**

Cocktail

Theatre

Classroom

Cluster

U-Shaped

**CAPACITY**

40

50

30

25

25

# SHEESH MAHAL

Royal hues of jade create an exquisite setting at Sheesh Mahal, reminiscent of the pavilions from the Mughal era.



<b>TOTAL AREA</b>	<b>L X W X H (METRES)</b>
91 sq m	13 x 7 x 2.7
<b>SEATING STYLE</b>	<b>CAPACITY</b>
Cocktail	40
Theatre	50
Classroom	30
Cluster	25
U-Shaped	25

# NIZWAN

Boasting of regal indulgences and modern comforts, Nizwan combines history with the contemporary. Intricate architectural details adapted from those at the Rashtrapati Bhavan and artwork reminiscent of Lutyen's Delhi create an unparalleled majestic aura. The adjoining terrace offers a picturesque glimpse of the outdoors with the resplendence of the hotel in tow.









## Cocktails at the Terrace



# RAJA BAGH & RANI BAGH

The lush green lawns of Raja and Rani Bagh offer the perfect setting for auspicious wedding nuptials, thematic functions and cocktail receptions. With the addition of German hangars, these can also be used for exhibitions and events.



**TOTAL AREA**

860 + 860 sq m

**L X W X H  
(METRES)**

-

**SEATING STYLE**

Cocktail

**CAPACITY**

800 each



# INTERNATIONAL CONFERENCES & GLOBAL SUMMITS





BESPOKE SIT-DOWN EXPERIENCES





MEDIA SUMMITS





MEGA CAR LAUNCHES





FASHION & COUTURE SHOWS

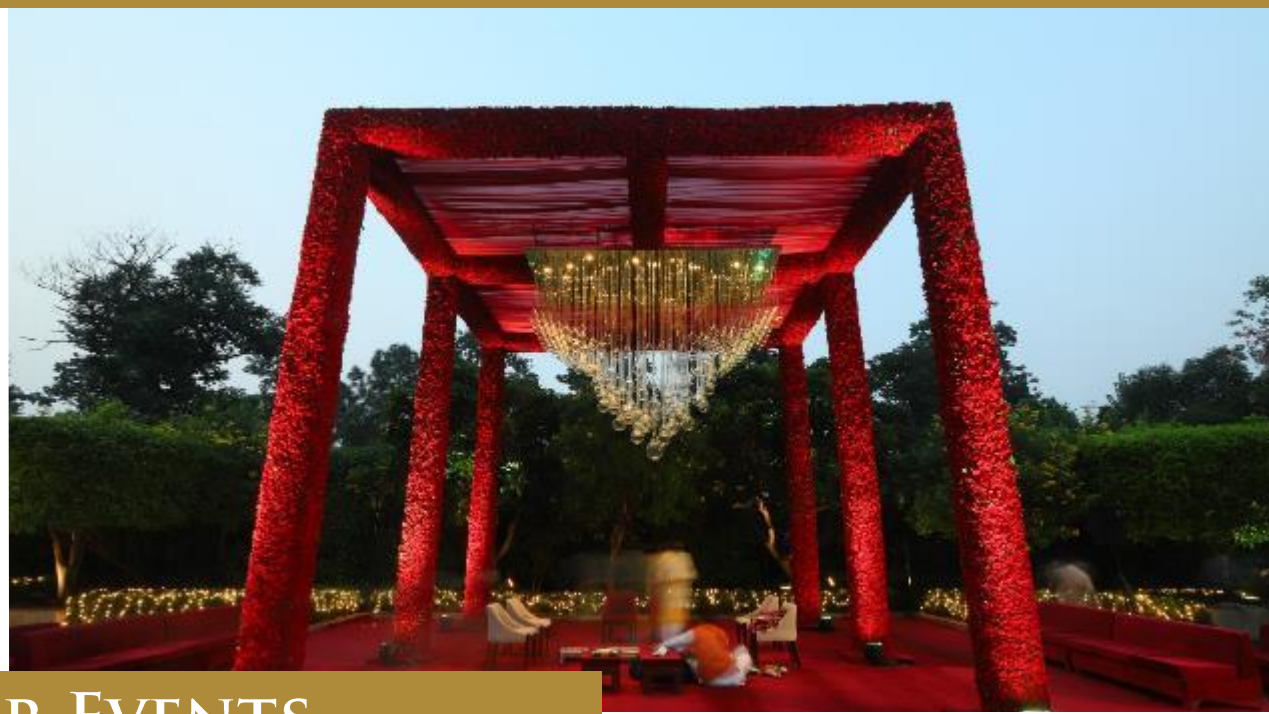




## CURATED EXHIBITIONS







OUTDOOR EVENTS





TIMELESS WEDDINGS



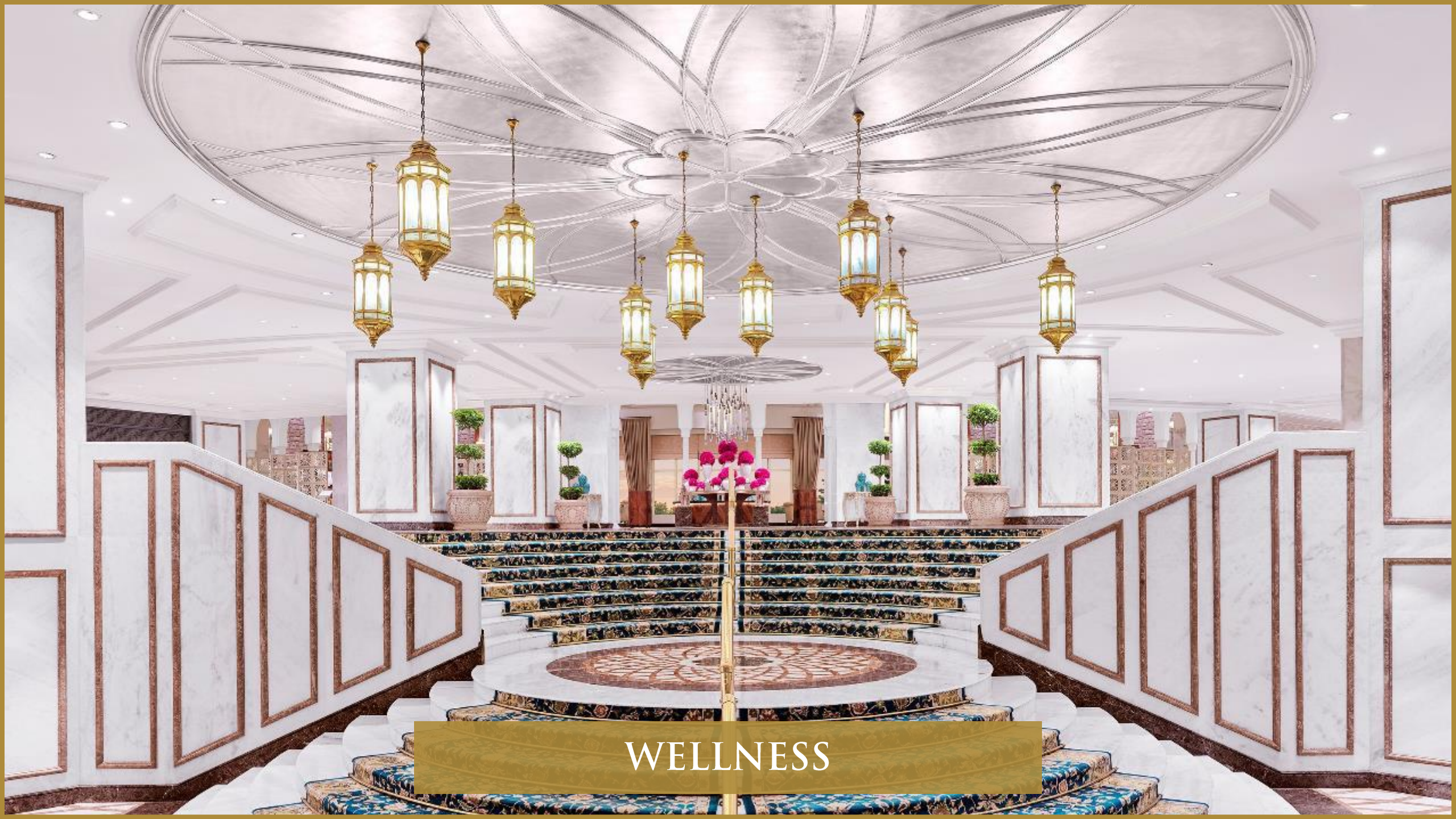


TIMELESS WEDDINGS



SHUTTER  
DOWN

SHUTTER  
DOWN



WELLNESS



The JIVA Grande Spa at Taj Palace, New Delhi is the capital city's finest holistic wellness destination. It embraces a host of treatment rooms, a yoga studio, vitality pools, a well-appointed fitness centre and a salon. With a philosophy that is deeply rooted in Indian healing traditions wisdom, the JIVA Grande Spa brings deep understanding of the body, mind and soul into its offerings along with the comforts of a modern luxury spa experience.





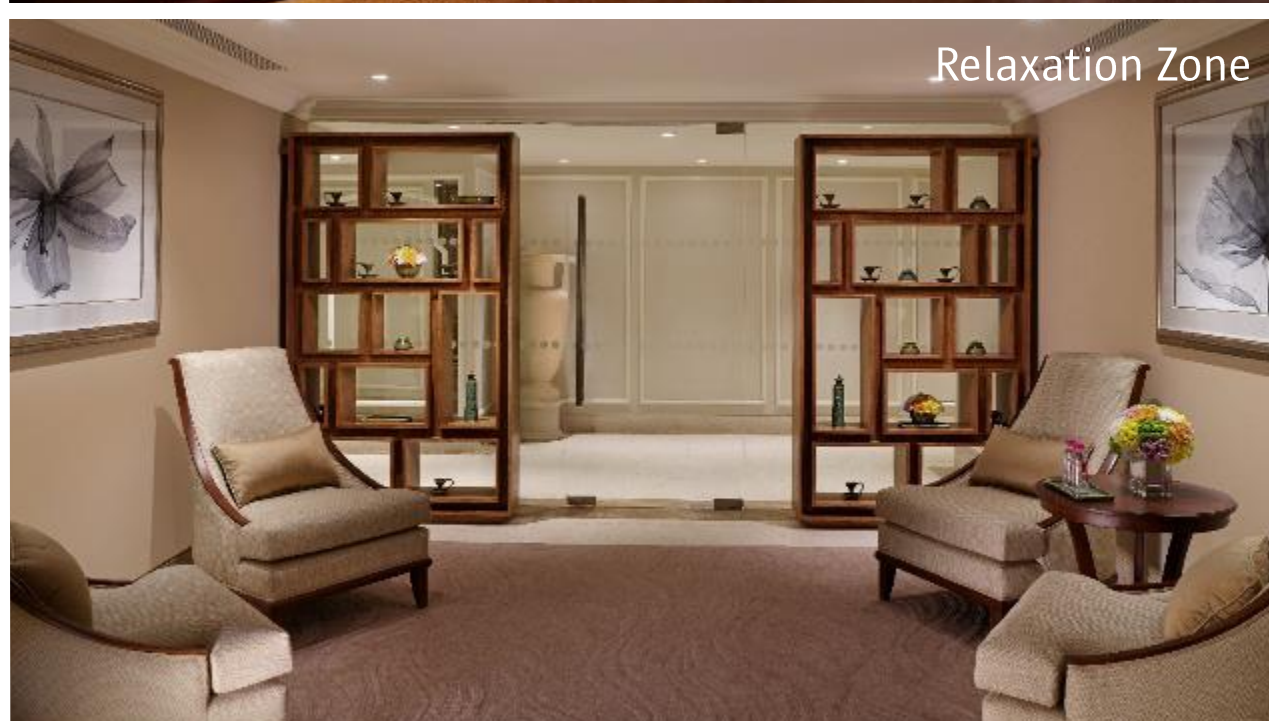




Steam Room



Index



Relaxation Zone



Yoga Studio



Fitness Centre









# SHAPING OUR COMMON FUTURE



WORLD'S STRONGEST  
HOTEL BRAND 2021  
Brand Finance

*Tajness*

A COMMITMENT RESTRENGTHENED

# SUSTAINABILITY FIRST



Earthcheck Platinum Certification



SHARECARE Verified by Forbes Travel Guide



HRS GreenStay Certified



Organic waste used for biogas production



Temperature maintained at ~24°C to prevent energy losses



Chiller plant management



Smart lighting & power control system for energy conservation



Water treatment and bottling plant



State-of-the-art sewage treatment plant



Aerators, sensor taps & flush and dual flushing systems



Smart energy monitoring system



A state-of-the-art air filtration system installed in the air handling units of the hotel ensures that the air quality index of the hotel's 403 guestrooms, is in accordance with prescribed international standards. This world class system uses advanced electrostatic air cleaners to filter out pollutants such as fine dust, smoke particles, pollens, mould spores and bacteria from ambient contaminated air, resulting in pure, filtered, clean air and promises a safe, healthy, comfortable and sustainable environment.



# A BOUQUET OF OFFERINGS & SIGNATURE EXPERIENCES



## DINETTE DINING

We offer private dining in mesmeric settings, with handcrafted menus and impeccable service. Engage all your senses with these intricately curated experiences. A personal butler to indulge you with impeccable service and a handcrafted menu created by our culinary experts paired with Champagne and vino from our cellar create an unparalleled experience.



# QMIN: QURATED QUALITY QUISINE

Experience the magic of our fabled kitchens in the comfort of your home or office, with Qmin – our gourmet delivery service. Download the Qmin App from the Google Play Store or the App Store or call 1800 266 7646.



## ABODE INDULGENCE

Experience the magic of Tajness with our exquisite packages for intimate celebrations at home. From curated feasts from our signature restaurants and personalised monogrammed accessories to celebratory cakes, gift hampers and sweets for your loved ones.



## BESPOKE GIFT HAMPERS

Our thoughtfully curated selection of signature gift hampers feature an array of homemade artisanal confectioneries, exquisite gourmet treats, limited edition accessories and the finest luxury collectibles. Customisable on request.



## MAGICAL PROPOSALS

Pop the question as we create the perfect setting for you and your beloved. Allow our artisans to weave in their magic, customised just for your eternal moments. Right from the magnificence of our lobby and grand staircase to stunning spaces such as the inimitable Tata Suite, choose from one of our handpicked venues each of which exudes an exotic charm that will have you spellbound.



## ART OF MIXOLOGY WITH JOEL

A unique experience at the award-winning Blue Bar with our liquid chef from Down Under, Joel Scholtens Lindsay. Having travelled extensively across the globe, Joel's liquid symphonies stand testament to his prolific knowledge and experience. Learn the art of mixology from the master himself as he takes you through an array of concoctions. While you understand the technical nuances, this tutorial gets you behind the bar with Joel as he allows you to experiment and concoct your own signature liquid creations.



## SOIRÉE DE LUXE

A post-dinner, after-hours experience, Soirée de Luxe is an experiential confluence of the finest luxury indulgences such as cigars, cognacs, petit fours, handcrafted chocolates, single-origin teas and specialty coffees, live music and a mesmeric setting overlooking the verdant putting greens at the Tea Lounge alfresco. The experience can be customised as per preference and is the perfect epilogue to any dinner or evening celebration.



## KIDS AT TAJ

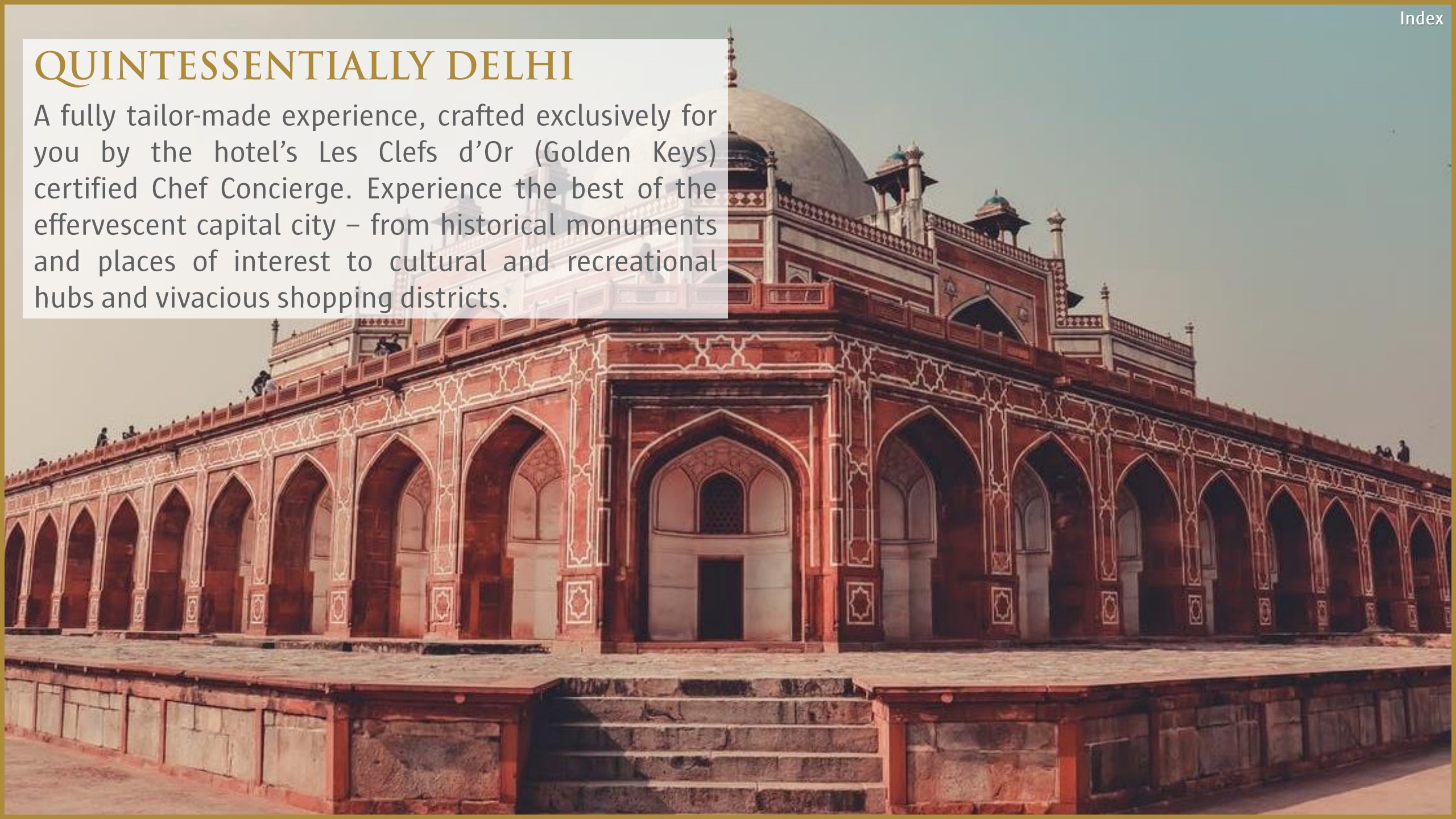
Kids@Taj is specially designed for the guests of tomorrow. It is all about pampering our young guests with tailormade experiences. These range from exploring the destination, cooking tutorials engaging in exciting activities and tie ups with exciting partners for fun filled days.





# QUINTESSENTIALLY DELHI

A fully tailor-made experience, crafted exclusively for you by the hotel's Les Clefs d'Or (Golden Keys) certified Chef Concierge. Experience the best of the effervescent capital city – from historical monuments and places of interest to cultural and recreational hubs and vivacious shopping districts.



## SUSHUPTI

An indulgent two-hour treatment for deep relaxation and glowing skin, Sushupti commences with an aromatic footbath and pampers you with the richness of natural blend of 22 herbs, green gram flour, honey and fresh cream. A heavenly scalp massage calms your mind as a warm bath of nourishing raw milk, enhanced with rose essence and rose petals washes away the traces of the wrap. Complete your experience with a face massage leaving you languid and thoroughly pampered from head to toe.



# FACILITIES AND SERVICES

## BUSINESS CENTRE

The Business Centre at Taj Palace, New Delhi provides seamless meeting and conference services to ensure highest levels of creativity, convenience and efficiency for every business requirement.



## GOLDEN KEYS CONCIERGE

At your service, our warm and welcoming concierge are knowledgeable hosts, taking care of each guest personally. They can arrange dinners, spa treatments, tickets and tours. Absolutely anything, from a shopping excursion to a relaxing bath at the end of the day, can be tailor-made to create a unique, individual experience.



## KHAZANA

Khazana represents the best of India – lifestyle, art, fashion and jewellery. The literal meaning of Khazana is a treasure trove and this is reflected in the eclectic array of carefully curated products at the store. It is a collection of living traditions that have been nurtured in the interiors of India for centuries and expresses the creativity of its people communities. Be it traditional sarees, exquisite jewelry, handicrafts or artefacts – beauty in all its forms, is celebrated here.



# TAJNESS: A COMMITMENT RESTRENGTHENED



Tajness

A COMMITMENT RESTRENGTHENED



As the world has embraced the new normal, the spirit of Tajness stands reinvigorated, driven by the supreme importance it places on the safety and delight of its guests.

**Tajness: A Commitment Restrengthened** is a mark of assurance of our authentic Indian hospitality, with an added comfort of safety, hygiene and physical distancing



# GETTING BETTER WITH BEST PRACTICES

Keeping the well-being of our guests and associates at heart, enhanced and exacting safety protocols have been developed in accordance with the norms laid down by World Health Organization (WHO), Food Safety & Standards Authority of India (FSSAI) and the Government of India.

We have also partnered with leading organisations and experts in the domain of safety & hygiene for best practices and to source high-grade protective equipment and disinfectants for use at our hotel.



## TRAINING TO DELIGHT, SAFELY

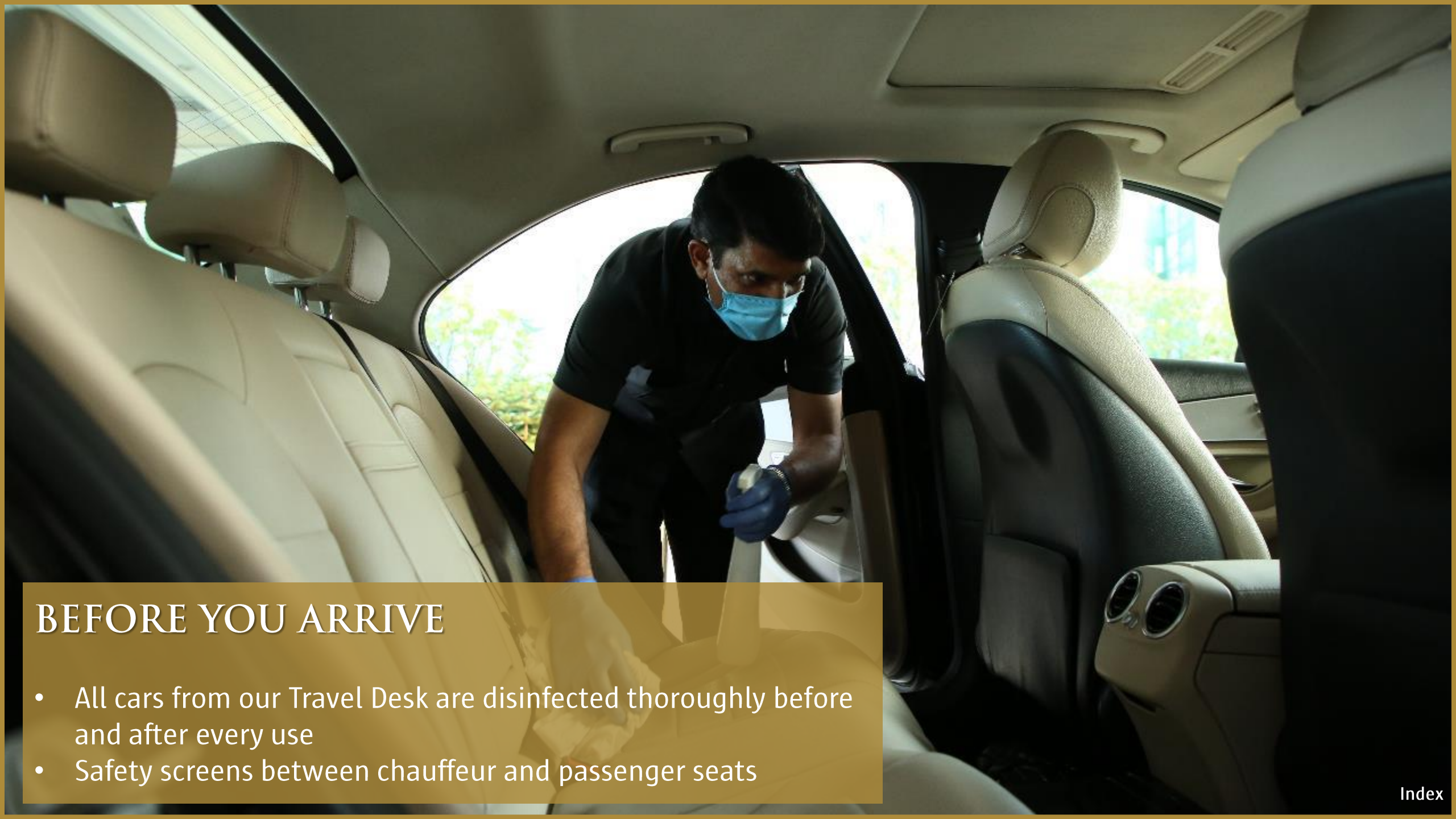
Our associates are extensively trained on safety, hygiene and physical distancing norms to ensure guests' well-being and delight, every time.





## BEFORE YOU ARRIVE

- Pre-arrival registration and health declaration forms are sent to your registered email address to facilitate contactless check-in
- For group bookings, ID cards and pre-arrival forms are solicited from your Group Coordinator



## BEFORE YOU ARRIVE

- All cars from our Travel Desk are disinfected thoroughly before and after every use
- Safety screens between chauffeur and passenger seats



## AS YOU ARRIVE...

- A warm, traditional contactless welcome
- Temperature check using non-invasive laser thermometer
- Disinfection of luggage



## CONTACTLESS CHECK-IN

Since all details have been obtained prior to arrival, at the time of check-in, your key card will be handed over to you and you shall be escorted towards the elevators.



## IN-ROOM HOUSEKEEPING

- Intensive disinfection of rooms using fogging machine
- Thorough cleaning and disinfection of high touch points including switches, door handles/knobs, drawers, tables, luggage rack, electronic safe, windows, door, remotes etc. using prescribed agents
- Curtains, sofas are steamed and carpeted areas are thoroughly vacuumed, sprayed with disinfectant and then air dried or shampooed.



## IN-ROOM HOUSEKEEPING

- Linen and soft furnishings are sprayed with disinfectants and tumble-dried
- Bathroom surfaces are cleaned and disinfected with prescribed cleaning chemicals and disinfectants
- Bathroom amenities are individually sealed and bathrobes are available on request.
- Dustbins are cleaned with hot water and soap, dried and disinfected and lined for use







## LAUNDRY

- Disposable, single-use bags are used for laundry collection and delivery
- Strict adherence to physical distancing norms during collection and delivery
- Use of separate, dedicated trolleys for soiled and clean linen
- Room and bath linen washed at 80 degree Celsius



## RESTAURANT EXPERIENCE

- Prior reservations are recommended
- Contactless dining through digital menus on QR codes
- Physical distancing enabled layouts
- Cleaned, disinfected and individually sealed cutlery
- Disinfection of tables and chairs after every use



## IN-ROOM DINING

- Digital menus available through QR codes and orders are telephonically placed
- Contactless delivery to the doorstep of your room
- Use of prescribed personal protective equipment by In-Room Dining associates



## FOOD HANDLING AND PREPARATION

- Strict adherence to food safety norms laid down by FSSAI, WHO, Government of India
- Disinfection of all areas at regular intervals

# MEETINGS AND EVENTS

- Display of COVID-19 protocol communication posters
- Presence of hygiene kits at multiple locations
- Physical distancing enabled layouts
- Periphery buffet setup to ensure unidirectional movement
- Queue managers for buffets and for physical distancing
- Multiple food counters depending on the size of the gathering
- Individually packed condiments and toothpicks
- Safety & Security briefing for guests before event begins

# MEETINGS AND EVENTS

- Air handling units (AHU) are equipped with EAC with  $> 90.4\%$  cleaning efficiency of microbes
- EAC coil washed every three months using certified chemicals, followed by disinfection
- AHU filters being cleaned and disinfected every fortnight



# MEETINGS AND EVENTS

- Checking of Aarogya Setu App status, thermal temperature screening, hands sanitization before entry
- Sanitisation of vehicles before entry
- Safety & Security briefing for vendors before setup begins



# MEETINGS AND EVENTS

- Cleaning and disinfecting of washrooms with prescribed cleaning chemicals and disinfectant after every use
- Washroom floors are cleaned and disinfected after every 45 minutes
- Washrooms are equipped with automatic hands-free soap dispenser and a sanitiser dispenser
- Cleaning and disinfection of all high touch points in the Banquet Lobby after every 45 minutes
- Banquet lobby floor, tables, chairs and desks are cleaned and disinfected every 45 minutes





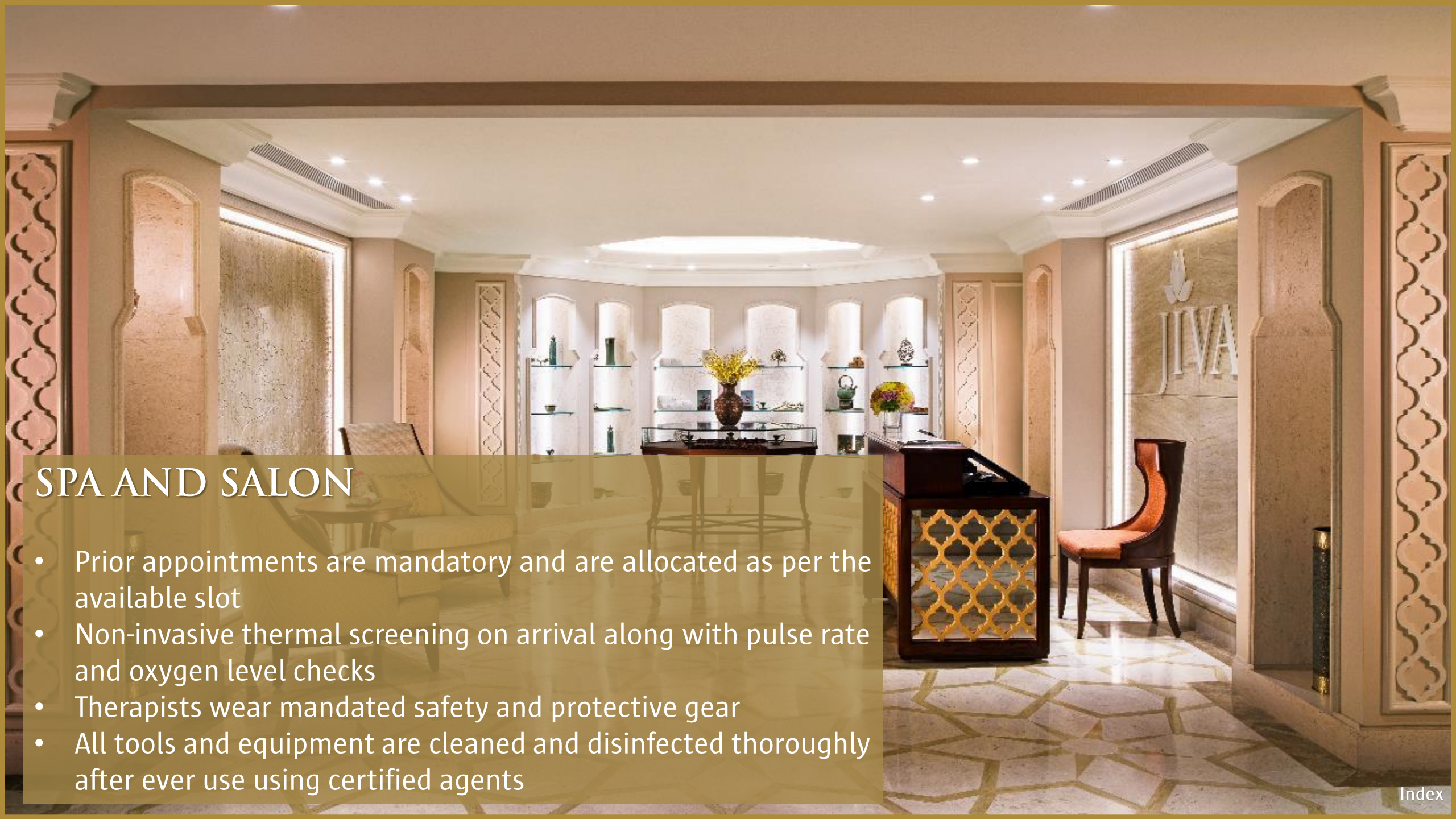
## LOBBY AND COMMON AREAS

- Disinfection of scanner machine and hygiene station at the main porch at regular intervals
- Disinfection of all high-touch areas at regular intervals
- Rearrangement of seating to ensure physical distancing

A modern fitness centre with glass walls, treadmills, and exercise machines. The room is well-lit with recessed ceiling lights and has large windows overlooking greenery. A green mat is on the floor in the foreground.

## FITNESS CENTRE

- Prior appointments are mandatory and are allocated as per the available slot
- Up to 10 guests only are permitted per slot
- Strict adherence to physical distancing protocols
- Equipment and training gear are disinfected after every use and after every 45 minutes
- All disinfected equipment are clearly tagged for identification



## SPA AND SALON

- Prior appointments are mandatory and are allocated as per the available slot
- Non-invasive thermal screening on arrival along with pulse rate and oxygen level checks
- Therapists wear mandated safety and protective gear
- All tools and equipment are cleaned and disinfected thoroughly after every use using certified agents



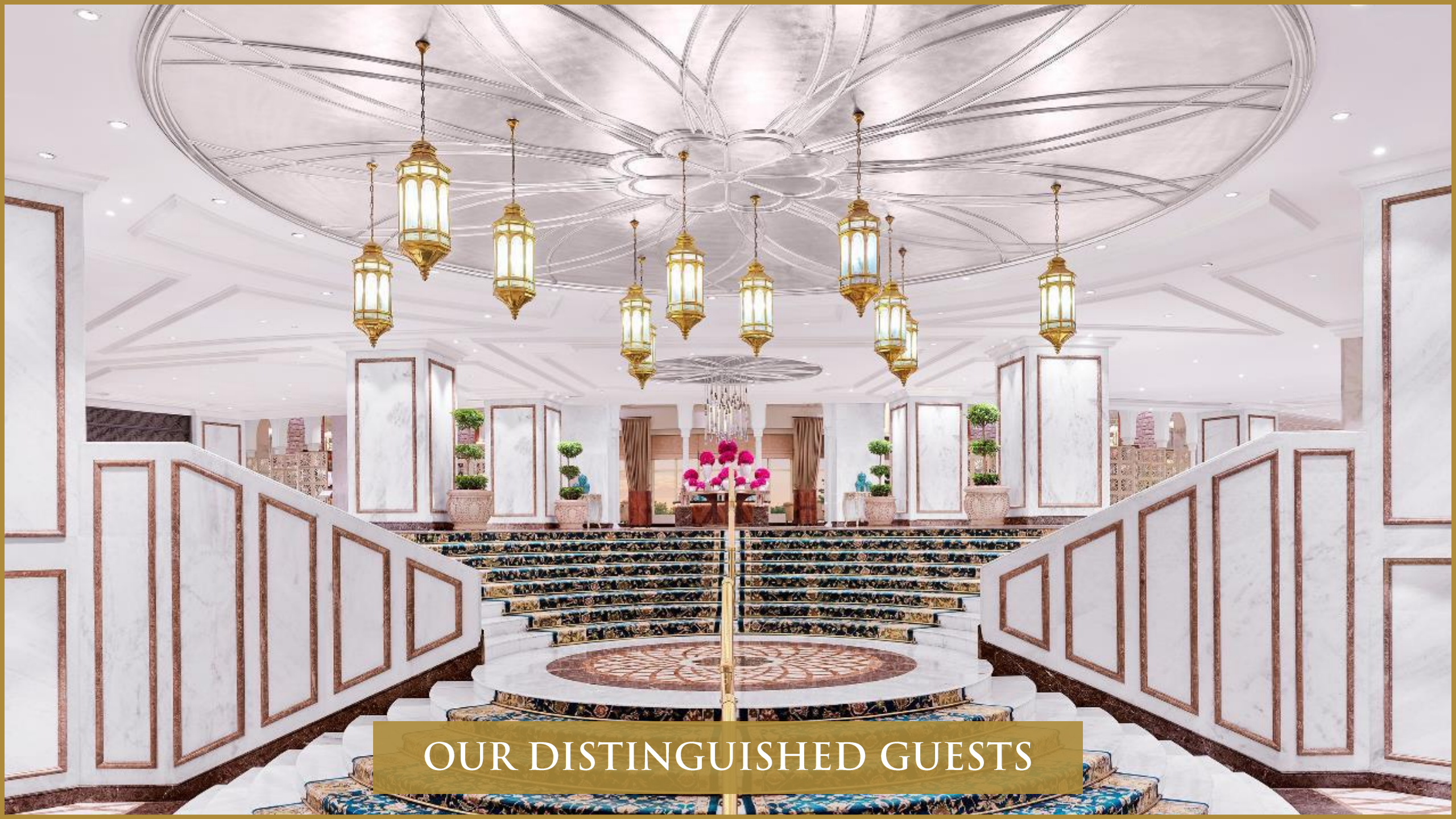
## CONTACTLESS CHECK-OUT

- Billing details are sent to registered email address
- Post approval, a CC Avenue link is sent to the guest prior to your check-out, through which payment can be made
- Final invoice is mailed post check-out
- In case of group bookings, the process is tailor-made as per desired billing instructions



## PRECAUTIONARY MEASURES FOR OUR ASSOCIATES

- Vaccinated for our and your safety
- Personal protective equipment and daily temperature checks
- Mandated frequent handwashing and sanitisation



OUR DISTINGUISHED GUESTS

# OUR DISTINGUISHED GUESTS

HE Mark Rutte, PM of Netherlands

HE Shinzō Abe, PM of Japan

HE Giuseppe Conte, PM of Italy

HE António Costa, PM of Portugal

HE Frank-Walter Steinmeier, President of Germany

HRH Queen Máxima of Netherlands

HRH Jigme Khesar Namgyel Wangchuck

HE Cyril Ramaphosa, President of South Africa

His Imperial Majesty Emperor Akihito & Her Imperial Majesty  
Empress Michiko of Japan

HE Theresa May, PM of the United Kingdom

HE David Cameron, Former PM of United Kingdom

HE Li Keqiang, Premier of China

HE Benjamin Netanyahu, PM of Israel

HE Nicholas Sarkozy, Former President of France

HE François Hollande, Former President of France

HE Edgar Chagwa Lungu, President of Zambia





# ROYALTY & HEADS OF STATES





# INDIA'S OLYMPIC STARS





# GLOBAL CELEBRITIES





## AWARDS & ACCOLADES

# AWARDS AND ACCOLADES

## 2021

Travel+Leisure World's Best: Top 15 Hotels in Asia

Travel+Leisure 100 Best Hotels of the World

Travel+Leisure: World's 21 Coolest Bars: Blue Bar

Conde Nast Traveler Readers' Choice Awards: Top 15 City Hotels in India

Conde Nast Traveller India Readers' Travel Awards: #2 Most Favourite Hotel Bar – The Blue Bar

National Energy Conservation Award: Certificate of Merit

World Travel Awards: India's Leading Convention Centre Hotel

World MICE Awards: India's Best MICE Hotel

Earthcheck Platinum

Travel + Leisure 500 Best Hotels of the World

Luxury Lifestyle Awards: Best Luxury Hotel in New Delhi

Haute Grandeur Global Awards: Best Luxury hotel in India

Booking.com Traveller Review Award 9.0 / 10

Hotels.com Loved by Guests Award: 9.0 / 10

Sharecare VERIFIED™ with Forbes Travel Guide

TripAdvisor Travellers' Choice Award

Joel Scholtens Lindsay: Mixologist of the Year, Times Food and Nightlife Awards

## 2020

Travel+Leisure World's Best: Top 20 City Hotels in Asia

South Asian Travel Awards: Leading Luxury Hotel – Silver Award & Leading F&B Hotel – Silver Award

Conde Nast Traveller India Readers' Travel Awards: #2 Favourite Bar in a Hotel – The Blue Bar

TripAdvisor Travellers' Choice Award: 10th Year In A Row

Booking.com: 9.1 / 10 – Traveller Review Award

Expedia: 4.6 / 5 Guest Rating - Superb

Hotels.com Loved By Guests Award: 9.2 out of 10

MakeMyTrip Star Partners Awards: Best Luxury Hotel

## 2019

TripAdvisor Hall of Fame and Certificate of Excellence

World Travel Awards : India's Leading Conference Hotel

South Asian Travel Awards: Leading Luxury Hotel in South Asia, Leading Luxury Hotel in North India, Leading F&B Hotel North India, Leading Business Hotel in India

Booking.Com: 9.1 / 10 – Traveller Review Award

Hotels.com: 9.0 / 10 Guest Rating - Superb

Hotels.com: Loved By Guests - Best Business Hotel Award

EarthCheck Gold Certification

Greenotels Awards: Silver Award (Extra Large Hotel)

EazyDiner Awards: Best Special Restaurant - Orient Express

Outlook Traveller India's Best New Restaurants: Spicy Duck

The Week India's Best Restaurants: Orient Express

Fitness Excellence Awards: Best Fitness Centre in a Hotel

## 2018

Travel+Leisure: Top 20 City Hotels in the World

BW Hotelier: Best MICE Hotel (Luxury Category)

Booking.Com: 9.1 / 10 – Traveller Review Award

Goibibo Travellers Review Award: Best Luxury Hotel

Hotels.Com: 9.2 / 10 Loved By Guests - Most Wanted Hotel

MakeMyTrip: 4.6 out of 5 – Top Rated Hotel

## 2017

Condé Nast Traveler: World's 50 Best Hotels

& Top 20 Hotels in India

Booking.com: 9.1 / 10 – Traveller Review Award

Goibibo Travellers Review Award: Best Luxury Hotel

Hotels.com: 4.6 / 5 – Loved By Guest

Ministry of Power, Government of India: National Energy Conservation Award

World Travel Awards 2017: India's Leading Conference Hotel

CNN International: 30 World's Best Bars-The Blue Bar

## 2016

World Travel Awards 2016: India's Leading Conference Hotel

World Travel Brands: Best Luxury Business Hotel

Booking.com: 9.1 out of 10 – Traveller Review Award

Hotels.com: 4.7 out of 5 – Loved By Guests Gold Award

MakeMyTrip Star Partners Award: Best Luxury Hotel



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